



ILLINOIS
UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

STUDENT LEGAL SERVICE

-- ANNUAL REPORT --

JULY 1, 2010

**324 Illini Union MC-384
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www.odos.illinois.edu/sls

Paid for by SORF

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I. ATTORNEYS' REPORT

In compliance with the University of Illinois at Urbana-Champaign Student Legal Service Plan, the staff attorneys are pleased to submit the 2010 Annual Report to the Student Legal Service Advisory Board, the Board of Trustees, and the University community.

This report for the second year will be placed on the program website, www.odos.illinois.edu/sls in the "Annual Reports" link to the left. All previous annual reports from 1978 to present may also be accessed on the webpage.

This year, 267 individuals accessed the "Annual Reports" section of the website with a total of 387 pageviews of the index page only; there is currently no way to count which pdf files were viewed. Staff believe that these postings give students valuable knowledge about the program and how their fee money is spent.

FINANCES

The program received \$300,000.00 from SORF during this reporting period, and \$300,000.00 has been allocated for 2010-2011. This allocation does not permit any significant program growth and freezes preventive legal education advertising, while it places greater reliance on the website and personal outreach by staff attorneys. The staff fully recognize that Student Legal Service is not unique at the University in having to do more with constrained budgets.

THE STAFF

Beckee Bachman has been working as the office support staff (formerly "secretary") since August of 2003. Ms. Bachman handles client intakes; screening; scheduling; word processing; our brochure design and layout; compilation of bills and expenses, and submission for payment, among many other duties. Ms. Bachman is fluent in Spanish, which is very useful for staff and students. She performs above and beyond her duties.

Natalie Bradford worked as a work-study student worker during the spring semester. She has been a valuable addition to our office with her office skills and abilities, and has been able to relieve Ms. Bachman of some tasks in order to concentrate on others.

Thomas E. Betz is the directing attorney for the office, currently nearing his twenty-fifth year with the program. Betz is a 1981 graduate of Wayne State University Law School, a member of the Illinois Bar and formerly a member of the Michigan Bar. He is a member of the Champaign-Urbana Tenant Union Community Advisory Board. Mr. Betz is also an elected member of the Champaign County Board, since 1995, and serves as Vice Chairman of the Board; Chairman of the Policy, Appointments, and Procedures Committee; and is a member of the Finance Committee and the Labor Negotiations Committee. Betz is also, for the seventh year, the Chair of the “Elizabeth Berg Streeter Community Service Award” committee of the National Legal Aid and Defenders Association -- Student Legal Services Section.

At the 16th Annual University Student Legal Service Association Conference, Betz presented a paper and led a discussion on “Effectively Marketing Your SLS Office and Ethical Considerations in Advertising; or Why Bottle Openers are Not the Best Bang for your Buck” The presentation was well received.

Susan Y. Hesse, a 1982 graduate of the University of Illinois College of Law, is in her twenty-second year as a program staff attorney. Hesse is a member of the Illinois and Michigan Bar Associations. She is active with the Champaign County Bar Association, Health Care Consumers, Planned Parenthood, and the American Civil Liberties Union. A member of St. John the Divine Episcopal Church, she is member of the choir and serves on the Discernment Committee.

Mary Ann Midden graduated from Southern Illinois University at Carbondale 's Law School in 1979 and started practicing law that year. She is in her third year as a staff attorney. She received her Bachelor of Arts at College of St . Benedict in 1975, and Master in Library Science from the University of Illinois in 1992. She is a member of the Champaign County Mental Health Board, and Treasurer of the Champaign County Humane Society, among other community activities.

In 2009, all of the staff attorneys attended the Annual Education Conference of the National Legal Aid and Defender's Association, Student Legal Services Division, in San Diego, California, received required continuing legal education credits on topics unique to Student Legal Service programs. The staff attorneys appreciate the financial commitment of the Program to provide for Illinois Mandatory Continuing Legal Education, which assists staff on a daily basis in counseling the student clients.

FULFILLING THE MISSION

The Student Legal Service Plan of 1978 has a three-part mission:

1. Preventive legal education,
2. Provide legal counseling and advice, and
3. Representation.

Each aspect of the original mission is being fulfilled as described below:

A. Preventive Legal Education

The Staff have made major long-term commitment to preventive legal education. There are

more than 42,000 students at the Urbana-Champaign campus who face various legal problems and concerns. With three staff attorneys, it is not feasible to see each and every student that has a legal issue. Substantial resources are dedicated to preventing problems before they arise. Our website at www.odos.illinois.edu/sls contains material on how to use the office, large sections on housing/landlord-tenant issues, and all 41 of our current brochures, which can easily be downloaded by students. Our website remains the most comprehensive Student Legal Service web site in the United States. We regularly update content and put out warnings to students regarding changes in the law or applicable practices, such as during Spring Break when travel to certain destinations may pose increased risks according the State Department. This reporting period, there have been 25,283 pageviews, representing 9,308 visits, on the site as counted by Google Analytics. See Appendix A.

Our most popular areas are “Schedule an Appointment”, including intake forms (4,711); “General Information” sections (4,511); and Tenant & Housing Information” pages (3,468), after the main page (7,138). The web site has received strong usage, which accounts for reduced use of the office for consultation on routine questions. Further, a new email account, studentlegalservice@illinois.edu, which is monitored by Office Support, has been set up and students are directed to brochures and other sources for routine questions.

Staff attorneys participated in 27 speaking engagements on various topics. The office publishes 41 brochures and two booklets; see pages 24 and 25. The office was mentioned in six articles in *The Daily Illini*, and one in *The News Gazette*, and our “Spring Break – Mexico” ad appeared in an NBC Nightly News story on spring break warnings for Mexico. The office appeared in several online venues, including *The Washington Post*, for which Director Thomas Betz guest-authored the March 15, 2010, “Campus Overload” blog; *The Huffington Post* March 16, 2010, blog posting in which Mr. Betz was quoted; and *The Chicago Sun-Times*, both online and print editions for March 16, 2010, in an article about spring break dangers, in which our *Daily Illini* print ad was

mentioned. Mr. Betz' piece published in *The Washington Post* "Campus Overload" blog was also published, with minor text edits, in the *Daily Illini*. A comprehensive list of all of these is on page 27, and the articles and blog are in Appendix D; however, the contents of the two online articles are not included due to copyright concerns.

Once again, "Unofficial St. Patrick's Day" took place on campus. This year it was on Friday, March 5th. The office placed two preventive education advertisements in the *Daily Illini*, run alternately through the week prior to "unofficial", a banner ad on www.dailyillini.com which ran through the week of "unofficial", alternating with other ads, and 30-second spots on WPGU-FM related to underage drinking, keg laws, and the dangers of "Unofficial St. Patrick's Day". The ads may be heard in the "WPGU Ads" link at: www.odos.illinois.edu/sls/brochureAds/index.html. In 2010, 265 students, compared to 328 in 2009, from U of I and other campuses received state and local charges as a result of the "unofficial" enforcement action with the vast majority of the cases being for alcohol offenses by minors. The staff would like to continue to use similar radio outreach in the next reporting period, despite budgetary pressures.

The office ran 23 preventive advertisements, a total of 55 ad placements, in the *Daily Illini* (see Appendix B), and a full-page ad in the I-Book planner (see Appendix C). A table of all ads and their print dates is on pages 22 and 23. The overall goal of preventive legal education is to inform students of their rights and responsibilities as well as making them aware of legal options available to them. Each year, this aspect of the program has grown and is one of the most cost-effective uses of the SORF allocation.

We had two items for distribution this year for Quad Day. We stuffed plastic tote bags imprinted with Student Legal Service information with chip/bag clips, which are imprinted with Student Legal Service and Tenant Union urls, and copies of our program brochure. We distributed approximately 4,000 stuffed bags. Throughout the year, students positively commented to staff about receipt of this information. For quad Day 2010, we will again have chip clips with attached

magnets along with the orange plastic tote bags.

Because of the increase of parents contacting Student Legal Service, often as the first contact, staff created a new brochure, “Why would my student need a lawyer? What parents need to know,” which has been posted on our website, provided to the Mom’s and Dad’s Association office, and widely distributed at “Admitted Students Day” events, at “New Student Orientation/Registration” events, and the “President’s Awards Program Fair” event, at which many parents are present.

The mission goal of preventive education is being fulfilled and being renewed each year by new and creative approaches.

B. Legal Counseling and Advice

Twenty-four years ago, it was unusual for staff attorneys to interact with a student client’s parent. In the past several years, staff are dealing with parents on a daily basis, which has required regular use of confidentiality waivers, as well as staff time. Much of the parental involvement has been positive for students, although so-called “helicopter parents” occasionally need to be counseled to permit their students to experience the legal issue with less parental involvement

A total of 1,380 students had in-office consultations with staff attorneys and 351 students utilized our Notary services. Of the 1,380 consultations, 410 were formally opened for more extensive representation. One hundred eighty-one students received advice in Housing/ Landlord-tenant issues, 231 in Traffic, 58 in criminal matters, 119 in City ordinance matters, 33 in Family issues, and 348 in a wide variety of other issues. In-office consultation is a vital aspect of the office in that much of the time it seems to prevent students from making very costly civil and even criminal mistakes. Prior to having large parties, students frequently consult with the staff regarding local alcohol, noise and nuisance rules, which acts to deter the individual violations and by word of mouth, other potential infractions.

Housing/Landlord-tenant remains at the heart of the civil mission of the Program. The staff routinely review leases for illegalities and for purposes of enforcing lease provisions consistent with state and local law. Evictions for non-payment of rent are common as are evictions for alleged tenant violations of various terms of lease agreements, which may or may not be lawful. Habitability of rental property remains a concern although much of the substandard rental property has left the market in recent years due to code enforcement and new multi-unit construction. Repair issues remain a regular and consistent consultation aspect of housing issues.

Attorneys continue to encourage alternatives to litigation, such as mediation and other out-of-court settlement approaches.

Our office use of 1,731 is a 5% decrease over the previous reporting period. This is within the normal range over the past ten years. The ten year average is 1,929.9 and this year's total is 18% lower than average. The web site answers many basic questions for students, and thus in-office use of services is expected to continue to decrease slightly in coming years.

Another factor in the decreased usage of the office was a change in the method of requesting a refund of the SORF, and other, fees, which was heavily advertised to students through media. Previously, students had to go to the student cashiers during specific refund periods and wait in line to request the refund, and were required to sign an informed consent detailing what resources would no longer be available to a student taking the refund. With the new procedure, which is done online, there is no informed consent to read or electronically sign. Students may physically go to the student cashier to effect refund of fees, but there is no longer an informed consent to sign.

For the Fiscal Years 2005 through 2009, SORF refunds for the three semesters, Fall, Spring and Summer, averaged 1,910. For FY 2010, Fall and Spring only, as the Summer refund date has been changed to after July 1, totaled 8,694, more than 2005-2009 combined. This represents a dramatic increase, which was very noticeable in the SLS office. In the past, each semester, the SLS

office would turn away a handful of students each semester for having refunded the SORF fee. In Spring 2010, the SLS office turned away ten in one day, and dozens more during the semester.

C. Representation

Extensive litigation is not feasible, given the small staff, the current budget, and the volume of usage; however, basic litigation is provided in housing matters where students are being evicted, seeking habitability code enforcement, and the return of their damage/security deposits. Local landlords are keenly aware of the program's litigation power and therefore do not ignore our non-litigation efforts on behalf of tenants. The litigation power is a profound deterrent against unlawful seizure of damage deposits, lockouts, and invasion of privacy.

In the area of traffic law and criminal misdemeanors, in-court representation is often a necessity. Traffic Court in Champaign County can be extremely difficult for the lay person to navigate and for our population of international students; it is confusing if not labyrinthine. The office provided representation in 177 new traffic matters, closing a total of 173 traffic cases, 37 being dismissed and 117 pleading to lesser charges or receiving court supervision.

In most misdemeanor cases, there is a constitutional right to counsel and for the student body, the office fills this function. This reporting period we provided representation in 37 new misdemeanor cases, closing a total of 45 misdemeanor cases with 17 being dismissed as a result of representation.

Given limited resources and time constraints, the representational mission is being fulfilled by the program.

CONCLUSION

The three mission goals of the Student Legal Service Plan are being met and exceeded in every aspect.

We are in the third year of our WestLaw contract. The Advisory Board needs to budget for a likely minimum 6% increase in the cost of the service.

This year is the 32nd anniversary of Student Legal Service at the University of Illinois. The program is an outstanding resource for the student body and is regarded by peers in the National Student Legal Service community as one of the best programs in the country. Three decades have not diminished the need for or purpose of the program.

Fulfilling the mission is an ongoing process with every enrolling class. The staff appreciate the insight and guidance of the Student Legal Service Advisory Board, the financial support of the Student Organization Resource Fee Board, and the students who pay the fee that allows them access to the services. We look forward to the continued support of the Board of Trustees and entire University community in the 2010-2011 academic year.

Respectfully submitted:

THOMAS E. BETZ, Director

SUSAN Y. HESSEE

MARY ANN MIDDEN

(Physical copy of signature page maintained in office.)

II. SLS Advisory Board Members and Minutes

A. Student Legal Service Advisory Board Members

Kenneth Ballom, Dean of Students

Ruth McCauley, Associate Dean of Students

Steven Beckett, College of Law

Scott Rice, University Counsel

Christina Brunka, Student, College of Law

Caitlin Griffin, Undergraduate Student

Bomy Kim, Undergraduate Student

Saeidreza (Reza) Shifteh Far, Graduate Student

B. Minutes

Student Legal Service Advisory Board Minutes of the October 30, 2009, Meeting

Members Present: Dean Ballom, J. Steven Beckett, Christina Brunka, Caitlin Griffin, Ruth McCauley, Scott Rice, Reza Shiftehfar

Members Absent: Bomy Kim, Natalia Santillan

Attorneys Present: Thomas Betz, Susan Y. Hesse, Mary Ann Midden

The meeting came to order at 8:40 a.m.

Ruth McCauley presented the history and purpose of Student Legal Service to the new Advisory Board. Changes are anticipated this year despite changes in Administration. The Board of Trustees created Student Legal Service and the Tenant Union with the Student Organization Resource Fee created to fund them. The Plan is thirty years old and SORF funding is entwined but no longer really applies. The key wording “indigent” is in the plan but students are “voluntarily indigent” so this is not used as a criterion.

The attorneys have always been “independent contractors”, but this needs to be changed to make the attorneys University employees as the designation is not appropriate. Timing Trustee action this year will be important. Scott Rice said he feels this is a good time because he believes Acting-Chancellor Ikenberry is familiar with and supportive of Student Legal Service and other campuses are on board.

The refundable student fee process was significantly altered this year. In the past, each refundable fee had a separate, specific refund period to make it difficult, in order to discourage refunds, to support the original decision. This year the process changed so that one could get all refunds during a two-week period, despite Administration discouragement. SORF refunds have tripled this year.

In addition, the SORF Board decreased the SORF fee by \$2.00 prior to receiving projected budgets from Student Legal Service or the Tenant Union. However, at this point it should not be a significant impact on the Student Legal Service budget.

The name of the fee, Student Organization Resource Fee, was always incorrect as it was created to fund Student Legal Service and the Tenant Union; money remaining after their budgets is given to student organizations. Over the next few meetings, a new plan will be presented.

Election of officers: Although the current Plan calls for the Chancellor to appoint a Chair for our Advisory Board, for the past ten years, the Advisory Board has elected its own Chair. Christina Brunka nominated herself for Chair; Steven Beckett seconded. Caitlin Griffin nominated herself for Secretary; Steven Beckett seconded. Reza Shiftehfar nominated himself for Vice Chair; Steven Beckett seconded. All were unanimously elected.

Minutes of the April 17, 2009, meeting were read. Steven Beckett moved they be approved; Scot Rice seconded. Motion passed unanimously.

Budget is deferred to the next meeting.

The 2009 Annual Report was presented. Steven Beckett moved that it be accepted; Caitlin Griffin seconded. Motion carried.

Tom Betz presented the Attorney’s Report. Website was noted as source for annual reports in the future, as well as Advisory Board reports when possible.

Expenditures of \$40,794.57 were gone over. It was noted that related to painting the office suite that the union had withdrawn its bid and it was rebid privately; new office furniture had been bought to replace some of the furniture; a new heavy duty shredder was bought as the old shredder had handled approximately 300,000 pages representing three years of shredding over twenty years of closed files and advice-only intake forms as the office now keeps files a maximum of six years, all of which are kept in the office suite, rather than in remote storage. Scott Rice moved to approve the expenditures; Steve Beckett seconded; motion carried.

Office-use statistics were presented. Steven Beckett asked about any confusion due to changes in prosecutors and judges. This has not been a smooth transition, and students are required to attend court appearances with attorneys more frequently, and attorneys are required to appear in court more often. Steve Beckett moved to accept and place on file the statistics; Caitlin Griffin seconded; motion carried.

Website usage was then highlighted. It was noted that there is significant usage of the site internationally, by both students or prospective students from their home countries. The website has won an award and is probably tops in the nation. Beckee Bachman, our office assistant, makes it useful and is primarily responsible for it. Ruth McCauley noted the wide range of brochures provided by Student Legal Service, and that all are available on the website.

Tom Betz noted that Susan Hesse is working on a brochure for parents about our office explaining what the program can do for their students and the limits on the parents' access to the information about the student and their use of the office.

It was noted that the ads Student Legal Service places in the *Daily Illini* and on WPGU-FM radio are intended to be preventive. The three objectives are prevention, advocacy and representation. It was also noted that housing issues are the focus of litigation in the office, although representation is provided in other areas.

Small tokens and gifts to the office or to attorneys from student-clients and others were disclosed and are listed in the materials for the meeting. Steven Beckett moved to approve acceptance of the gifts; Scott Rice seconded; motion carried.

Parliamentary procedure was reviewed by Steven Beckett. He noted that big issues will likely be coming up in meetings this year so there will probably be amendments to motions, and they may not always be unanimous.

December 4, 2009, at 8:30 a.m. was set for the next meeting in the same location.

The meeting was adjourned .

Respectfully submitted,

Mary Ann Midden, Secretary, Pro Tempore

Student Legal Service Advisory Board
Minutes of the December 4, 2009, Meeting

Members Present: Christina Brunka, Bomy Kim, Ruth McCauley, Scott Rice, Reza Shiftehfar

Members Absent: J. Steven Beckett, Caitlin Griffin, Natalia Santillan,

Attorneys Present: Thomas Betz, Susan Y. Hesse, Mary Ann Midden

The meeting was called to order at 8:47am. There was noted a correction to the agenda, changing the date to December 4, 2009. Scott Rice moved to approve the minutes of the October 30, 2009, meeting; Ruth McCauley seconded; motion approved unanimously; minutes are received and placed on file.

Treasurer's Report The "proposed" budget distributed is the actual budget. Balances show the budget is in good shape, but there is not much cash forward. The office can afford to employ a 20-hour-per-week student employee.

It was hoped to put the Revised Student Legal Service Plan on the January agenda for the Board of Trustees, but the Chicago Chancellor needs to be brought up to speed, so it will have to wait for the March meeting. SLS will create a contract for services with SORF without SORF having any final say on the budget. It is hoped the Agreement will provide for a percent of the SORF funds collected to be used for SLS and the Tenant Union. The remainder would be administered by the SORF Board.

Ruth McCauley moved to accept the budget; Scott Rice seconded; motion passed unanimously.

Attorneys' Report

Expenditures Scott Rice moved to approve the expenditures of \$6,331.22; Reza Shiftehfar seconded; motion passed unanimously.

Web Usage It is noteworthy that our website is now probably the best in the country. Students should soon be able to submit forms online.

Revised brochure, "Your Court Appearance" outlines directions for students important to appearing in court.

Series of Ads in December through February being prepared for while Beckee Bachman will be out of the office. Scott Rice moved to approve the ads; Ruth McCauley seconded; motion passed unanimously.

It was noted that it has been a good semester overall.

Office Statistics In-office statistics down slightly in October, partly due to increased use of the website and partly due to law enforcement; there have been fewer major bar raids. Urbana is up due to a ant for three years to enforce liquor ordinance.

Ruth McCauley noted that there will be some major fines and penalties for a bar scramble in October. It was also noted that bar owners do not want the cities or the county to prohibit video poker. Tom Betz sees an impact on SLS, if it is not prohibited. He believes it will move into campus bars if not prohibited. He noted that SLS has already seen a number of clients with gambling issues/problems.

The conference in Santa Barbara, California, was discussed. Tom Betz and Mary Ann Midden will do a one-hour presentation on SLS office outreach, brochures, making presentations to groups, and other ways to promote the office on campuses.

Beckee Bachman will be out on medical leave for four to six weeks; an extra help person will be employed for the time. Due to the closure of the Illini Union building for over a week during winter break, the extra help person will only be needed a few weeks.

Ruth McCauley has had more requests lately from students not assessed the fee for services, e.g., graduate students with zero credit hours while doing thesis or dissertation work. If a student obtained a refund, there will be a no, but if it is early in the semester, the student can go and pay the fee. This time of year is too late to pay it. Ruth McCauley will try come up with guidelines for approval. Tom Betz noted that parents have been upset because students have obtained the refunds. Scott Rice suggested sending these students to see Ruth McCauley; she agreed and will recommend a way to handle it.

The next meeting will not be scheduled until early next semester when new class schedules have been obtained.

Ruth McCauley moved to adjourn the meeting; Scott Rice seconded; meeting adjourned.

Respectfully submitted,

Mary Ann Midden, Secretary, Pro Tempore

Student Legal Service Advisory Board
Minutes of the March 23, 2010, Meeting

Members Present: J. Steven Beckett, Christina Brunka, Caitlin Griffin, Ruth McCauley, Scott Rice

Members Absent: Bomy Kim, Reza Shiftehfar

Attorneys Present: Thomas Betz, Susan Y. Hesse, Mary Ann Midden

The meeting was called to order at 5:05 pm. Steve Beckett moved to approve the minutes of the December 4, 2009, meeting; Scott Rice seconded; motion approved unanimously; minutes are received and placed on file.

Treasurer's Report Ruth McCauley reported that SORF Board wants a report on where we are at, and Ruth will prepare and submit one, hopefully by March 12. She will distribute the report to the Board. Only \$150,000.00 of the \$300,000.00 budget has been received from the SORF Board to date; additionally \$46,000.00 in funds had been rolled over from the past.

Discussion continued with agenda item #5, the Attorney Conversion. The SORF fee structure needs to be changed. It has evolved since 1978, and no longer matches the original intent; originally the fee was intended to fund SLS and tenant services. It seems the SORF Board is losing sight of this and some changes need to be explained to the SORF Board.

The SORF fee will likely be converted to reduce it to the SORF fee for their items and the Office of Dean of Students non-refundable fee which would fund SLS and the Tenant Union. Steve Beckett asked whether an Advisory Board would still be used. All of the units of the Office of Dean of Students have advisory boards, and nationwide, SLS programs have advisory boards. The Advisory Board will remain necessary and important.

Refunds of the SORF fee are an issue this year. All refundable fee refund periods have been compiled into one two-week period, and all fees are refundable at the same time. In the last eight office days, sixteen of the students who had contacted the office had received refunds and were thus ineligible. Of these, fourteen of the refunds were done by parents, according to the students. Part of the change in SLS will be a non-refundable fee as part of the Office of Dean of Students. Currently, once the fee is refunded, it cannot be undone and no services can be provided.

Treasurer's report was received. Steve Beckett moved to accept the report; Scott Rice seconded; the motion was approved unanimously.

Attorneys' Report It was (erroneously) reported that SLS has gone live for setting appointments on the web. (Correction: Filling out and submitting intake forms went live for a day, when glitches were encountered, and tables within the database had to be reconfigured. Several issues have arisen since then, and work is continuing on getting everything working smoothly. It is hoped that the system will go live soon, but at this time, making the actual appointments online is not being considered.)

Web numbers are going well.

Expenditures were reviewed. Steve Beckett moved to approve them; Ruth McCauley seconded; motion was approved unanimously.

February numbers were received. Scott Rice moved to accept them; Steve Beckett seconded; the motion carried unanimously.

Scott Rice mentioned that he likes the ad notification emails; others agreed.

Tom Betz reviewed some of the presentations made recently to student groups. Doing more fraternities and sororities is up this year and more enjoyable. A suggested source for presentations is the class "University 101" type classes – 1 hour credit for freshmen. Each college has a one hour credit mandatory class – look for these in the course catalog under "99" class.

Tom Betz mentioned again that SLS provides materials to the courtrooms at the request of Judges.

There is a new email on the website for contacting SLS – studentlegalservice@illinois.edu.

SLS does have a work-study person now, and she is a great help in the office.

SLS needs to reprint 4 or 5 brochures in the next few months. Scott Rice moved to approve payment for these; Steve Beckett seconded; motion was approved unanimously.

Tom Betz notified the Advisory Board of increased copier costs that will be coming. There is no need to approve these now.

Thank-you gifts were received by the office: Tulips - <\$10; Wooden box with two dark chocolate bars - \$15.00, 3 individual chocolate squares - \$2.25. Steve Beckett moved to accept the gifts; Ruth McCauley seconded; the motion passed unanimously.

The next meeting is set for April 15, 2010, 5:00 p.m. A room will be arranged.

Scott Rice moved to adjourn the meeting; Steve Beckett seconded; the meeting was adjourned.

Respectfully submitted,

Mary Ann Midden, Secretary, Pro Tempore

From: Bachman, Beckee

Sent: Monday, April 19, 2010 10:23 AM

To: Anderson, Pamela; **Ballom, Kenneth; Beckett, Steven;** Betz, Thomas; **Brunka, Christina;** Flessner, Deb; **Griffin, Caitlin Ann; Kim, Bomy;** Maduzia, Dorothy M; **McCauley, Ruth F; Rice, Scott; Shifteh Far, Saeidreza** (*Names of Board Members highlighted for reference*)

Cc: Midden, Mary Ann; Susan Y. Hessee

Subject: No quorum on 4/15/2010 at SLS Advisory Board meeting

Importance: High

Attachments: ExpensesReport-Mar-Apr2010.pdf

At the Student Legal Service Advisory Board meeting scheduled for Thursday, April 15, 2010, there was not a quorum present.

Because the Advisory Board did not meet with a quorum the requisite number of times this academic year, it may be necessary for the SLS Advisory Board to meet during the summer; you will be contacted by e-mail if that occurs. Please respond to that email if you will be unable to attend the meeting so that we can be sure a quorum will attend. Please note that the last item allows the Executive Committee to act during the summer to avoid problems with lack of a quorum.

Please review the "Expenses Report" document that was forwarded to you prior to the meeting, then reply to this email with the following. I have attached another copy of that document for your convenience.

____ I approve the payment of the expenditures listed in the document, "ExpensesReport-Mar-Apr2010.pdf".

____ I do not approve of the expenditures listed in the document, "ExpensesReport-Mar-Apr2010.pdf".

(5 affirmative responses to this item, no negative)

____ I approve of the acceptance of the gift of Krannert tickets valued at \$16.00.

____ I do not approve of the acceptance of the gift of Krannert tickets valued at \$16.00.

(5 affirmative responses to this item, no negative)

____ I approve of entering into an agreement with the Tenant Union to use the SLS photocopier and reimburse SLS for their copies.

____ I do not approve of entering into an agreement with the Tenant Union to use the SLS photocopier and reimburse SLS for their copies.

(5 affirmative responses to this item, no negative)

____ I approve of the Executive Committee acting on behalf of the SLS Advisory Board from now until the next SLS Advisory Board meets.

____ I do not approve of the Executive Committee acting on behalf of the SLS Advisory Board from now until the next SLS Advisory Board meets.

(5 affirmative responses to this item, no negative)

Thank you for your prompt response.

Beckee Bachman
Office Support Specialist
Student Legal Service

From: Beckett, Steven
Sent: Monday, April 19, 2010 3:48 PM
To: Bachman, Beckee
Subject: RE: No quorum on 4/15/2010 at SLS Advisory Board meeting
I approve of each of the propositions from the 4/15/10 meeting agenda.

Steve Beckett

J. Steven Beckett
Director of Trial Advocacy
University of Illinois, College of Law

From: Caitlin Griffin
Sent: Monday, April 19, 2010 10:49 AM
To: Bachman, Beckee
Subject: Re: No quorum on 4/15/2010 at SLS Advisory Board meeting
I approve to all, as well.

From: McCauley, Ruth F
Sent: Monday, April 19, 2010 10:59 AM
To: Bachman, Beckee; Anderson, Pamela; Ballom, Kenneth; Beckett, Steven; Betz, Thomas; Brunka, Christina; Flessner, Debra A; Griffin, Caitlin Ann; Kim, Bomy; Maduzia, Dorothy M; Rice, Scott; Shifteh Far, Saeidreza
Cc: Midden, Mary Ann; Susan Y. Hessee
Subject: RE: No quorum on 4/15/2010 at SLS Advisory Board meeting

I approve the payment of the expenditures listed in the document, "ExpensesReport-Mar-Apr2010.pdf".
 I do not approve of the expenditures listed in the document, "ExpensesReport-Mar-Apr2010.pdf".

I approve of the acceptance of the gift of Krannert tickets valued at \$16.00.
 I do not approve of the acceptance of the gift of Krannert tickets valued at \$16.00.

I approve of entering into an agreement with the Tenant Union to use the SLS photocopier and reimburse SLS for their copies.
 I do not approve of entering into an agreement with the Tenant Union to use the SLS photocopier and reimburse SLS for their copies.

I approve of the Executive Committee acting on behalf of the SLS Advisory Board from now until the next SLS Advisory Board meets.
 I do not approve of the Executive Committee acting on behalf of the SLS Advisory Board from now until the next SLS Advisory Board meets.

From: Rice, Scott

Sent: Monday, April 19, 2010 10:42 AM

To: Bachman, Beckee; Anderson, Pamela; Ballom, Kenneth; Beckett, Steven; Betz, Thomas; Brunka, Christina; Flessner, Debra A; Griffin, Caitlin Ann; Kim, Bomy; Maduzia, Dorothy M; McCauley, Ruth F; Shifteh Far, Saeidreza

Cc: Midden, Mary Ann; Susan Y. Hessee

Subject: RE: No quorum on 4/15/2010 at SLS Advisory Board meeting

My responses are below (approval to all). Thanks.

Scott

Scott Rice

Senior Associate University Counsel, University of Illinois

 XXX I approve the payment of the expenditures listed in the document, "ExpensesReport-Mar-Apr2010.pdf".

 I do not approve of the expenditures listed in the document, "ExpensesReport-Mar-Apr2010.pdf".

 XXX I approve of the acceptance of the gift of Krannert tickets valued at \$16.00.

 I do not approve of the acceptance of the gift of Krannert tickets valued at \$16.00.

 XXX I approve of entering into an agreement with the Tenant Union to use the SLS photocopier and reimburse SLS for their copies.

 I do not approve of entering into an agreement with the Tenant Union to use the SLS photocopier and reimburse SLS for their copies.

 XXX I approve of the Executive Committee acting on behalf of the SLS Advisory Board from now until the next SLS Advisory Board meets.

 I do not approve of the Executive Committee acting on behalf of the SLS Advisory Board from now until the next SLS Advisory Board meets.

From: Reza Shiftehfar

Sent: Tuesday, April 20, 2010 3:25 AM

To: Bachman, Beckee

Subject: RE: No quorum on 4/15/2010 at SLS Advisory Board meeting

Hi Beckee,

I approve the payment of the expenditures listed in the document, "ExpensesReport-Mar-Apr2010.pdf".

I approve of the acceptance of the gift of Krannert tickets valued at \$16.00.

I approve of entering into an agreement with the Tenant Union to use the SLS photocopier and reimburse SLS for their copies.

I approve of the Executive Committee acting on behalf of the SLS Advisory Board from now until the next SLS Advisory Board meets.

Best Regards,

Reza Shiftehfar

PhD Candidate & Research Assistant in Construction Management,

MCS Student in Computer Science,

Department of Civil & Environmental Engineering,

University of Illinois at Urbana-Champaign

III. Statistics

A. Student Legal Service Office Usage Statistical Summary

I. a. 2008-2009 - Advice Only Intakes - By Type/Issue

Accident	20	Interview	7
Application Questions	10	Jury Duty Summons	1
Bank Fees	2	License Reinstatement	1
Business	1	Living Will	1
Certification	79	Medical Power of Atty.	1
City Ordinance Violations	102	Medical Records	1
Collection	7	Mental Health	1
Conservation Ticket	2	Miscellaneous	37
Consumer	39	Misdemeanor	20
Contract	7	Name Change	5
Crime Victim	15	Parking Ticket	3
Criminal	14	Paternity	1
Damage Deposit	37	Personal Injury	3
Discrimination	1	Police Misconduct	2
Divorce	12	Post Plea Issue	13
Domestic Battery	1	Power of Attorney	33
DUI	6	Privacy Rights	1
Employment	22	Real Estate Fraud	1
Expungement	24	RIAA/Copyright	1
Fake Id	15	Referral	1
Family	20	Registered Student Org.	10
Fraud	1	Search & Seizure	1
FOIA	1	Small Claims	3
Gambling	1	Student Discipline	38
Hazing	1	Student Senate	2
Housing	144	Subpoena	2
ID Theft	6	Towing	2
Immigration	1	Traffic	165
Insurance	18	Transportation Security Admin.	1
Internet Defamation	1	Vendor/Student Rep.	1
Internet Fraud	1		
		TOTAL	970

b. Notary Services

Number of Students	351
Number of Pages Notarized	645

2. 2008-2009 Cases Opened - By Type/Issue

Accident	7	DUI	15
Bankruptcy	3	Expungement	1
City Ordinance Viol.	31	Housing	67
Collection	11	ID Theft	1
Conservation Ticket	1	Miscellaneous	2
Consumer	16	Misdemeanor	31
Contract	3	Name Change	8
Crime Victim	3	Post Plea Issue	3
Criminal	2	Small Claims	4
Damage Deposit	30	Student Discipline Hearing	6
Domestic Battery	4	Towing	1
Domestic Violence	1	Traffic	159
		TOTAL	410

3. 2008-2009 Class Rank of Advice Only and Opened

Freshman	114
Sophomore	187
Junior	254
Senior	314
Graduate	466
Professional	25
Non-degree	20
TOTAL	1380

4. 2008-2009 - How Student Learned of SLS, Advice Only and Opened

Brochure/Poster	39	Other	49
Campus Office	74	Previous Use	341
CD of SLS	5	Quad Day	34
Court or Police	47	Radio/WPGU	6
Daily Illini ad	19	Speaker	13
Friend	448	Tenant Union	78
I-Book listing	56	Website	131
Orientation	31		
		TOTAL	1380

B. Ten-year Statistical Summary

YEAR	ALL INTAKES ¹	ADVICE ONLY ¹	OPENED CASES
2009-2010	1731*	1321*	410*
2008-2009	1823	1364	459
2007-2008	1795	1379	416
2006-2007	1834	1354	480
2005-2006	1879	1439	440
2004-2005	1960	1387	573
2003-2004	2108	1553 **	555
2002-2003	2113 **	1444	669 **
2001-2002	2099	1449	650
2000-2001	1957	1435	522
10 year average	1929.9	1412.5	517.4

¹ Figure includes notary service

* = Lowest Figure for the 10 years

** = Highest Figure for the 10 years

Percentage difference between Lowest and Highest:

All Intakes	18.08%
Advice Only	14.94%
Opened Cases	38.71%

Percentage difference between 2010 and 10-year average:

All intakes	10.3%
Advice Only	6.48%
Opened Cases	20.76%

C. Website Statistics - Google Analytics analyses

See Appendix A

IV. Preventive Legal Education/Outreach

A. Informational / Preventive Advertisements

See Appendix B to view Ads

<u>Ad Name</u>	<u>Special Issue/Section</u>	<u>Date(s) of publication</u>
Are You Planning a trip to Mexico for Spring Break?		3/11, 3/15, 3/17/2010
Beware: "unofficial" St. Patrick's Day		3/2-5/2010
Congratulations Class of 2010! Now that you've graduated, are you Moving?	Graduation Guide	4/27/2010 (also distributed graduation weekend)
Faculty and Staff: Remember to refer students to Student Legal Service	DI Salary Guide	3/9/2010
got unresolved legal issues?	online - leaderboard ad Fall Semester in Review	12/7/2009 12/15/2009
Guard Your Security/Damage Deposit	Move-In Edition	8/10/2009
Guidelines for Homecoming	Homecoming Guide	10/5/2009
Guidelines for Spring Break		B/w 3/16, 3/18, 3/19/2010 Color 3/12/2010
Guidelines for Throwing a Party	Touch Down Times	9/2, 9/4, 9/11, 9/25, 10/2, 10/9, 10/16, 10/23, 10/30, 11/6, & 11/13/2009
Moving?	Study Break Issue	5/10/2010 5/11-13/2010
Parents: Do you know that there is <i>free legal help</i> available on campus?	Campus Navigator	Summer 2010 (5/25-8/1)
6 Steps Before Signing a Lease	Fall Housing Guide Spring Housing Guide	9/28/2009 2/9/2010
SLS Scramble Puzzle	Study Break Issue	12/14/2009
Student Legal Service	Quad Day Edition	8/21/2009

<u>Ad Name</u>	<u>Special Issue/Section</u>	<u>Date(s) of publication</u>
Student Legal Service (small, color ad)	ABCs of the Holidays	12/4, 12/5, 12/9/2009
Thanksgiving Break		11/18, 11/19/2009
Tips for Winter Break	Finals Edition	12/2, 12/8, 12/10 12/11/2009
Top 10 Legal Urban Myths at Illinois	Top 10 Issue	5/13/2010
We can help you navigate the maze of student life! (maze puzzle)	Study Break Issue	5/10/2010
Welcome Back!	Welcome Back Edition Welcome Back Edition	8/19/2009 1/15/2010
Welcome, Mom!	Mom's Weekend Guide	4/13/2010
When you party before or after basketball games	Basketball Preview	11/3/2009
When you party before or after Big 10 Tournament games	Big 10 Tournament Guide	3/10/2010
Youthful Indiscretions" threatening your job search?	Fall Career Guide Spring Career Guide	9/14/2009 2/1/2010

B. Speaking Engagements and Events

<u>Event Date</u>	<u>Organization or Event</u>	<u>Approx. #</u>
8/12	Campus Resource Fair (form. Paraprofessional Resource Fair)	80
8/17	Graduate Student Fair	50
8/19	OISSS Fall Orientation	80
8/20	International Student Fair	20
8/23	Quad Day	4000
9/19	Transfer Student Day	80
9/21	Chi Psi Fraternity	20
9/28	Daily Illini Housing Fair	125
10/14	Psi Upsilon Fraternity	40
10/18	Latino Family Visit Day	100
2/12	Daily Illini Housing Fair	150
2/15	Admitted Students Day Informational Fair	200
2/22	Pre Law Club	10
2/23	Kappa Kappa Gamma	83

3/1	Pi Beta Phi	80
3/1	Lambda Chi Alpha	56
3/8	Zeta Beta Tau	40
3/8	Alpha Epsilon Pi	46
3/11	Illidell of AGS Fraternity	30
3/12	Admitted Student Days Fair	150
3/20	President's Award Program Fair	250
3/29	Admitted Student Days Fair	200
4/2	Admitted Student Days Fair	250
4/9	Admitted Student Days Fair	110
4/11	Annual Law and Business Conference; Minority Association of Future Attorneys	20
4/12	Admitted Student Days Fair	60
5/5	Alpha Kappa Psi	43
		Total = 6,373

C. Brochures, Booklets, Requests, Forms

I. **BROCHURES AVAILABLE**

(Available as pdf files at www.odos.illinois.edu/sls/brochureAds/index.html)

- Airline Travel: Passenger Rights
- Beware of Internet Fraud
- Campus Urban Legends
- Can You Afford to Drive a Car?
- * City Ordinance Violation Tickets
- Collection Agencies and Your Credit History
- College Party Drugs
- Court Costs and Filing Fees
- Court Supervision
- Domestic Battery
- Drugs and Your Financial Aid
- * D U I
- Expungement
- Fake IDs
- Greeks and The Law
- Guidelines for Spring Break
- * Guidelines for Throwing a Party
- Guidelines for Traffic Offenses
- Hazing: It's Not Just a Greek Thing
- How to Address Arrests or Convictions when Seeking Employment
- Identity Theft
- If You're in a Traffic Accident

- ** Information on Copyright
 - Marijuana Laws
 - (What is a) Misdemeanor
 - Misdemeanor Arraignment
 - myspace may not be just YOUR space
 - Notaries Public
 - Power of Attorney
 - Rights of International Students and Scholars in the United States
- * Search and Seizure
 - Sexual Violence
- * Student Legal Service Program
 - Want to Change Your Name?
 - When Student Legal Service Can't Help
- *** Why Would My Student Need an Attorney? *What parents need to know*
- * Your Court Appearance
 - Your Security Deposit

- * *Revised and reprinted this year*
- ** *Out of date and not available online, but copies still available in the office; in process of revision.*
- *** *New brochure this year*

2. **BOOKLETS**

Roommate Survival Guide
Housing Guide

3. **REQUESTS FOR BROCHURES/BOOKLETS**

7/15	Chemistry Graduate Program	30 each: SLS Program, Guidelines for Traffic Offenses
8/17	OISSS - Registration	400 SLS Bags
8/20	Financial Aid Office	25 copies of "Can You Afford to Drive a Car"
9/4	Office of Vice Chancellor of Student Affairs	200 Copies of "SLS Program" brochure
12/1	Office of International Students and Scholars Services	150 each: SLS Program Brochure; Rights of International Students and Scholars in the United States
12/1	Office of International Students & Scholars Services	150 each: SLS Program Brochure, Rights of International Students and Scholars in

		the United States brochure
12/7	New Student Programs, ODOS	50 each: SLS Program brochure, Campus Urban Legends brochure, Arrest cards
2/18	Financial Aid Office	50 copies, Can You Afford to Drive a Car?
3/1	Judge Clemons' Clerk, Circuit Court of Champaign County	140 Student Legal Service Program brochures
5/10	Financial Engineering	35 ea. SLS Program Brochure, Rights of International Students & Scholars in the United States
5/17	Office of Dean of Students	60 SLS Program Brochure

4. **FORMS: A.O. CASE INTAKE FORMS**

- City Offense
- General
- Housing/Damage Deposit
- Medical/Health care Power of Attorney
- Misdemeanor
- Name Change
- Power of Attorney
- Traffic

(Available online through web page: www.odos.illinois.edu/sls)

D. **Student Legal Service Listings**

See Appendix C to view listings

Fall 2009 Spring 2010	Campus Specials , "Youthful Indiscretions Need Attention?"
2009-2010	I-Book , "Are you a student in need of legal services but cannot afford a lawyer?"
Fall 2009	U-Guide , "Students! Do you know that you have "FREE" legal help available on campus?"
2010	University Parent Guide, Illinois ; "Your son/daughter has free legal help available!"
'09-'10 Edition	Zoi Greek Directory , "Let SLS help clean up your mess"

V. Newspaper Interviews / Articles

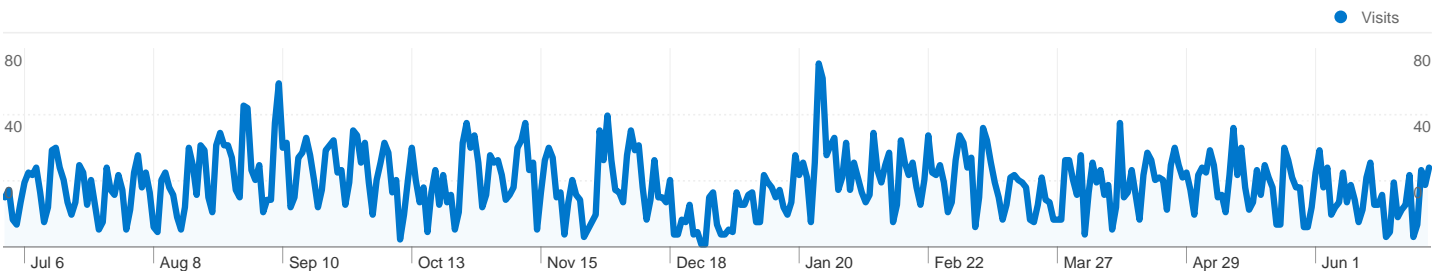
See Appendix D to view articles

<u>Publication Date</u>	<u>Newspaper or other medium</u>	<u>Article/Blog entry Title</u>
9/28/09	<i>The Daily Illini</i>	"The Tenant Union and Student Legal Services work together to prevent and correct housing issues"
12/11/09	<i>The Daily Illini</i>	"Vigilance key to avoiding break-ins"
1/17/10	<i>The News Gazette</i>	"This Rented Life"
2/10/10	<i>The Daily Illini</i>	"Students should research consequences before waiving any student fees"
2/19/10	<i>The Daily Illini</i>	"SORF Board candidates push for financial influence"
3/16/10	<i>Chicago Sun Times</i>	"MEXICO WARNING" (www.suntimes.com) "Mexico warning but many still traveling there from Chicago" ‡
3/16/10	<i>The Washington Post</i>	(www.washingtonpost.com) "Campus Overload" blog "How to stay out of trouble on spring break" Thomas Betz, Guest Blogger
3/16/10	<i>The Huffington Post</i>	(www.huffingtonpost.com) "Spring Break: What Not To Do" ‡
3/17/10	<i>NBC Nightly News</i>	SLS ad, "are you planning a trip to MEXICO for Spring Break?", used as a visual aid behind reporter doing story on spring break warnings ‡
3/18/10	<i>The Daily Illini</i>	"Stay out of hot water during spring break" editorial
3/19/10	<i>The Daily Illini</i>	"UI gets sound spring break advice" letter to the editor

‡ Not included in scanned articles due to copyright concerns.


VI. Special Letters of Acknowledgement / "Thank You" notes and emails

See Appendix E to view.




Site Usage

 **9,308** Visits

 **44.18%** Bounce Rate

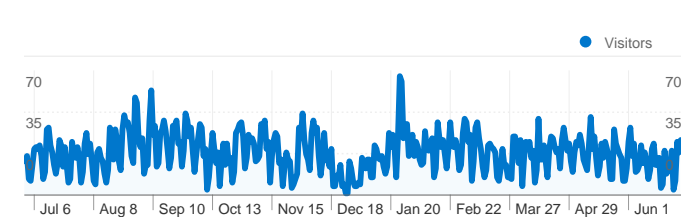
 **25,283** Pageviews

 **00:01:59** Avg. Time on Site

 **2.72** Pages/Visit

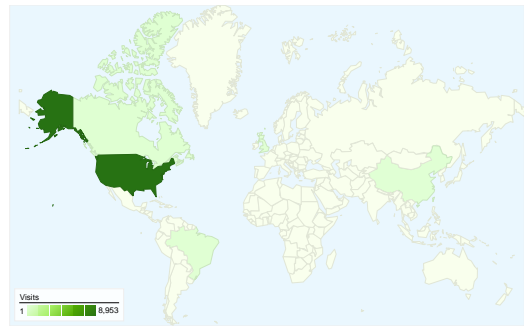
 **77.93%** % New Visits

Visitors Overview

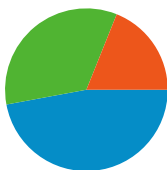


Visitors
7,373

Map Overlay



Traffic Sources Overview

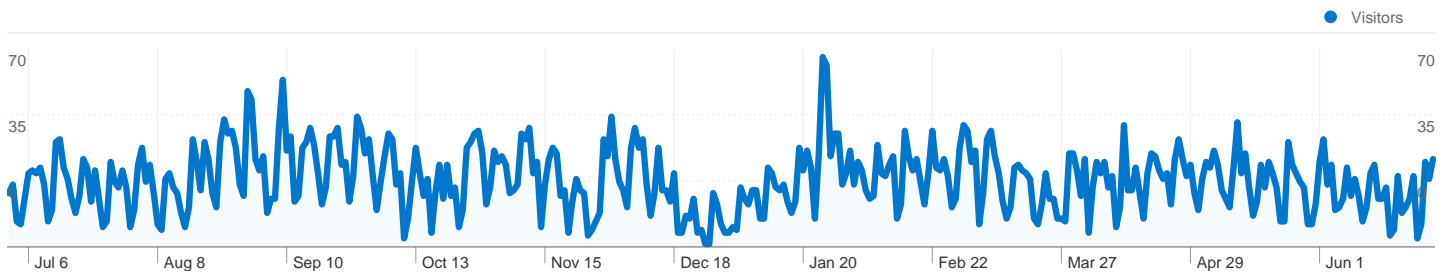


- **Search Engines**
4,383.00 (47.09%)
- **Direct Traffic**
3,164.00 (33.99%)
- **Referring Sites**
1,761.00 (18.92%)

Content Overview

Pages	Pageviews	% Pageviews
/sls/	5,889	23.29%
/sls/apptmnt/index.html	2,861	11.32%
/sls/geninfo/index.html	2,657	10.51%
/sls/attorneys/index.html	1,702	6.73%
/sls/brochureAds/index.html	1,485	5.87%


Top Content		
Page	Pageviews	% visits
/sls/	5,889	23.29%
/sls/apptmnt/index.html	2,861	11.32%
/sls/geninfo/index.html	2,657	10.51%
/sls/attorneys/index.html	1,702	6.73%
/sls/brochureAds/index.html	1,485	5.87%



7,373 people visited this site

 **9,308** Visits


 **7,373** Absolute Unique Visitors

 **25,283** Pageviews

 **2.72** Average Pageviews

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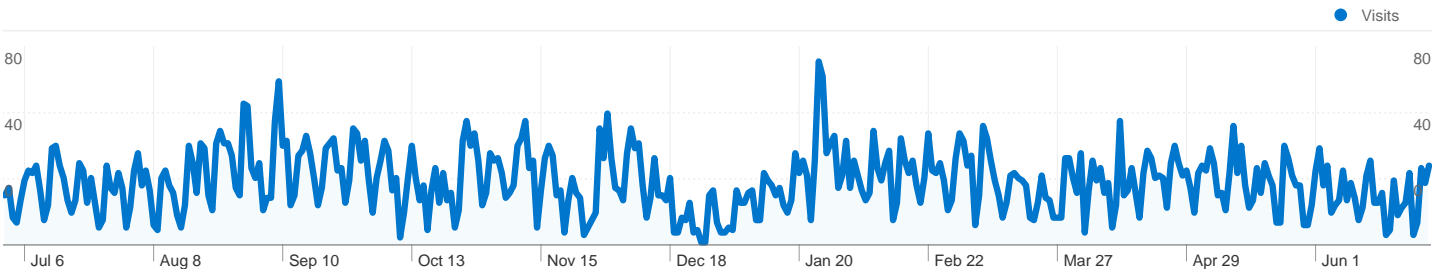
 **77.93%** New Visits

Technical Profile




Browser	Visits	% visits	Connection Speed	Visits	% visits
Firefox	3,834	41.19%	Cable	3,407	36.60%
Internet Explorer	3,265	35.08%	T1	3,183	34.20%
Safari	1,302	13.99%	DSL	1,365	14.66%
Chrome	809	8.69%	Unknown	1,197	12.86%
Opera	33	0.35%	Dialup	117	1.26%

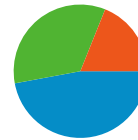
Traffic Sources Overview

Comparing to: Site



All traffic sources sent a total of 9,308 visits

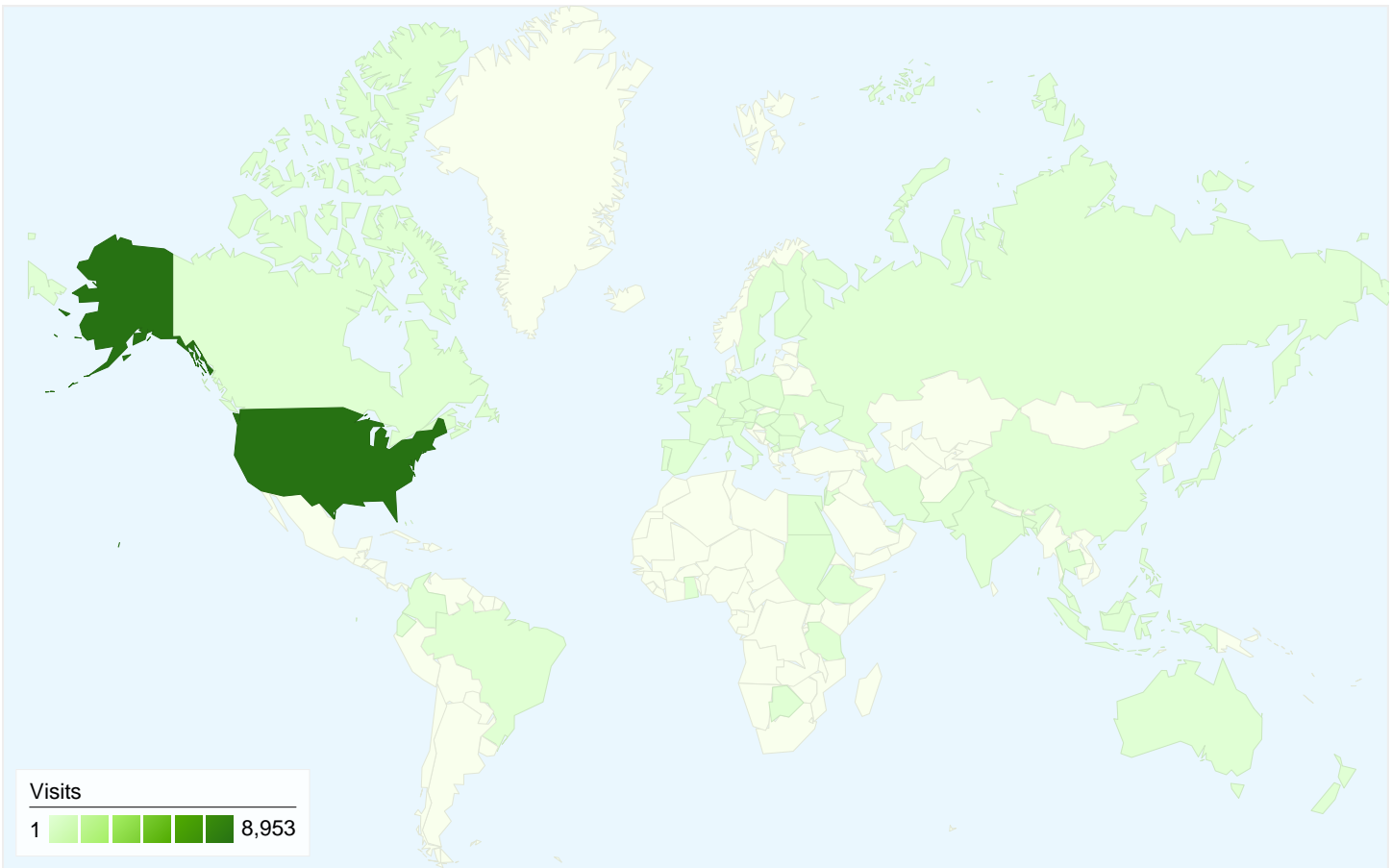
-  33.99% Direct Traffic
-  18.92% Referring Sites
-  47.09% Search Engines



- Search Engines
4,383.00 (47.09%)
- Direct Traffic
3,164.00 (33.99%)
- Referring Sites
1,761.00 (18.92%)

Top Traffic Sources

Sources	Visits	% visits	Keywords	Visits	% visits
google (organic)	3,973	42.68%	student legal services uiuc	307	7.00%
(direct) ((none))	3,164	33.99%	uiuc student legal services	303	6.91%
illinois.edu (referral)	460	4.94%	uiuc legal services	186	4.24%
tenantunion.uiuc.edu (referral)	342	3.67%	student legal services	153	3.49%
yahoo (organic)	209	2.25%	university of illinois student	132	3.01%



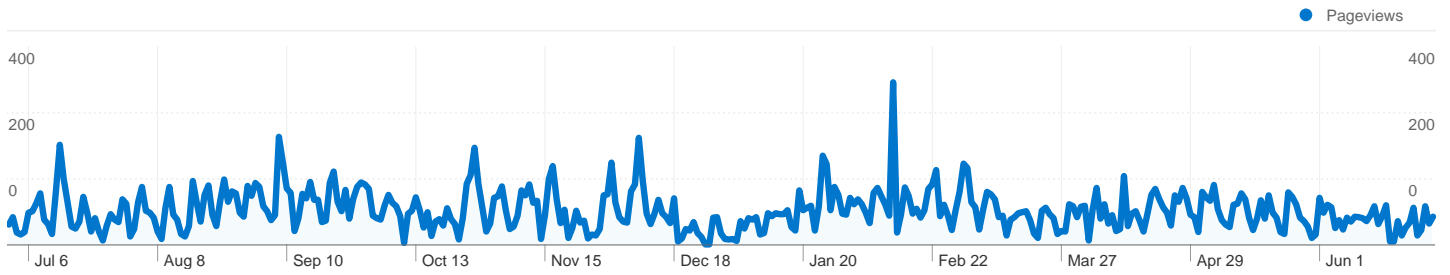
9,308 visits came from 57 countries/territories

Site Usage

Country/Territory	Visits	Pages/Visit	Avg. Time on Site	% New Visits	Bounce Rate
Visits 9,308 % of Site Total: 100.00%	Pages/Visit 2.72 Site Avg: 2.72 (0.00%)	Avg. Time on Site 00:01:59 Site Avg: 00:01:59 (0.00%)	% New Visits 78.02% Site Avg: 77.93% (0.11%)	Bounce Rate 44.18% Site Avg: 44.18% (0.00%)	
United States	8,953	2.75	00:02:01	77.78%	43.24%
Canada	72	1.43	00:00:38	95.83%	84.72%
United Kingdom	43	1.23	00:00:07	93.02%	86.05%
Brazil	32	1.56	00:00:15	15.62%	56.25%
China	26	3.54	00:02:27	57.69%	57.69%
South Korea	20	3.10	00:01:31	95.00%	35.00%
India	18	1.94	00:00:23	94.44%	72.22%
(not set)	15	2.20	00:01:47	100.00%	73.33%
France	11	2.27	00:01:46	81.82%	54.55%

Philippines	7	2.14	00:01:28	71.43%	57.14%
Australia	7	2.00	00:00:14	100.00%	57.14%
Germany	6	1.67	00:00:20	66.67%	50.00%
Singapore	5	4.80	00:02:32	100.00%	20.00%
Taiwan	5	1.60	00:01:49	80.00%	60.00%
Malaysia	5	1.40	00:00:18	100.00%	80.00%
Russia	5	2.80	00:00:27	100.00%	80.00%
Ireland	4	1.25	00:00:03	100.00%	75.00%
Italy	4	2.25	00:01:21	75.00%	50.00%
Spain	4	2.50	00:02:12	100.00%	25.00%
New Zealand	4	1.25	00:00:02	100.00%	75.00%
Japan	4	1.00	00:00:00	100.00%	100.00%
Hong Kong	4	1.50	00:00:23	100.00%	50.00%
Poland	3	1.00	00:00:00	100.00%	100.00%
Austria	3	4.00	00:08:52	66.67%	0.00%
Indonesia	3	1.00	00:00:00	100.00%	100.00%
Bahamas	3	4.33	00:05:28	100.00%	33.33%
United Arab Emirates	3	2.67	00:00:58	100.00%	33.33%
Macedonia [FYROM]	3	1.33	00:00:50	100.00%	66.67%
Ecuador	2	2.50	00:01:38	100.00%	50.00%
Thailand	2	2.50	00:00:21	50.00%	50.00%
Ukraine	2	6.50	00:07:25	50.00%	0.00%
Netherlands	2	1.00	00:00:00	100.00%	100.00%
Israel	2	2.00	00:00:34	100.00%	50.00%
Romania	2	2.00	00:00:01	100.00%	50.00%
Sweden	2	1.00	00:00:00	100.00%	100.00%
Tanzania	1	1.00	00:00:00	100.00%	100.00%
Czech Republic	1	1.00	00:00:00	100.00%	100.00%
Faroe Islands	1	1.00	00:00:00	100.00%	100.00%
Sudan	1	2.00	00:01:39	100.00%	0.00%
Finland	1	1.00	00:00:00	100.00%	100.00%
Lebanon	1	1.00	00:00:00	100.00%	100.00%
Switzerland	1	1.00	00:00:00	100.00%	100.00%
Pakistan	1	2.00	00:01:02	100.00%	0.00%
Serbia	1	1.00	00:00:00	100.00%	100.00%
Egypt	1	1.00	00:00:00	100.00%	100.00%

Bangladesh	1	1.00	00:00:00	100.00%	100.00%
Portugal	1	1.00	00:00:00	100.00%	100.00%
Jordan	1	1.00	00:00:00	100.00%	100.00%
Trinidad and Tobago	1	2.00	00:08:26	100.00%	0.00%
Slovenia	1	1.00	00:00:00	100.00%	100.00%
					1 - 50 of 57



Pages on this site were viewed a total of 25,283 times

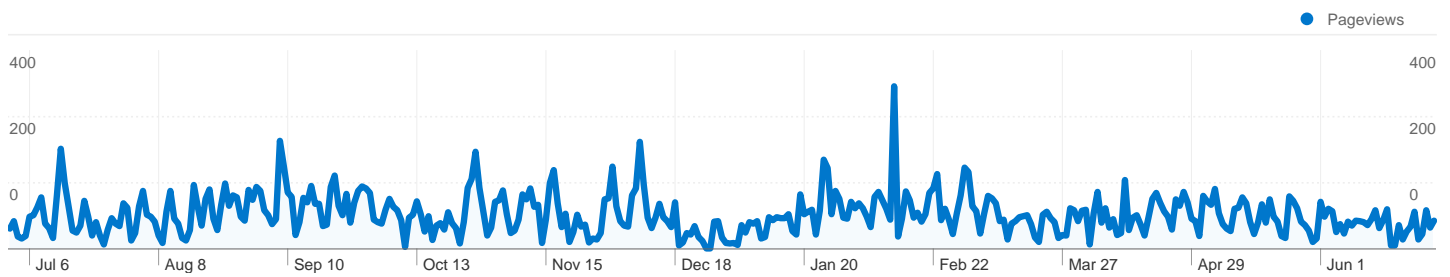
 25,283 Pageviews

 20,408 Unique Views

 44.18% Bounce Rate

Top Content

Pages	Pageviews	% Pageviews
/sls/	5,889	23.29%
/sls/apptmnt/index.html	2,861	11.32%
/sls/geninfo/index.html	2,657	10.51%
/sls/attorneys/index.html	1,702	6.73%
/sls/brochureAds/index.html	1,485	5.87%



74 pages were viewed a total of 25,283 times

Content Performance

Page	Pageviews	Unique Pageviews	Avg. Time on Page	Bounce Rate	% Exit	\$ Index
Pageviews 25,283 % of Site Total: 100.00%	Unique Pageviews 20,408 % of Site Total: 100.00%	Avg. Time on Page 00:01:09 Site Avg: 00:01:09 (0.00%)	Bounce Rate 44.18% Site Avg: 44.18% (0.00%)	% Exit 36.82% Site Avg: 36.82% (0.00%)	\$ Index \$0.00 Site Avg: \$0.00 (0.00%)	
/sls/	5,889	5,265	00:00:32	22.62%	25.32%	\$0.00
/sls/apptmnt/index.html	2,861	2,239	00:02:22	71.65%	54.18%	\$0.00
/sls/geninfo/index.html	2,657	2,164	00:01:52	73.33%	40.72%	\$0.00
/sls/attorneys/index.html	1,702	1,421	00:00:54	47.41%	26.85%	\$0.00
/sls/brochureAds/index.html	1,485	835	00:02:12	63.57%	32.59%	\$0.00
/sls/index.asp	1,199	954	00:00:34	53.00%	36.36%	\$0.00
/sls/contact/index.html	1,147	1,018	00:01:09	65.00%	45.16%	\$0.00
/sls/forms/index.html	1,136	835	00:00:59	48.57%	25.97%	\$0.00
/sls/tenantHousing/index.html	1,079	795	00:00:30	41.57%	17.15%	\$0.00
/sls/tenantHousing/roommate.html	1,078	985	00:02:07	89.28%	80.80%	\$0.00
/sls/court/index.html	803	658	00:00:56	77.78%	31.88%	\$0.00
/sls/email/index.html	474	402	00:02:02	71.43%	51.05%	\$0.00
/sls/legallinks/index.html	436	382	00:00:45	50.00%	28.21%	\$0.00
/sls/AnnualReports/index.html	387	267	00:01:28	38.89%	28.94%	\$0.00
/sls/history/index.html	370	306	00:00:54	51.16%	24.86%	\$0.00
/sls/tenantHousing/housingGuide2.html	300	278	00:02:44	88.02%	60.67%	\$0.00
/sls/tenantHousing/securityDeposit.html	281	252	00:02:29	91.01%	74.38%	\$0.00
/sls/tenantHousing/housingGuide1.html	256	238	00:03:03	84.18%	66.02%	\$0.00
/sls/maps/index.html	211	175	00:00:15	64.00%	20.38%	\$0.00
/sls/apptmnt/onlineForms/index.asp	196	48	00:00:23	7.69%	2.55%	\$0.00

/sls/apptmnt/onlineForms/thanks.asp	187	27	00:01:38	100.00%	9.63%	\$0.00
/sls/tenantHousing/subleasing.html	179	153	00:00:54	80.21%	55.31%	\$0.00
/sls/tenantHousing/housingGuide3.html	163	149	00:02:53	91.18%	73.01%	\$0.00
/sls/springbreak/index.html	149	141	00:00:50	84.21%	53.02%	\$0.00
/sls/tenantHousing/houseGuidelines.html	128	117	00:01:52	63.08%	47.66%	\$0.00
/sls/apptmnt/onlineForms/general.asp	95	30	00:02:06	0.00%	7.37%	\$0.00
/sls/legalDisclaimer/index.html	69	59	00:00:39	75.00%	33.33%	\$0.00
/sls/SLSAB-2009-2010/index.html	48	17	00:01:01	70.59%	35.42%	\$0.00
/sls/apptmnt/onlineForms/traffic.asp	45	22	00:02:04	0.00%	11.11%	\$0.00
/	40	29	> 00:00:00	65.52%	72.50%	\$0.00
/sls/apptmnt/onlineForms/city_offense.asp	32	16	00:02:25	0.00%	9.38%	\$0.00
/sls/apptmnt/onlineForms/health_care.asp	32	19	00:00:39	0.00%	6.25%	\$0.00
/sls/apptmnt/onlineForms/name_change.asp	29	16	00:01:25	100.00%	13.79%	\$0.00
/sls/apptmnt/onlineForms/housing_deposit.asp	28	15	00:00:25	0.00%	7.14%	\$0.00
/sls/apptmnt/onlineForms/poa.asp	28	16	00:01:02	0.00%	0.00%	\$0.00
/sls/apptmnt/onlineForms/misdemeanor.asp	26	14	00:00:56	0.00%	0.00%	\$0.00
/sls/apptmnt/onlineForms/	12	6	00:00:14	0.00%	16.67%	\$0.00
/SLS/	5	4	00:00:19	25.00%	40.00%	\$0.00
/SLS/geninfo/index.html	3	3	00:01:00	0.00%	66.67%	\$0.00
/home	3	3	00:00:00	100.00%	100.00%	\$0.00
/sls/apptmnt/ONLINEfORMS/general.asp	2	2	00:00:00	100.00%	100.00%	\$0.00
/SLS/attorneys/index.html	1	1	00:00:11	0.00%	0.00%	\$0.00
/SLS/forms/index.html	1	1	00:00:00	100.00%	100.00%	\$0.00
/cache.aspx?q=student+legal+services&d=4931949647234021&mkt=en-US&setlang=en-US&w=b9370e09,5f9cdd79	1	1	00:00:00	100.00%	100.00%	\$0.00
/en/translate/?url=http://www.odos.uiuc.edu/sls/tenantHousing/roommate.html&ids=50225&ref=http://yandex.ru/yandsearch?p=1&text=relationship%20between%20roommates&clid=14585&lr=43&key=be7d1e285d156679740dd93e13020177	1	1	00:00:00	100.00%	100.00%	\$0.00
/search?q=cache:01sMccBbV1kJ:www.odos.illinois.edu/sls/apptmnt/index.html+jaywalking+ticket+revoked+license&cd=1&hl=en&ct=clnk&gl=us	1	1	00:00:00	100.00%	100.00%	\$0.00

/search?q=cache:77K-baFpYZEJ:www.odos.uiuc.edu/sls/tenantHousing/housingGuide1.html+discrimination+indians+renting+odor&cd=6&hl=en&ct=clnk&gl=us	1	1	00:00:00	100.00%	100.00%	\$0.00
/search?q=cache:H_9LTDnlbngJ:www.odos.uiuc.edu/sls/+student+legal+services+uiuc&cd=1&hl=en&ct=clnk&gl=us	1	1	00:00:00	100.00%	100.00%	\$0.00
/search?q=cache:ULQByyg6i7gJ:www.odos.uiuc.edu/sls/tenantHousing/index.html+Visit+a+tenant+at+home+on+housing+matter&cd=2&hl=en&ct=clnk&gl=uk	1	1	00:00:00	100.00%	100.00%	\$0.00
/search?q=cache:XeiXqKAC__sJ:odos.illinois.edu/sls/tenantHousing/subleasing.html+subletting+phone+service&cd=9&hl=en&ct=clnk&gl=us	1	1	00:00:00	100.00%	100.00%	\$0.00
1 - 50 of 74						

Appendix B

Ad Name

Are You Planning a trip to Mexico for Spring Break?

Beware: “unofficial” St. Patrick’s Day

Congratulations Class of 2010! Now that you’ve graduated, are you Moving?

Faculty and Staff: Remember to refer students to Student Legal Service
got unresolved legal issues?

Guard Your Security/Damage Deposit

Guidelines for Homecoming

Guidelines for Spring Break – Color

Guidelines for Spring Break – B/w

Guidelines for Throwing a Party

Moving?

Parents: Do you know that there is *free legal help* available on campus?

6 Steps Before Signing a Lease – Fall

6 Steps Before Signing a Lease – Spring

SLS Scramble Puzzle

Student Legal Service

Student Legal Service (small, color ad)

Thanksgiving Break

Tips for Winter Break – Color

Tips for Winter Break – B/w

Top 10 Legal Urban Myths at Illinois

We can help you navigate the maze of student life! (maze puzzle)

Welcome Back!

Welcome, Mom!

When you party before or after basketball games

When you party before or after Big 10 Tournament games

Youthful Indiscretions” threatening your job search?

are you planning a trip to

MEXICO

For Spring Break?

There are warnings again this year about travel to and in Mexico, especially border towns. **Be careful!**

1. If you are driving to your spring break destination, **DO NOT** stop or stay near the U.S./Mexico border as thousands have been killed in the drug wars.
2. Don't leave the resort area. Avoid areas of prostitution and drug dealing.
3. Do not attempt to buy drugs. Drugs are no more legal in Mexico than they are in the U.S.
4. Remember what happened to Natalie Holloway on spring break in Aruba. If you're going to drink, be safe!
5. Make sure you're sober before departure time. Airlines can refuse to allow you to board if you are intoxicated.



Have a safe and fun spring break!

STUDENT LEGAL SERVICE

324 Illini Union (north)

www.odos.illinois.edu/sls

PAID FOR BY S.O.R.F.



ILLINOIS

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

BEWARE: "unofficial" St. Patrick's Day

Drinking until you see Leprechauns can get you a Disorderly Conduct charge and a Public Intoxication fine of \$310 each. Carrying an open drink outside will result in a fine of at least \$145.00, and possible other charges.

If you are <21 and are convicted of purchasing or possessing ANY amount of alcohol, your driver's license will be suspended for 1 year, in addition to a fine up to \$310.00.

Using another Leprechaun's ID will cost you AND the other person your driver's licenses and up to a year in jail.

A DUI can get you a revocation (loss) of your license for 1 year (2 yrs. if <21), jail time up to 1 year, and a fine of \$2,500.00. You will also have to install a breath alcohol interlock ignition device in your car OR wear an alcohol-monitoring ankle bracelet to get your license back at the end of the revocation or any suspension.

University sanctions WILL be applied for any of the above. Student Discipline WILL contact you.

Remember, disrupting classes can get you dismissed from the university!



STUDENT LEGAL SERVICE

www.odos.illinois.edu/sls

324 Illini Union

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PARTY SAFELY AND RESPONSIBLY!

Congratulations Class of 2010!!



NOW THAT YOU'VE GRADUATED, ARE YOU MOVING?



STEP 1. Call the owner or manager arrange a joint inspection of the completely and have all belongings



two weeks before you move out to apartment. Be sure to clean your apartment removed before your appointment time.

STEP 2. Before the appointment, prepare a complete written inventory of the condition of the rental unit. Be very detailed and specific for each room. Have two copies of the inventory, and available at the Tenant Union.



Keep one after having the landlord sign it. Forms are and online

STEP 3. Get a camera/video camera and a witness.



A witness should be 18 or older, NOT a roommate or family member. Take lots of pictures that show how clean you left the apartment. Walk through your apartment with your witness and have him/her take notice of its condition. (Advantage: video camera includes narration.) Also, make sure your pictures and your witness take note of the **condition of the oven, refrigerator, kitchen area, and bathroom**. Also, show that the **walls and carpet** are clean and undamaged. You and your witness should both sign and date your inventory in front of a notary.

STEP 4. If the landlord appears for the appointment, be sure to have him/her sign and date YOUR COPY of the inventory form.



Be sure to use a witness and the video camera.

STEP 5. Be sure that you return ALL keys to the apartment, mailbox, laundry room, etc. Return them in person and get a receipt to avoid being charged for lock changes. Have one person in your group be responsible for returning all keys.

STEP 6. If you sublet your apartment for the summer, return at the end of the sublease period to follow these procedures with your subtenant. If s/he wrecks the place, it could cost you.

STEP 7. If you have doubts or questions about your deposit being returned, come to Student Legal Service now and set up an appointment to meet with an attorney.

You have **only** until Summer II starts to use Student Legal Service after you graduate. If you do later have problems with your deposit refund, you can call and talk to the attorney you consulted with while you were still eligible.

STEP 8. Step into some money. for completing your degree!!



Use your money to treat yourself to a reward

STUDENT LEGAL SERVICE

324 Illini Union (North)

8:30am-Noon & 1:00-4:30pm, M-F

www.odos.illinois.edu/sls

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ILLINOIS

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

FACULTY AND STAFF: Remember to refer students to Student Legal Service!

Students have legal advocates with over 80 years of experience.

Services include:

- Auto Accident/Insurance issues
- Landlord-tenant issues
- City ordinance violation tickets
- Traffic tickets
- Small Claims
- Consumer issues
- Misdemeanor charges



STUDENT LEGAL SERVICE

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www.odos.illinois.edu/sls

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got unresolved legal issues?

Be sure to take care of them before your eligibility ends!
(Friday, 1/15/2010, if you are not enrolled in Spring semester)



STUDENT LEGAL SERVICE

324 Illini Union, 8:30a.m.-Noon; 1:00-4:30p.m., M-F

www.odos.illinois.edu/sls

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NOTE: YOU MUST COME IN, WITH YOUR I-Card IN ORDER TO SET UP AN APPOINTMENT. YOU CAN FILL OUT PAPERWORK ON OUR WEB SITE & PRINT, OR FILL IT OUT WHEN YOU COME IN TO OUR OFFICE .

YOU CAN NOT MAKE THE INITIAL APPOINTMENT OVER THE PHONE. No walk-in or same-day appointments.



GUARD YOUR SECURITY/DAMAGE DEPOSIT



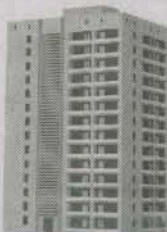
WHEN MOVING IN, take stock of the condition of your unit:

1. You can get an "Apartment Condition Checklist" from the Tenant Union office, 326 Illini Union, or their website www.tenantunion.uiuc.edu. If there are problems, take/send a copy to your landlord with a written request to repair/fix the deficiencies. Keep a copy of both the checklist AND your letter!
2. Take pictures! If you have a video camera, take a video.
3. Be sure to keep the "checklist", your copy of the letter, and your pictures/video in a safe place to take stock again at the end of your rental period.

WHILE LIVING IN YOUR UNIT, TAKE CARE OF YOUR LIVING SPACE! Keep it clean; clean it when you move out.

AFTER YOU MOVE OUT, OR REGARDING YOUR PREVIOUS LEASE, come in to Student Legal Service to set up an appointment with an attorney if:

- a. you do not receive a list of deductions from your deposit with documentation within 30 days of the end of your lease,
- b. you do not get your deposit back within 45 days of the end of your lease, or
- c. you believe the deductions made from your deposit are unwarranted (bring in your checklist, letter, photos, video, any communication from the landlord).



STUDENT LEGAL SERVICE

324 Illini Union (north tower)

Office open: 8:30am-Noon; 1:00-4:30pm

www.odos.illinois.edu/sls

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UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN



GUIDELINES for HOMECOMING

1. Get a K-license if you have kegs.
2. DO NOT allow underage drinking.
3. DO NOT drink and drive.
4. DO NOT carry open alcohol on the street.
5. To get home safely, call
Safe Walks 333-1216 (9pm-2or3am)
Safe Rides 265-7433 (7pm-6:15am)
6. Come to Student Legal Service if you fail to observe 1-4.

STUDENT LEGAL SERVICE

324 Illini Union, www.odos.illinois.edu/sls
Office open: 8:30-Noon; 1-4:30pm, M-F

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UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Party Responsibility!



Party Responsibility!

GUIDELINES FOR SPRING BREAK



1. Don't turn off your heat.

It could still get cold again this year.
You do not want to return to burst water pipes.

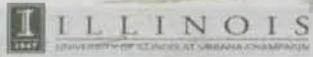
2. Secure your stuff!

Spring break is prime time for thieves.
Be sure ALL windows and doors are
locked securely. Take with you valuables,
such as your laptop, i-pod, etc.

3. Follow the laws wherever you are.

Find out what the local laws are! You are subject to the local laws,
no matter where you are.

STUDENT LEGAL SERVICE
324 Illini Union
www.odos.illinois.edu/sls
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Read our brochures at:
www.odos.illinois.edu/sls



GUIDELINES FOR SPRING BREAK



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STUDENT LEGAL SERVICE

324 Illini Union

www.odos.illinois.edu/sls

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Read our brochures at:

www.odos.illinois.edu/sls





GUIDELINES FOR THROWING A PARTY



Enjoy the game, but for game-day parties, be aware:

YOU MAY NOT:

1. Charge a cover fee of ANY amount where alcohol will be served or available,
2. Charge for individual cups of alcohol without a retail liquor dealer's license,
3. Serve or allow those under 21 to be served alcohol. Party hosts can be charged with violating the Adult Responsibility law for EACH minor served.
NOTE: POSTING A SIGN DOES NOT RELIEVE YOU OF RESPONSIBILITY!!
4. Have > 1 keg on the premises in Champaign w/out a K-license. Empties count!

The above carry minimum fines of \$310.00 EACH!

Also, you should not have your music too loud (\$215.00 minimum fine).

STUDENT LEGAL SERVICE

www.odos.illinois.edu/sls

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324 Illini Union (north)

Office hours: 8:30-Noon; 1-4:30pm, M-F



10 Steps to Protect Your Security/Damage Deposit



STEP 1. Call the owner or manager two weeks before you move out to arrange a joint inspection of the apartment. Clean thoroughly and have everything gone before your appointment time.



STEP 2. Before the appointment, prepare a complete written inventory of the condition of the rental unit. Be very detailed and specific for each room. Have two copies of the inventory, and keep one after having the landlord sign it. Forms are available at the Tenant Union.



STEP 3. Get a camera/video camera and a witness. A witness should be 18 or older, **NOT** a roommate or family member. Take lots of pictures that show how clean you left the apartment. Walk through your apartment with your witness and have him/her take notice of its condition. (*Advantage: video camera includes narration.*)



STEP 4. If the landlord appears for the appointment, be sure to have him/her sign and date YOUR COPY of the inventory form. Be sure to use a witness and the video camera.



STEP 5. Take your pictures before you give back the keys. Also, make sure your pictures and your witness check the condition of the oven, refrigerator, kitchen area, and bathroom. Show that the walls and carpet are clean and undamaged. You and your witness should both sign and date your inventory in front of a notary.



STEP 6. If you sublet your apartment for the summer, return at the end of the sublease period to follow these procedures with your subtenant. If s/he wrecks the place, it could cost you.



STEP 7. Be sure that you return ALL keys to the apartment, mailbox, laundry room, etc. Return them in person and get a receipt to avoid being charged for lock changes. Have one person in your group be responsible for returning all keys.



STEP 8. When your deposit is returned, come to Student Legal Service if you have any questions or complaints about the amount deducted. If you have a problem DO NOT cash the check before talking to an attorney.



STEP 9. **DO NOT TAKE A SORF REFUND!** If you want to use Student Legal Service to pursue settlement of a problem, our office cannot help you if you have refunded the SORF fee.



STEP 10. Step into some money. Use your money to treat yourself to a reward for completing another year of school!



STUDENT LEGAL SERVICE

324 Illini Union (North)

Office Open: M-F, 8:30-Noon, 1-4:30, M-F

www.odos.illinois.edu/sls

PAID FOR BY S.O.R.F.

Parents:

Do you know that there is **free legal help** available on campus? Believe your child won't need any? Visit our website and read our brochure, "Why Would My Student Need a Lawyer? What Parents Need to Know."

The S.O.R.F. fee entitles your student to consult a *real* attorney, dedicated to assisting students in the issues we cover (see our website at www.odos.uiuc.edu/sls).

Issues we see frequently:

- Landlord/Tenant issues
- Traffic tickets (*Representation in court ONLY on tickets issued in Champaign County, but attorneys can give advice, and sometimes assist, for other counties*)
- Misdemeanor charges (*Representation in court ONLY for Champaign County charges*)
- City Ordinance Violations (drinking tickets, minor in possession, noise violations, etc.)
- Small Claims
- Auto Accidents and Insurance Problems
- Notary service



STUDENT LEGAL SERVICE

www.odos.uiuc.edu/sls

PAID FOR
BY S.O.R.F.

324 Illini Union: 8:30am-Noon & 1:00-4:30pm, M-F

You will get the pitch from the landlords,
first, get the "other side" of the story.



Visit our table at the Housing Fair, Sept. 28th.

6 Steps Before Signing a Lease

- 1. Read the lease!** Your rights and obligations are governed by the lease. There is little law that protects you as a tenant, so you must protect yourself!
- 2. Get it in writing!** If you want the place painted, want notice before the landlord enters your apartment, etc., you must have this written into the lease. If it's not in writing, you are out of luck.
- 3. Know the complaint history of the landlord!** Check the history with the Tenant Union at 326 Illini Union. You can easily rent from a landlord with no complaints. Don't settle for one with a bad complaint history!
- 4. Don't sign a lease for a building that hasn't been built yet!** This is not safe matter what the landlord promises to induce you to sign.
- 5. Know your prospective roommate(s)!** Be sure no semester abroad or wedding is looming. If you're roommate leaves and doesn't pay, *you are stuck!*
- 6. Be sure before you sign!** Once you sign the lease, you cannot get out of it without serious consequences!



NOTE: No advice is given over the phone. You must come in to the office with your I-card and fill out an intake form (or fill out on our website and print) before you can make an appointment, which will be on a different day. No walk-in or same-day appointments.

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UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

STUDENT LEGAL SERVICE

324 Illini Union

www.odos.illinois.edu/sls

Office Open: 8:30am-Noon; 1-4:30pm, M-F

PAID FOR BY S.O.R.E.

You will get the pitch from the landlords,
first, get the "other side" of the story.



Visit our table at the Housing Fair, Feb 12th.

6 Steps Before Signing a Lease

1. **Read the lease!** Your rights and obligations are governed by the lease. There is little law that protects you as a tenant, so you must protect yourself!
2. **Get it in writing!** If you want the place painted, want notice before the landlord enters your apartment, etc., you must have this written into the lease. If it's not in writing, you are out of luck.
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6. **Be sure before you sign!** Once you sign the lease, you cannot get out of it without serious consequences! There is **NO** grace period to cancel a lease. Once signed, it is a legally binding contract.



NOTE: No advice is given over the phone. You must come in to the office with your I-card and fill out an intake form (or fill out on our website and print) before you can make an appointment, which will be on a different day. No walk-in or same-day appointments.

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STUDENT LEGAL SERVICE

324 Illini Union

www.odos.illinois.edu/sls

Office Open: 8:30am-Noon; 1-4:30pm, M-F

Student Legal Service **SCRAMBLE** puzzle

Clue: Legal issues some students may have *

adifek



direct



orpew (____ of attorney)



farc fit



osuginh



lagilel (____ downloading)



Unscramble the words to the left, then take the letters from the shaded squares and put them together to get the answer to the question at the bottom!

** Find information on these and MANY more issues on our web site: www.odos.illinois.edu/sls*



What can you get if you don't refund your SORF fee?



STUDENT LEGAL SERVICE

324 Illini Union; 8:30am-Noon,
& 1:00-4:30pm

www.odos.illinois.edu/sls

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ILLINOIS

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Look for us "on the Quad" during Quad Day

STUDENT LEGAL SERVICE

324 Illini Union (north)
8:30am-Noon; 1:00-4:30pm, M-F
www.odos.illinois.edu/sls

INCLUDED SERVICES

For EXCLUDED services, see:
www.odos.illinois.edu/sls

- + Landlord/Tenant issues (*Damage/Security Deposit issues, lease fulfillment issues, etc.*)
- + Traffic tickets (*Representation in court ONLY on tickets issued in Champaign County*)
- + Misdemeanor charges (*Representation in court ONLY for Champaign County charges*)
- + Name changes
- + City Ordinance Violations
- + Small Claims
- + Auto Accidents and Insurance Problems
- + Certifications of copies of documents
- + Notary service (*Don't sign your document before you come in!*)
- + Other miscellaneous problems/issues

How can you get help?

- 1- Go to our Web site and fill out paperwork ("Intake Forms" link), print, and bring it in, or fill it out in our office. (We hope to have online submission begin during fall semester.)
- 2- Bring your i-card and any necessary documentation (traffic or city ticket, bills, letters, lease, etc.) with you.
- 3- Schedule an appointment for a different day.

No walk-in advice; no same-day appointments.

Legal advice is **NOT** given over the phone for the protection of your privacy.



PAID FOR BY S.O.R.F

STUDENT **L**EGAL **S**ERVICE

IF YOU HAVE TROUBLE, COME ON IN! *

(* Traffic ticket, DWI, Drinking ticket, Landlord problem, Misdemeanor, etc.)

324 Illini Union; M-F, 8:30am-Noon and 1-4:30pm

Info on many topics & how to make an appt.:

www.odos.illinois.edu/sls

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ILLINOIS
UNIVERSITY OF ALLEGHANY AT WESLEYAN CAMPUS



BEFORE you take off for
THANKSGIVING BREAK

(November 21-29, 2009)



1. Don't shut off the heat in your apartment!

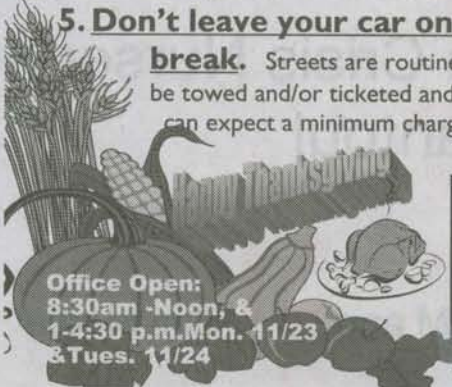
Thanksgiving break can get cold in Central Illinois, which can lead to frozen pipes and MAJOR destruction. Check your lease or with your landlord for what temperature you should maintain; leave the thermostat at least 2° higher than what the landlord recommends. Tenants in the past have been billed as much as \$14,000 for frozen pipes and the resulting damage!

2. Lock all doors and windows. Double check before you leave! Using a pass key is a common means of breaking in, but locked doors keep some honest.

3. Get renter's insurance and/or take your valuables with you. Fall break is a prime time for burglars. If you can't afford insurance, take your valuables with you! Don't leave your laptop, I-pod, camera, game systems, etc. in your apartment!

4. Inventory your personal items which have a quick sale value. Keep a written list of serial numbers of TVs, stereos, CD player, etc. If a theft takes place, this information can help police investigate. Brand your CDs!

5. Don't leave your car on the street while you're on break. Streets are routinely plowed/cleaned during breaks. Your car will be towed and/or ticketed and unavailable when you return to campus. You can expect a minimum charge of \$120 to rescue your vehicle.



Office Open:
8:30am -Noon, &
1-4:30 p.m.Mon. 11/23
& Tues. 11/24

STUDENT LEGAL SERVICE

324 Illini Union www.odos.illinois.edu/sls

Office hours: 8:30-Noon, and 1-4:30pm, M-F

PAID FOR BY S.O.R.F.

Tips for **WINTER BREAK**

BEFORE you leave for a hard-earned winter break, **PLEASE:**

Keep the heat on in your apartment! Turning off your heat or turning it down too low can lead to frozen pipes and MAJOR destruction. Check your lease for what temperature you are to maintain and set your thermostat at least TWO degrees higher. Tenants have been billed in the past --for frozen pipes and resulting damage-- as much as \$14,000.00!

Lock all doors and windows. A common means of breaking into apartments is using a pass key, but locked doors keep some honest.

Inventory your personal items which have a quick sale value. Keep a written list of serial #s of TVs, stereos, CD players, game systems, etc. If you are robbed, this information can help police investigate.

Make sure you have renter's insurance. Winter break is prime time for burglars. If you don't have insurance, take your valuables with you!

Don't leave your car parked on the street while you are gone on break. Streets are routinely plowed/cleaned during break. Your car will be towed/ticketed and unavailable when you return. Expect a minimum charge of \$120 to rescue your vehicle, plus daily storage fees.

Check your lease - Pay JANUARY RENT before you leave. If you plan to return after January 1st (classes resume Jan. 19th), you may accrue 19 days of late charges. Pre-pay your rent!

**We will close at
Noon on 12/23/2009
and reopen 8:30am
on Mon., 1/5/2010**

**Regular office hours:
8:30am-Noon, 1-4:30pm, M-F**

**Paid
for
by
SORF**

Student
Legal
Service



324
Illini Union



Visit our website: www.odos.uiuc.edu/ods

Student
Legal
Service



324
Illini
Union



Tips for **WINTER BREAK**

BEFORE you leave for a hard-earned winter break, PLEASE:

Keep the heat on in your apartment! Turning it off or down too low can lead to frozen pipes and major destruction. Check your lease for what temperature to maintain and leave the thermostat at least 2 degrees higher. Tenants in past years have been billed as much as \$14,000 for frozen pipes and resulting damage!

Lock all doors and windows. A common means of breaking into apartments is the use of the pass key, but locked doors keep some honest.

Make sure you have renter's insurance. Winter break is a prime time for burglars. If you can't afford insurance, take your valuables with you!

Inventory your personal items which have a quick sale value. Keep a written list of serial numbers of TVs, stereos, CD player, etc. If a theft takes place, this information can help police investigate. Brand your CDs!

Don't leave your car parked on the street while you're on break. Streets are routinely plowed/cleaned during break. Your car will be towed/ticketed and unavailable when you return to campus. Expect a minimum charge of \$120 to rescue your vehicle.

Check your lease/Pay January rent before you leave. If you plan to return after January 1st (classes begin January 20) you may accumulate twenty days of late charges unless you prepay January rent or your lease provides for a very long free grace period.



Student
Legal
Service

Regular Office hours:
M-F, 8:30 a.m.-Noon,
1:00 to 4:30 p.m.

WE WILL BE CLOSING
at Noon, Wednesday, 12/23/2009,
Re-opening 8:30am on 1/5/2010

324 Illini Union
1401 W Green St.



Top 10 Legal Urban Myths at



ILLINOIS

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

10. My lawyer can get me off on a technicality.

REALITY: *Lawyers don't have magic wands. This only works on TV.*

9. The cop made a mistake on my ticket so it isn't valid.

REALITY: *Errors that can be corrected are not loopholes.*

8. They didn't read me my rights, so anything I said will be thrown out in court.

REALITY: *Generally, police don't have to mirandize you unless (A) you're in custody AND (B) they start to question you.*

7. I was just going with the flow of traffic so I shouldn't have gotten a ticket.

REALITY: *If you're speeding, you're speeding, regardless of what the rest of traffic is doing.*

6. If I want out of my lease, the landlord has to let me.

REALITY: *A lease is a binding contract enforceable by both landlord and tenant.*

5. If I cooperate with authorities and inform on my drug dealer, they won't press charges against me.

REALITY: *Police are allowed to do a lot of things to encourage you to assist them, including lying to you and getting you to incriminate yourself. Don't believe it!*

4. I didn't know: my drivers license was suspended, OR that I was speeding, OR that I couldn't turn right on red here/do a u-turn here, etc.

REALITY: *Almost every traffic violation in Illinois is one of strict liability. What you knew, intended, or believed is completely irrelevant.*

3. I have 72 hours to cancel a lease I sign.

REALITY: *Once you have signed a lease, it is binding contract.*

2. I'll get out of this ticket because the cop won't show up to court.

REALITY: *In Champaign County, Illinois, the court date on your ticket is NOT the trial date. Once a trial date is set, the cops get notice and they always show up.*

1. If I sublet my apartment/space in my apartment, I don't have any more responsibility for the apartment.

REALITY: *You remain liable for all rent and utilities if the sublessee fails to pay, and any damages.*

STUDENT LEGAL SERVICE

324 Illini Union; 8:30-Noon & 1-4:30pm, M-F

www.odos.illinois.edu/sls

PAID FOR BY SORF



ILLINOIS

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Welcome Back to the University!

The **Student Legal Service** office at Urbana-Champaign welcomes you back to campus! Each year our office, staffed by full-time attorneys, serves nearly 3,000 students with various legal problems. The purpose of the SLS program is to inform students of the practical aspects of the law as applied to their individual problems. Representation in court in Champaign County is available in many cases.

Who is eligible?

Students enrolled on this campus who have paid and not received a refund of the \$12.00 Student Organization Resource Fee (SORF) are eligible. You cannot even get general advice if you refund your SORF fee.

What kind of legal services are available?

Counseling and representation in: landlord-tenant disputes, traffic, misdemeanors, name changes, small claims, city ordinance violations (drinking tickets, noise violations, etc.) and many other areas. **All questions and concerns are kept completely confidential.**

How can you get help?

- 1- Go to www.odos.illinois.edu/sls, select the "Schedule an Appointment" link, and fill out and print the appropriate Intake Form then bring it in, OR you can just come in and fill out an Intake form in our office. Early in the fall semester, you will be able to submit the intake form online, then call for an appointment!
- 2- Bring your i-card AND any necessary documentation (traffic or city ticket, bills, letters, receipts, lease, etc.) with you for us to copy.
- 3- Schedule an appointment for a different day.

No walk-in advice or same-day appointments.

NO PHONE ADVICE can be given in order to protect your privacy.



STUDENT LEGAL SERVICE
www.odos.illinois.edu/sls

324 Illini Union (north)

Office open: 8:30am-Noon, 1-4:30pm, M-F

PAID FOR BY S.O.R.F.

Welcome Back to the University!

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How can you get help?

- 1- Go to www.odos.illinois.edu/sls, select the "Schedule an Appointment" link, and fill out and print the appropriate Intake Form then bring it in, OR you can just come in and fill out an Intake form in our office with any documentation you have (ticket, lease, etc).
- 2- Bring your j-card AND any necessary documentation (traffic or city ticket, bills, letters, receipts, lease, etc.) with you for us to copy.
- 3- Schedule an appointment for a different day.

No walk-in advice or same-day appointments.
NO PHONE ADVICE can be given in order to protect your privacy.



STUDENT LEGAL SERVICE
www.odos.illinois.edu/sls

324 Illini Union (north)

Office open: 8:30am-Noon, 1-4:30pm, M-F

PAID FOR BY S.O.R.F.

Welcome, Mom!

If you take your student out
or stay in partying, you need to know:

CHAMPAIGN'S DRINKING SPECIALS

Supplies are unlimited, so purchase any quantity desired!

Possession /Consumption of Alcohol, < 21: \$300 Min. Fine

Carrying open liquor out of premises: \$155 Min. Fine

Fake ID (unlawful use of identification) : Up to \$2,500 fine
and/or 364 days in Jail AND loss of driving privileges for 12 mos.

Driving Under the Influence of Alcohol : \$300 Min. Fine,
2-yr loss of driving privileges PLUS new sanctions in 2009

**** Searches through pockets, purses and wallets for additional
charges will be performed at officers' discretion****

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UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

STUDENT LEGAL SERVICE

www.odos.illinois.edu/sls

324 Illini Union

M-F, 8:30am-Noon, and 1-4:30pm

PAID FOR BY S.O.R.F.

Moms (and Dads):

Don't take the SORF fee refund at
the beginning of the semester! If you
do, your student cannot use Student
Legal Service until the next semester
that it is paid. Students consult on
MANY issues: housing, consumer is-
sues, traffic tickets, & much more.



When you party before or after basketball games, play by the rules!

Personal(ly) Foul: Urinating in public (\$155 minimum fine)
Throwing up in public (\$205 minimum fine for public intoxication)



Slam dunk: You'll lose your license if you are caught using a Fake ID or someone else's ID (that person'll lose his/her license, too!) or if caught DUI (plus other penalties \$2,500 fine, 2 year loss of license, up to a year in jail).

Traveling: after drinking can result in a DUI.

Dribbling: happens when you're drunk. Can lead to being caught for public intoxication!



Technical foul: Arguing with the "ref".
If the "ref" is a police officer, you might get additional charges! If the "ref" is the judge, ...



Free Throw: results from technical fouls with judges or traveling DUI—free throw into jail!



Pass: on driving if you've been drinking. Have a designated driver or call Safe Rides 265-7433 or Safe Walk 333-1216.



3-pointers: (1) Don't use a fake, altered, or borrowed ID.
(2) Don't drink if you're underage.
(3) Don't drink and drive.

PARTY SAFELY AND RESPONSIBLY!

GO ILLINI!

STUDENT LEGAL SERVICE

www.odos.illinois.edu/sls

324 Illini Union

Office Open: 8:30am-Noon, 1-4:30pm, M-F

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ILLINOIS
UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN



When you party before or after Big 10 Tournament games, you've gotta play by the rules!

Personal(Iy) Foul: Urinating in public. Throwing up in public. Public intoxication. (Fines vary, from \$ 155.00 to \$ 310.00!)

Slam dunk: You'll lose your license if you are caught using a Fake ID or someone else's ID (that person'll lose his/her license, too!) or if caught DUI (plus other penalties \$ 2,500 fine, 2 year loss of license, up to a year in jail).

Dribbling: Happens when you're drunk. Can lead to being caught for public intoxication!

Technical foul: Arguing with the "ref". If the "ref" is a police officer, you might get additional charges!

Free Throw: Results from technical fouls with judges or traveling DUI —free throw into jail!

Traveling: Driving after drinking can result in a DUI.

Pass: Pass on driving if you've been drinking. Have a designated driver.

3-pointers: (1) Don't use a fake, altered, or borrowed ID.

(2) Don't drink if you're underage.

(3) Don't drink and drive.



STUDENT LEGAL SERVICE

324 Illini Union www.odos.illinois.edu/sls

PAID FOR BY S.O.R.F.

PARTY SAFELY AND RESPONSIBLY!



“Youthful indiscretions”
threatening your job search?

Go to: www.odos.illinois.edu/sls

Select: “Brochures/Ads” link on the left

Read: “How to Address Arrests or Convictions
When Seeking Employment”

STUDENT LEGAL SERVICE
324 Illini Union

Office Open:
8:30am-Noon, 1-4:30pm M-F

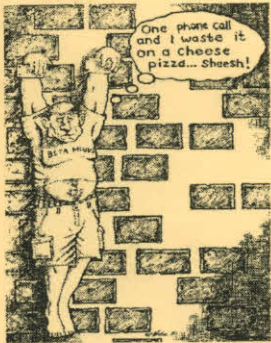
To speak with an attorney you must set up an appointment. Fill out an “Intake Form” on the web (see link on our home page) and print it, or fill out one in our office when you bring in your I-card to set up the appointment for a different day. No phone advice, and no same-day or walk-in appointments.

ILLINOIS
1807
UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

PAID FOR BY S.O.R.F.

Appendix C

Fall 2009, Spring 2010	Campus Specials , "Youthful Indiscretions Need Attention?"
2009-2010	I-Book , "Are you a student in need of legal services but cannot afford a lawyer?"
Fall 2009	U-Guide , "Students! Do you know that you have "FREE" legal help available on campus?"
2010	University Parent Guide, Illinois ; "Your son/daughter has free legal help available!"
'09-'10 Edition	Zoi Greek Directory , "Let SLS help clean up your mess"



PAID FOR BY S.O.R.F.

Youthful Indiscretions Need Attention?

Services Available:

- *Landlord-Tenant Issues*
- *Criminal Misdemeanor*
- *Power of Attorney*
- *Traffic Tickets*
- *Drinking Tickets*
- *and MUCH more!*

REAL attorneys, real help.

STUDENT LEGAL SERVICE

324 Illini Union (North)

Office Open: 8:30am-Noon, 1-4:30pm, Monday-Friday



www.odos.illinois.edu/sls

STUDENT LEGAL SERVICE

Are you a student in need of legal services but cannot afford a lawyer?

You've already paid the fee! *

1. Do not resist arrest by a police officer even if you feel they have no right to stop you.
2. Do not lie to the police; you only have to provide identification. They can use anything you say in court.
3. You do not have to give permission or consent to a search of a dormitory room or apartment; if you give consent or permission, any evidence obtained from the search is admissible against you in court. If the police are in a place where they have a legal right to be, any evidence in plain view is admissible in court.
4. It is illegal to search you without probable cause except to "pat down" for weapons.
5. It is illegal for the police to arrest or detain a person without probable cause.
6. It is illegal to be arrested for exercising free speech.
7. It is illegal for the police to exercise excessive force against you.
8. You **do not have to** take a breathalyzer test, **but** if you refuse, your driver's license may be suspended for **one year**.
9. If you are arrested or stopped by the police, stay cool, calm, and friendly, and do not attempt to flee or evade. Be firm but not hostile.
10. Do not take a lie detector test.

STUDENT LEGAL SERVICE

324 Illini Union (Green St. side)
1401 W. Green St., Urbana

Intake forms available online:

www.odos.illinois.edu/sls

Select: "Schedule an Appointment"

Office Hours:

8:30am-Noon, 1-4:30pm M-F

PAID FOR BY S.O.R.F.

AVAILABLE SERVICES

- ⇄ Landlord/Tenant issues
- ⇄ Traffic tickets
- ⇄ Misdemeanor charges
- ⇄ Name changes
- ⇄ City Ordinance Violations
- ⇄ Small Claims
- ⇄ Auto Accidents and Insurance Problems
- ⇄ Other miscellaneous problems/issues
- ⇄ Certifications of copies of documents
- ⇄ Notary services (*Do NOT sign the document before you come in!*)

See our website for more information:

www.odos.illinois.edu/sls

* NOTE: You must have been assessed and not refunded the SORF fee in your tuition and fees to be eligible to use Student Legal Service during any semester until the first day of the next semester, including summer.

STUDENTS!

Do you know that you have “FREE” legal help available on campus?

The S.O.R.F. fee entitles you to consult a real attorney in the issues we cover! To find out more about these, see our website at www.odos.illinois.edu/sls.

Issues we see frequently:

- Traffic tickets
- Drinking and Fake ID tickets
- Auto Accidents and Insurance Problems
- Misdemeanor charges (*Possession, paraphernalia, etc*)
- Small Claims
- Landlord-Tenant Issues
- *And MANY more issues -- see our web site*

STUDENT LEGAL SERVICE

www.odos.illinois.edu/sls

324 Illini Union, Office open: 8:30am-Noon & 1-4:30pm, M-F

PAID FOR BY S.O.R.F.

Songs of the Illini

Illinois Loyalty

*We're loyal to you Illinois
 We're "Orange and Blue," Illinois
 We'll back you to stand
 'Gainst the best in the land
 For we know you have sand, Illinois Rah! Rah!
 So crack out that ball Illinois
 We're backing you all Illinois
 Our team is the fame protector;
 On boys, for we expect a
 Victory from you Illinois
 Chehee, Cheha, Cheha-ha-ha Go Illini Go
 Chehee, Cheha, Cheha-ha-ha Go Illini Go
 Illinois, Illinois, Illinois
 Fling out that dear old flag of Orange and Blue
 Lead on your sons and daughters fighting for you;
 Like men of old, on giants
 Placing reliance, shouting defiance
 Oskee-wow-wow!
 Amid the broad green plains that nourish our land,
 For honest labor and for learning we stand,
 And unto thee we pledge our heart and hand,
 Dear Alma Mater, Illinois*

Hail to the Orange

*Hail to the Orange. Hail to the Blue.
 Hail Alma Mater, Ever so true.
 We love no other, So let our motto be
 Victory, Illinois, Varsity. Oskee-Wow-Wow*

*Old Princeton yells her tiger
 Wisconsin her varsity
 And they give the same old
 Rah! Rah! Rah!
 At each university*

*But the yell that always thrills me,
 And fills my heart with joy,
 Is the good old Oskee-Wow-Wow,
 That they yell at Illinoi*

Chorus

*Oskee-wow-wow, Illinois
 Our eyes are all on you
 Oskee-wow-wow, Illinois
 Wave your Orange and Blue Rah! Rah!
 When your team trots out before you
 Ev'ry man stand up and yell
 Back the team to gain a victory
 Oskee-wow-wow, Illinois*

Adapted from FightingIllini.com

Your son/daughter has free legal help available!

Payment of the SORF fee entitles your student to consult a *real* attorney, dedicated to assisting students, in the issues we cover: www.odos.illinois.edu/sls
 Typical/common issues:

- Landlord/Tenant issues
- Traffic tickets
- Notary service
- City Ordinance Violations (drinking tickets, etc.)
- Misdemeanor charges in Champaign County
- Small Claims (cannot be vs. another student)
- Auto Accidents and Insurance Problems



STUDENT LEGAL SERVICE www.odos.illinois.edu/sls

324 Illini Union, 8:30am-Noon & 1-4:30pm, M-F

PAID FOR BY SORF

Don't
refund
SORF!

Save this ad for when you get that frantic call!

STUDENT LEGAL SERVICE

University of Illinois at Urbana-Champaign



***Let SLS help clean
up your mess***

324 Illini Union (North)
1401 W Green St., Urbana
Office Hours: 8:30am-Noon; 1-4:30pm
www.odos.illinois.edu/sls
PAID FOR BY S.O.R.F.



Appendix D

- 9/28/09 **The Daily Illini**, "The Tenant Union and Student Legal Services work together to prevent and correct housing issues"
- 12/11/09 **The Daily Illini**, "Vigilance key to avoiding break-ins"
- 1/17/10 **The News Gazette**, "This Rented Life"
- 2/10/10 **The Daily Illini**, "Students should research consequences before waiving any student fees"
- 2/19/10 **The Daily Illini**, "SORF Board candidates push for financial influence"
- 3/16/10 **The Washington Post (www.washingtonpost.com)**, "Campus Overload" blog; "How to stay out of trouble on spring break" Thomas Betz, Guest Blogger
- 3/18/10 **The Daily Illini**, "Stay out of hot water during spring break" editorial
- 3/19/10 **The Daily Illini**, "UI gets sound spring break advice" letter to the editor

Vigilance key to avoiding break-in

BY SELMA HAVERIC
STAFF WRITER

Students who will leave campus for a month or more over winter break can take several precautions to ensure their apartments stay in good condition during their absence.

Esther Patt, coordinator of the Tenant Union, said students should never turn the heat off during winter break, no matter what the outside temperature. She said pipes freeze and break every year as a result of bitter cold Champaign-Urbana weather. Some landlords require that tenants set their thermostats to a specific temperature, she added.

"The landlord can bill you for the damage. It's thousands of dollars," Patt said.

In addition to making sure pipes continue to function over break, students should be aware of the threat of burglary. Mary Resner, senior in Education, said her apartment was broken into over Thanksgiving break.

"It looked like they used a crowbar or something between our door frames. Because it was an older door, when you pushed on it there was enough leeway to get in," she said.

Resner estimates that between \$500 and \$800 worth of goods were stolen, including an iPod and an iPod dock. Thomas E. Betz, directing attorney for Student Legal Services, said every criminal knows that campus is nearly empty during winter break.

Patt said students should make their apartments appear as if they are occupied. She said stu-

Armed assault, robbery reported on campus

A home invasion involving assault and robbery on Wednesday has been confirmed by Champaign police.

According to a press release from the Champaign Chief of Police, RT Finney, the invasion occurred Wednesday at approximately 4:45 a.m. on the 500 block of East Healey Street.

The press release stated that the suspects were armed as they entered an apartment.

One of the residents was struck in the nose.

The suspects fled from the scene after taking various electronics.

The release described the suspects as two black males in ski masks; one was tall, wearing a green sweatshirt and the other was short, wearing a gray sweatshirt.

According to JSM Management, the owner of the property, the residents were being followed before the invasion and robbery.

JSM and police encourage residents to use extreme caution when traveling through campus and to report any suspicious activity.

Champaign and University police will increase patrol in the area.

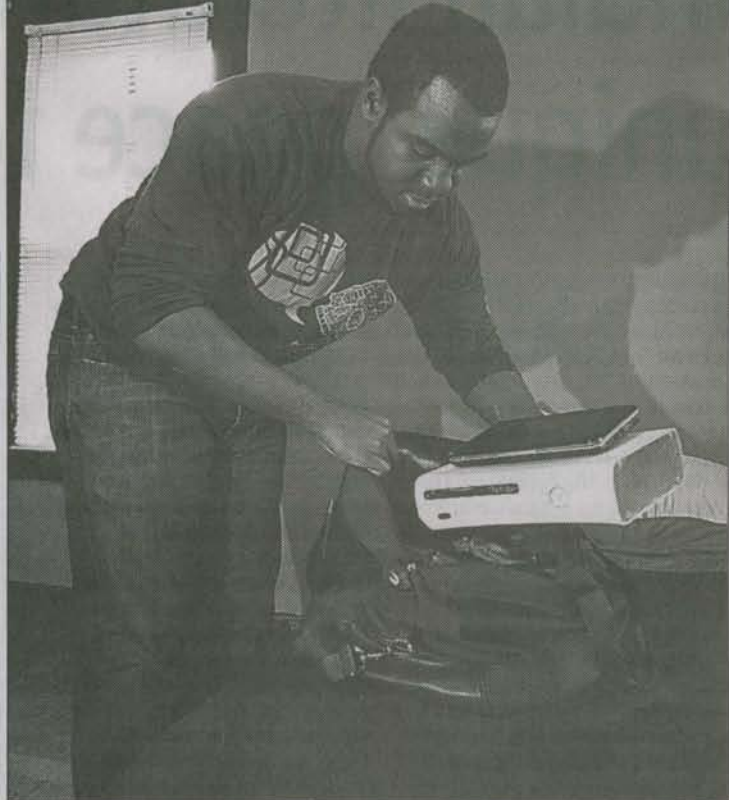


PHOTO ILLUSTRATION BY JEREMY BERG THE DAILY ILLINI

Students are advised to pack and take home any valuables over break.

APARTMENT

FROM PAGE 1B

dents can do this simply by buying timers for the lights in their apartment.

"If there are three apartments in a building that have their lights on, it is unlikely that a burglar would go there if they can go to a dark one," Patt said.

She also advises students not to simply leave their lights on non-stop over break since it can actually be an indication to burglars that nobody is home.

Resner said she and her roommates are going to buy timers to ensure that what happened over Thanksgiving break does not happen again this winter.

Patt also suggested that students get renter's insurance.

Although many students are covered by their parents' insurance—Resner and her roommates are—Betz still encourages stu-

dents to buy renter's insurance. Betz said it is easy to obtain and costs about \$100 to \$150 a year.

The holidays are the prime season for break-ins, and students who are not covered are taking a risk, Betz said.

"You're playing roulette," he said.

Landlords are not insurers of their tenants' goods. Unless the robbery resulted from landlord negligence, he or she is not responsible for any property lost or damaged, Betz said.

Tony Ortiz, crime prevention officer for the University, also suggested that students take their money, jewelry and important documents home or lock them in a safety deposit box.

Betz said he believes students become better at keeping their apartments safe as they get more information.

"Students have become aware that it's the season (for break-ins to occur)," he said.

See **APARTMENT**, Page 3B

Friday, December 11, 2009

The Tenant Union and Student Legal Services work together to prevent and correct housing issues

[Chad Thornburg](#) News staff writer [Contact me](#)
September 28th, 2009 - 11:42 PM

Tagged with: [Esther Patt](#), [Matt Popielarczyk](#), [Student Legal Services](#), [Tenant Union](#), [Thomas E. Betz](#), [UIUC Student Legal Services](#), [Housing Guide 2009](#)

The time is almost here for students to begin thinking about where they want to call home next fall.

While this can seem like an overwhelming task, there are services like the University of Illinois Tenant Union and Student Legal Services, both located on the third floor of the Union, that can aid in the process.

"Start at the Tenant Union, that will save you a lot of time if you just start your search with us," said Esther Patt, coordinator of the Tenant Union.

The Tenant Union provides four basic services that are essential to future tenants; help finding an apartment, lease review, landlord complaint records and resolution of landlord-tenant conflicts, she said.

"We'll help with any problem to whatever extent we can," Patt said. "But we're so much more successful, and it's so much easier to prevent problems."

Reviewing landlord complaint records through the Tenant Union can help prevent future problems, she added.

"Pick a good landlord, that's 95% percent of having a successful housing situation," she said.

Matt Popielarczyk, junior in LAS, said he had an unsuccessful experience renting an apartment last year and students should begin at the Tenant Union.

"I never went to the Tenant Union so that was my fault" said Popielarczyk. "I was kind of pushed into it by friends last minute."

An additional service that future student tenants can utilize is UIUC Student Legal Services, which provides legal assistance for students in a wide range of subject matters including housing problems and sometimes works with the Tenant Union, Patt said.

"Students have usually seen the Tenant Union first," said Thomas E. Betz, director and attorney at the Student Legal Services. "We tend to see the students that need a lawyer rather than just advice, and sometimes it goes a little beyond the capacity of the Tenant Union."

Most issues can be prevented before they even begin by working with the Tenant Union from the start, but when problems do occur, students can utilize the benefits of Student Legal Services.

There is a misconception that students need to rush into a lease agreement before all of the housing opportunities are rented out, which causes most of the problems, Patt said. According to Betz there is property in Champaign and Urbana that remains empty throughout the school year.

"I think students start shopping way too early," Betz said. "The assumption is that there is not enough property out there."

This rented life

Champaign County has tens of thousands of tenants

By **PAM G. DEMPSEY**
and **LINDSAY IGNATOWSKI**
For The News-Gazette

Rental property is big business in Champaign County.

With nearly 35,300 units, Champaign County has the highest percentage of occupied rental housing units among the state's metropolitan counties, according to 2008 Census Bureau estimates.

Yet rental inspection programs are inconsistent across the county — with stark differences between programs in the cities of Champaign and Urbana and, except for Rantoul, little to no oversight elsewhere.

The inspections are designed to ensure that rental properties — which include non-owner-occupied single-family houses, duplexes and apartment-style buildings — comply with fire safety codes as well as city and national maintenance and building codes.

But interviews with city officials and a review of county and city records show that:

— Nearly 4,800 residential rental properties — 47 percent of the county's total rental properties — are not subject to inspection. Just over 3,550 of those properties are in Champaign alone. The rest are in the county, which has no inspection program.

— When violations are discovered, landlords in Champaign and Urbana are routinely given months to make repairs.

— Landlords are rarely fined for violations, even after their cases are sent to the cities' legal departments for further action.

Housing advocates say low-income tenants — who make up more than half the renters in the county — are especially vulnerable because they don't always understand their legal rights or have the financial resources to resolve even basic housing problems such as bad plumbing,



Darrell Hoemann/The News-Gazette

Clay Baier, housing inspector for the city of Urbana, inspects and recommends a change for the heating system in a single-family rental home in Urbana.

roof problems or lack of smoke detectors.

Esther Patt, director of the Champaign-Urbana Tenant Union, says the current systems are tilted in favor of landlords. Tenants have limited options to resolve housing violations, she said, while landlords are given several.

On the plus side, Patt said, many landlords make repairs as soon as a tenant reports a problem, and they work quickly to resolve code violations.

In many ways, though, "tenants are treated like second-class citizens," she said. "It's really as though (officials) believe that people who rent housing are not entitled to the

About the C-U Citizen Access series

This report is part of a joint project of The News-Gazette and the University of Illinois Department of Journalism in an ongoing examination of poverty and its related issues in Champaign County.

The project is funded by the Marajen Stevick Foundation, a private foundation that serves the local community; a matching grant from the John S. and James L. Knight Foundation, a journalism foundation based in Miami; and contributions from the UI.

The project also has launched a Web site for this and other material, including user-generated content. It can be found at www.cu-citizenaccess.org.

About this story

This is the first of three parts. These stories were written by Pam G. Dempsey and Lindsay Ignatowski, both of the University of Illinois.

Today: Champaign County has tens of thousands of rental units.

More coverage, A-4-5.

Monday: Big differences between Champaign and Urbana on rental inspections.

Tuesday: Emergency housing limited, especially for families.

On the Web: www.cu-citizenaccess.org carries this and previous stories in the project, and welcomes citizen input.

Please see **RENTED, A-5**

blessings of liberty that homeowners consider their birthright.”

Andrew Timms, vice president of the Central Illinois Apartment Association and owner of Spectra ART Enterprises, a property management company, disagreed. Tenants have adequate outlets to resolve housing problems, he said.

“It’s simplifying the forces and issues (in regards to) providing safe housing to say it’s tilted one side or another,” Timms said.

Landlords are often stigmatized as villains, he said, but the “overwhelming majority” contribute positively to the community.

Champaign City Council member Tom Bruno thinks local government should have only a limited role in resolving tenant-landlord disputes. He said rental housing is a private transaction between consenting adults and should be treated the same as owner-occupied residences.

“Government doesn’t necessarily need to be the vehicle that steps into the relationship between consenting adults and baby-sits the tenant,” Bruno said. “How aggressive should the government be in playing a role in private contractual relationships, also known as a lease?”

‘Not a lot of good affordable housing’

College students and low-income residents make up the bulk of the rental population in Champaign-Urbana, Patt said.

The “overwhelming majority of tenants here are either poor or students, and these are not the people anyone cares about (because) they’re perceived as not voting,” she said.

An estimated 70,000 renters live in the county, and more than half of them live on less than \$25,000 a year, according to 2008 Census data.

About 34,000 college students live off campus, according to data from the University of Illinois and the U.S. Census. There is no data to indicate exactly how many full-time students are renters.

Finding a place to live may be easier for students.

“Student rentals are very different than nonstudent rentals. The poor folks in this community are faced with a very different atmosphere,” said Thomas Betz, director of the University of Illinois Student



Clay Baier, housing inspector for the city of Urbana, prepares to

Legal Services, which advises students on issues such as traffic tickets, misdemeanors and landlord-tenant problems.

Students tend to have more money and may have parents who inspect rental properties before they sign a lease, said Betz, who also is a member of the Champaign County Board.

There’s now an oversupply of rental units, but most are high-end properties with high-end rent, Betz said. Students have a much better rental market to choose from and can be selective, he said.

For the low-income non-student tenant, it’s a “much rougher environment,” he said. “There’s not a lot of good affordable housing.”

‘Tenants who are afraid don’t complain’

Finding a rental house or apartment may be more difficult for low-income tenants, especially those who might have previous evictions and

little money saved for a deposit.

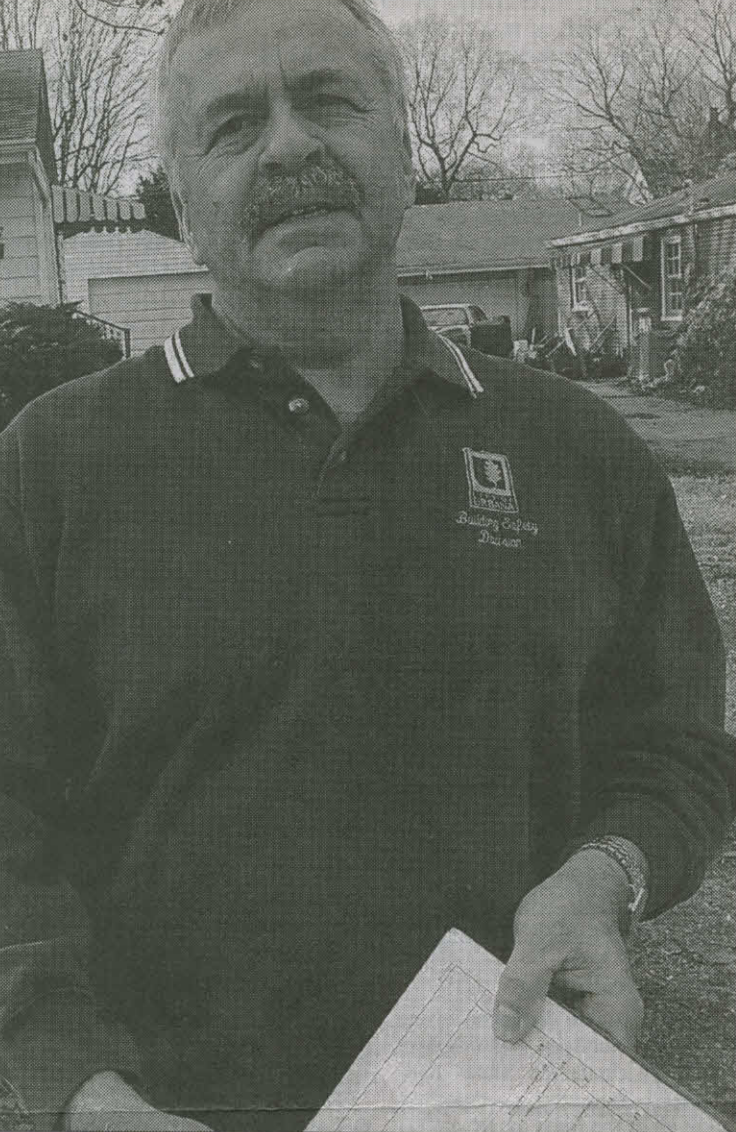
“If you’ve got bad credit and you have evictions, especially if you have a criminal background, there are consequences to that,” said Sally Stocks Eissfeldt, owner of Property Management People and a board member of the Central Illinois Landlord Association.

Inspections may either help or hinder low-income tenants, said Betz, the director of the university Student Legal Services.

If there’s a water leak under your sink and you can live with it, he said, “you’re not going to call a housing inspector.”

“You’re not sure you want a housing inspection because if (they) close it down, where are you going to live?” Betz said.

Even tenants with no evictions or criminal records may find it difficult to secure a place because many landlords require tenants to have an income that is at least three times the rent, Patt said.



Darrell Hoemann/The News-Gazette

inspect a single-family rental home.

Half of the county's tenants pay more than 30 percent of their household income to rent, according to 2008 Census data.

"When you finally find some place that will rent to you and it isn't a total dump ... (you) sign the lease and be grateful for it' is the attitude a lot of people have," Patt said.

When problems do arise, most low-income renters are reluctant to file a complaint because they fear the place might be condemned, she said.

Still others may not file a complaint if they are illegal immigrants, speak little to no English or have no other place to live if their unit is condemned, officials said.

"Tenants who are afraid don't complain," said Sue Salzman, Champaign's longtime property maintenance supervisor who retired last fall.

In some cases, though, a tenant complaint is necessary to spur a landlord to make repairs, said John Roska, an

attorney with Land of Lincoln, a legal aid service for low-income tenants. "State law says as long as the situation is unsafe/uninhabitable, then the tenant can move out and hold the landlord liable," he said.

The law allows a tenant to move to a hotel or comparable apartment until the situation is repaired. The landlord may be responsible for the costs, but the tenant may have to pay those costs up front — money many low-income renters do not have, Roska said.

"It's a difficult proof process," he said. "And tenants have to give landlords some kind of notice."

Last May, more than 100 low-income tenants at Gateway Studios, 1505 N. Neil St., C., were forced out when the pay-by-the-week motel was condemned for lack of power and gas after its owners failed to pay more than \$44,000 in utility bills.

Though many received their rent back, dozens of people

and it isn't a total dump ... (you) sign the lease and be grateful for it' is the attitude a lot of people have."

ESTHER PATT
director, Champaign-Urbana Tenant Union

did not have the money to find a new place. Cash-poor social service agencies were able to provide some emergency assistance, despite the drain on resources.

Both Urbana and Champaign city officials are now looking at ways to help tenants forced out of housing by condemnations and who have no other place to live.

Landlords face obstacles, too

Patt said enforcement remains an issue.

"Landlords know there (are) no consequences for not meeting the deadline (for repairs), and that is why a lot of them don't do it," she said.

If code violations are corrected within six months, Champaign-Urbana officials consider it a "victory," Patt said, "because they are looking at buildings, not people."

But for the tenant who has waited months for repairs, "that stinks," Patt said.

Yet city officials acknowledge that they prefer to work with landlords rather than fine them to resolve problems. Champaign City Council member Marci Dodds said it's important to remember that landlords and city inspectors are people, too.

"If a landlord shows good faith, the city will work with them," she said.

Many landlords need that extra time because they are still recovering from the recent economic downturn, Timms said.

In the current economy, few landlords can make repairs just on the rents they collect, he said, and finding contractors to do the required work can take "weeks, sometimes months."

"No two situations regarding building safety codes are going to be identical," Timms said.

Students should research consequences before waiving any student fees

BY JACK VEBBER
STAFF WRITER

Students have until Feb. 19 to collect up to \$66 in refundable semester campus fees; but the costs of getting a refund could outweigh the benefits.

In room 100 of the Henry Administration Building, students can request refunds for seven campus fees when they present their i-card at the University Student Financial Services and Cashier Operations office.

According to the student financial services Web site, all refunds will be applied toward the student's University account. Any credit balance stemming from the refunded fee will go to the student's bank account via direct deposit, which students can set up through the online Enterprise system.

While signs outside the office inform students what these fees pay for, some on campus further explained that getting a refund could overshadow the benefits of the fees.

The Krannert fee is the highest refundable fee at \$20. It allows the Krannert Center for the Performing Arts to offer students

discounted tickets to all shows throughout the year.

"We would welcome a student that did not pay the fee to any show, but that fee provides a steep discount," said Bridget Lee-Calfas, public information director for Krannert. She added that the fee can sometimes pay for itself with the purchase of just one ticket. However, Jon Coraglio, freshman in Business, said he already refunded the Krannert fee because he has never attended an event at Krannert and does not plan to attend one this semester.

The \$12 Student Organization Resource Fee, or SORF, supports Registered Student Organizations (RSOs), Student Legal Services and the Tenant Union, said SORF Board Chair Charles Blatti.

Blatti said if students are thinking about joining an RSO, they should be careful about refunding the fee, which helps pay for the organizations' travel, advertising and equipment.

"We're trying to use the money we give to RSOs as assistance, not as one hundred percent coverage," he said. "When we see you have not paid the fee—if you paid for the equipment, if you bought the

advertisement—we cannot reimburse you."

Although Gabriela Pedroza, sophomore in LAS, refunded her SORF last semester, she said she is paying the fee this semester so she can afford a trip to India in the summer. She said the fee will allow her to be reimbursed for \$300 of her travel expenses with International Impact, an RSO that takes students on service trips abroad.

Half of the SORF funds are given out to RSOs, Blatti said, while the other half is given to Student Legal Services and the Tenant Union.

"The most compelling reason to refuse the refund is because for that twelve dollars, you get legal advice and court representation for free," said Esther Patt, coordinator for the Tenant Union. She said Student Legal services can help students that receive traffic tickets, underage drinking violations and other offenses without having to pay expensive legal fees. Patt said that the Tenant Union would also not be able to assist those students who refund the SORF.

"We cannot take a student's com-

Getting some money back

Refundable fees

	Undergrad amount	Graduate amount
Krannert fee	20	20
Legacy scholarship fee	15	15
SORF	12	12
SEAL fee	6	6
Study abroad scholarship fee*	5	—
Sustainable campus environment fee	5	5
Cultural programming fee	3	3

*Not a fee for graduate students

\$66

\$61

SOURCE: OFFICE OF THE REGISTRAR, STUDENT INSURANCE OFFICE

plaint or advocate on their behalf," she added. While the Krannert and SORF fees help the students that pay for them, other fees help students in need of financial assistance. The Legacy Scholarship fee is the second highest refundable fee at \$15. The fee goes toward the Legacy of Service and Learning Scholarship, which provides financial aid to students with low and middle income backgrounds

and may be renewed if the student completes 50 hours of community service every year.

In addition to campus fees, students are able to waive the Student Health Insurance Fee, which is \$206 for undergraduates and \$292 for graduates, until Feb. 22.

If students provide proof that they are covered under another insurance plan that provides comparable benefits, they do not have

to pay the fee, said Donna Curtin, manager of the Student Health Insurance Office.

Curtin said if students waived the insurance fee during a previous semester, they are already exempt from the fee this semester and will not receive a refund. Proof of insurance can be presented at the Student Insurance Office, also in room 100 of the Henry Administration Building.

SORF Board candidates push for financial influence

BY CHAD THORNBURG
STAFF WRITER

While the student trustee race is usually the most prominent in the upcoming March 2 and 3 student elections, the results of the election for Student Organizations Resource Fee Board, or SORF Board, may also affect students.

Charles Blatti, head of SORF Board and graduate student, said the purpose of the board is to recommend allocations for the student organization resource fee that students pay each semester.

"We are invested in bringing quality experiences and opportunities to students," Blatti said.

He said that while the last two elections were not very competitive, students should still pay attention to the board candidates because they potentially will make decisions that affect students and the University.

The board is made up of six undergraduates, two graduate students and three staff representatives who vote and allocate funds acquired through student

SORF BOARD

FROM PAGE 1A

fees toward Student Legal Services, the Tenant Union and Registered Student Organizations, or RSOs. This year 15 students are running for the eight spots; ten confirmed their candidacy to The Daily Illini.

Owais Ahmed, junior in LAS, is currently a member of SORF Board. In addition to running for student trustee this spring, he plans on running for his SORF Board position again.

Josh Gibbs, candidate and sophomore in DGS, said the best thing the newly elected members can do is to just continue as the board has the past few years.

"As long as everyone keeps doing their part on the board, hopefully the students will see a reflection of that, that the money from the SORF fee is being used in a correct way," he said.

Gibbs added that students should look for a candidate who can make unbiased decisions.

"They (students) should look for someone that they feel will be able to put their personal feelings aside and be objective in their decisions on the SORF Board," Gibbs said.

The SORF Board meets once a year to discuss allocations for the Tenant Union and Student Legal Service but meets regularly for allocations to RSOs.

Blatti said the process lasts about three weeks from processing applications from RSOs to allocating funds.

He added that RSOs submitted approximately 250 applications last semester requesting SORF funds. The majority of the funding goes toward things such

as travel expenses for intramural teams and guest speakers for other groups.

Although the SORF Board only has the power to make recommendations to Renee Romano, vice chancellor of Student Affairs, Blatti said he could not recall a time when there was a disagreement.

"The entire purpose of the board is to make a recommendation," he said.

Bradley Beebe, candidate and senior in Business, said fiscal responsibility is the most important factor to consider when students are deciding which candidate to vote for.

"I want a little bit more fiscal responsibility with regards to where SORF allocates funds," Beebe said. "I think the students should just vote for the people they think will be the most responsible."

Candidate Mengyi Wang, sophomore in LAS, said she decided to run for SORF Board because she wants to see all the different organizations people are interested in and to play a role in the allocation of funds to those organizations.

"I want to reasonably allocate all the money we have to support the organizations as much as we can," she said.

SORF Board member Kris Koester, graduate student, is running for a spot on the board again this year.

"It shouldn't be necessarily a popularity contest but should be similar to if you're voting for a public official," Koester said. "I don't think it's just about clicking on who you hear the most about but it's about knowing what they stand for and making sure they're representative."

MEXICO

Many traveling from Chicago not changing their plans despite violence

BY KIM JANSSEN
AND RUMANNA HUSSAIN

Staff Reporters

The brutal weekend murders of two U.S. consulate workers and a relative in the Mexican border town of Ciudad Juarez have prompted the State Department to advise against unnecessary travel to northern Mexico.

Escalating drug wars — which last month brought an alleged Mexican cocaine kingpin to face trial in Chicago — are believed to have claimed the lives of consular workers Jorge Alberto Salcido Cenicerros, 37; and Lesley A. Enriquez, 35; and Enriquez's husband, Arthur H. Redelfs, 34.

Cenicerros' children — aged 4 and 7 — were injured, but Enriquez's 1-year-old daughter survived unhurt after suspected members of the Aztecas street gang shot at both families as they left a child's party in two SUVs.

It's not clear if they'd been targeted, or if so, why, according to FBI investigators aiding Mexican efforts to catch the killers.

The murders were condemned by Mexican President Felipe Calderon and President Obama, who was "deeply saddened and outraged," the White House said.

With nearly 50 people killed in gang violence in Mexico this weekend, and 10,000 killed since Calderon declared war on drugs in 2007, Secretary of State Hilary Clinton said the "appalling" murders of members of her department were "sadly, part of a growing tragedy besetting many communities in Mexico."

Most travelers heading to Mexico from Chicago on Monday said they were aware of a State Department travel warning affecting Mexico's border states.

"I'm a little bit scared, but I'm going for work so I have no



Rigo Diaz works at Turimex International, where the number of passengers for the noon bus to Mexico Monday was normal.

JEAN LACHAT-SUN-TIMES PHOTOS

choice," said engineer Dan Hughes, 45, who was flying to Monterrey from O'Hare Airport.

The University of Illinois used a print ad Monday to warn students planning a spring break in Mexico not to leave resorts or stop near the border.

And Loyola students heading to Ciudad Juarez on a school trip in May might have to stay on the U.S. side of the border in El Paso, Chaplain Patrick Eccles said.

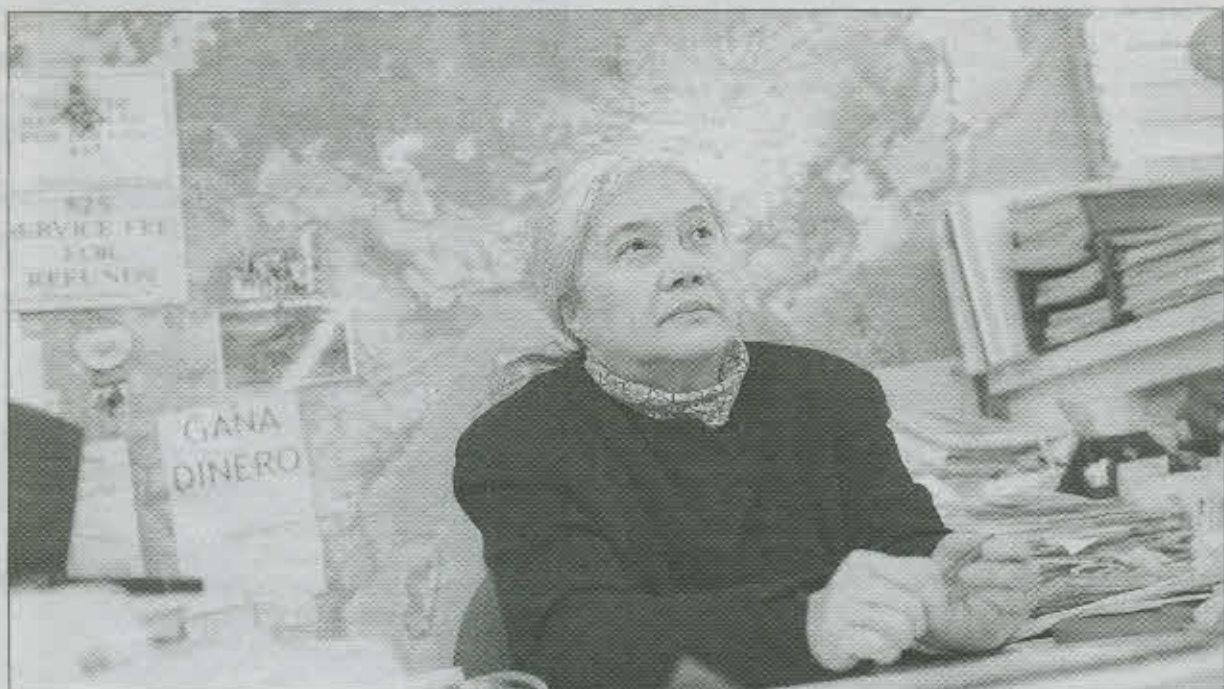
But in the heart of Chicago's Mexican community, in Little Village, few changed their travel plans, travel agents said.

On most days, around 25 people take the noon bus to Mexico at Turimex International, 2139 S. California. The same number went Monday, staff said.

At Damen Travel, 10 passengers were headed to Mexico on Monday night. "They want to make sure that they arrive in Mexico in the daytime so they can make their connecting trips in daylight, because traveling in the night can be scary," office manager Fran Stankovich said.

Contributing: AP
Comment at suntimes.com.

WARNING



At Damen Travel, Fran Stankovich says passengers are trying to time their trips to arrive in Mexico in the daytime.

DETAILS ON MEXICAN GANGS INVOLVED IN BORDER VIOLENCE

Tijuana Cartel: Has a reputation for extreme violence. Has infiltrated Mexico's police and court systems. Featured in 2000 film "Traffic."

Sinaloa Cartel: Founded by Pedro Aviles Perez in the late 1960s. Pioneered use of aircraft to smuggle drugs to U.S.

Los Zetas: Founded by assassins who deserted Mexican Army. U.S. government says it is "the most technologically advanced, sophisticated and dangerous cartel operating in Mexico." Trains teens to enter U.S. to kill rival drug operations here.

Beltran-Leyva: Lauanders drug money though hotels and restaurants. In 2009, Mexican authorities killed Arturo Beltran-Leyva, the "chief of chiefs," using intelligence reports supplied by U.S. DEA.

La Familia: Opposes sales of drugs to Mexicans but is the biggest supplier of methamphetamine to the U.S. A quasi-religious sect, its leader, known as El Mas Loco, carries a

DRUG CARTEL WARS IN MEXICO

Hit men allied to the drug cartel in Ciudad Juarez are suspected to be behind attacks on two cars carrying families with ties to the U.S. Consulate, amid a surge in violence along Mexico's border with Texas.

The U.S. State Department has warned staff to send families out of six cities and advised against travel in the states of Durango, Coahuila and Chihuahua.



"bible" containing his own sayings.

Gulf Cartel: Founded in the 1970s by Juan Nepomuceno Guerra, a bootlegger who got his start smuggling whisky during Prohibition.

Juarez Cartel: Controls one of the

primary routes into U.S. In 1997, then-leader Amado Carrillo-Fuentes died after extensive plastic surgery.

Foreign policy research institute, Congressional Research Service, news reports

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Education reporter **Jenna Johnson** introduces you to ambitious student leaders, journalists, activists, interns and newsmakers from colleges across the country.

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How to stay out of trouble on spring break



SPRING BREAK

Thomas E. Betz is the director of University of Illinois Student Legal Service on its Urbana-Champaign campus -- and answers lots of questions from students about spring break.

It is that time of year again when college students seek warmer climates. There are at least four "S words" to describe the purpose of Spring Break: Sun, Sand, Sex and Surf. I would like to add one more... SAFETY.



Most students have a great time wherever they go to escape the cold of Illinois and the cooped-up conditions of their dorm or apartment. But every year we learn about tragedies, emergencies and injuries suffered by spring breakers. A few commonsense precautions can prevent most problems.

They are just toy cops, they won't arrest a student just having fun....WRONG

The cops in spring break towns are not like department store security. They are real cops. The police on college campuses and surrounding communities are real. The cops in South Padre, Cancun and Hilton Head are just as real and will enforce drug, assault and battery, and public intoxication laws.

All of them arrest students on a regular basis, thus providing attorneys at student legal service offices a decent level of job security.

Every year I receive calls from students in various jails because of something they allegedly did while having too good of a time in the sun. Attorneys in Mexico -- and the U.S. -- are very expensive, and may cause your parents to have to take out a second mortgage on the family house to get you out of jail.

Traveling to Mexico

Marijuana is not legal in Mexico, despite what you may have been told. Just like when you are in the U.S., when you purchase drugs in Mexico you may very well be buying from an undercover agent. Spring breakers are easy targets for NARCs, as well as real dealers who can be violent.

Also, don't leave your resort area and go off alone exploring greater Mexico on a sightseeing adventure. Alone equals danger.

Too much alcohol and too little sense

We know students drink on campus both legally and illegally. This has likely been true since colleges were first established. There are many students who do not binge drink or suffer from alcohol poisoning while on campus -- but the milieu of Panama City Beach all too easily causes

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An attorney's advice on staying out of trouble and jail on spring break.
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Random fact I just learned from the data gurus at the American Council on Education: In 2006 there were 2,574,568 grad students in the US.
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many to drink far more than they ever would at the campus bars.

Most spring break destinations try to provide no-drinking activities such as contests and music. But many tragedies of date rape still take place. Sadly, both the male and female may be too intoxicated to meaningfully know what happened. But the possibility of STDs and the emotional trauma is still very real. Rape is a felony in every spring break town and WILL be vigorously prosecuted. Being drunk is rarely, if ever, a valid defense to rape.

I can fly! Watch me glide off the 6th floor balcony...

I sound like somebody's dad preaching... Well, I am. And I certainly know that alcohol alone -- and even more so in combination with other substances -- can lead to extreme overconfidence. Every year intoxicated students jump, fly and fall off of spring break balconies. If you cannot glide like an eagle while sober, it is fairly likely that you will not soar much better while drunk. This goes for swimming, too. You do not want to drown or become shark bait.

While you are in the sun, the crooks are at your apartment

The burglars and thieves of college communities are keenly aware that spring break is coming up. They can hardly wait. Your apartment is their treasure trove. Your community may seem safe, but any burglar will happily enter your apartment if you leave the door unlocked. Lock the windows and doors.

Make sure you have renter's insurance. Your landlord is NOT the insurer of your personal property. Take your most valuable items back home.

Do NOT turn off the heat. It is not too late for deep freeze weather (after all that is why you are heading south). Pipes can and do freeze in March and your apartment can be a flooded mess when you return.

Don't be scared, be prepared!

Most students have a safe and wonderful time on spring break as long as they use common sense. This dad's final piece of advice: "If you wouldn't do it on campus, you shouldn't do it on spring break... Well, most of the time."

By Jenna Johnson | March 16, 2010; 2:00 PM ET
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Stay out of hot water during spring break

One hundred thousand — that's the number of American teens and young

adults that travel to resort areas throughout Mexico during spring break, according to the U.S. State Department Web site. If you are one of those 100,000, or if you're traveling anywhere out of the country, we urge you to be safe.

This past Sunday, drug cartel gunfights in Acapulco, Mexico, left at least 13 dead, according to ABC News. Four of them were civilians. While palatial hotels, sun and clear waters can be the definition of an enjoyable spring

break, paying for these luxuries with your life is a steep price. On Wednesday, the University sent out a warning to students about traveling to Mexico. Don't just ignore it.

Wherever you are during spring break, realize that crime exists and continue to exercise the safe practices that you do on campus. Your University community, where you hopefully feel at home, is a place that requires you to not walk alone, stay in well-lit areas and be aware of your physical surroundings. Be sure to extend those practices to

your vacationing spot or any unfamiliar environment. If you're participating in an alternative spring break, we wish you the best of luck with your endeavors.

However, if you can't make it to Chile or Haiti to help with rebuilding and you still want to make a difference in someone's life over break, be creative.

Consider asking one of your international student friends who is sticking around to come home with you for a few days.

University police said the highest reported crimes during spring break are theft and rob-

bery. Do not pack up your car the night before to make a quick getaway from your last class. Theft is a crime of opportunity, and the sight of a car full of valuables gives criminals all the more reason to break a window to get them.

Remember — if you're traveling, be aware of the laws in that country. Next time you're in the Illini Union, stop by Student Legal Services and ask about the laws of your destination. You will be subject to them — and Bill Clinton can't be there to bail every Ameri-

The Daily Illini Editorial Board

Editorials reflect the majority opinion of the board, which comprises:

Liz Kalkowski, editor in chief; Melissa Silverberg, managing editor reporting; Marguerite Day, managing editor visuals; Mark Rivera, managing editor on-air; Alison Troun, newscast editor; Bridget Mulcahy, web producer; Jennifer Wheeler, news editor; Alissa Groeninger, assignment editor; Julia Litz, copy chief; Rachel Small, opinions editor.

can out of foreign prison.

Keep U.S. laws in mind as well if you're staying stateside; your mom probably doesn't want to come bail you out, either.

Ul gets sound spring break advice

Thomas Betz gives legal dos, don'ts for vacation

It is that time of year again when college students seek warmer climates. There are at least four S-words to describe the purpose of spring break in no particular order of priority: Sun, Sand, Sex and Surf. We at Student Legal Service would like to add one more S-word ... SAFETY. Most students have a great time wherever they go, but every year we learn about tragedies, emergencies and injuries suffered by spring breakers. A few commonsense precautions can prevent most problems.

- **Traveling to Mexico:** Marijuana is not legal in Mexico, despite what you may have been told. When you purchase drugs in Mexico just as in the U.S. you may very well be buying from an undercover agent. Spring breakers are "easy pickens" for NARC's as well as real dealers who are not known for being nonviolent. Don't leave your resort area and go off alone exploring greater Mexico on a sightseeing adventure. Alone equals danger.

- **Too much alcohol and too little sense:** We know students drink on campus both legally and illegally. This has likely been true since colleges were first established. Most students while on campus do not binge drink, do not suffer from alcohol poisoning, but the milieu of Panama City Beach all too easily causes many to drink far more than they ever would at Kam's. Most spring break destinations try to provide no-drinking activities such as contests,

music, etc., but many tragedies of date rape still take place. Sadly, both the male and female may be too intoxicated to meaningfully know what happened, but the possible STD and the emotional trauma is still very real. Rape is a felony in every spring break town and WILL be vigorously prosecuted. Being drunk is rarely, if ever, a valid defense to rape. I can fly: Watch me glide off the 6th floor balcony ... I sound like somebody's dad preaching ... well, I am, and certainly know that alcohol alone and in combination with other substances can lead to extreme overconfidence. Every year intoxicated students "jump"/"fly"/"fall" off of spring break balconies putting real meaning into the "break" of spring break. If you cannot glide like an eagle while sober, it is fairly likely that you will not soar much better while drunk. This goes for swimming ... Daddy Tom says, "Don't drink and drive and never drink and swim." You do not want to drown or become shark bait.

- **They are just toy cops, they won't arrest a student just having fun:** The cops at spring break towns are not like department store security, they are real cops. The police on campus and in Urbana-Champaign are real and they arrest students on a regular basis, thus providing attorneys at Student Legal Service a decent level of job security. The cops in South Padre, Cancun and Hilton Head are just as real and will enforce the drug laws,

and the laws against assault and battery and public intoxication. Every year I receive calls from students in various jails because of something they allegedly did while having too good of a time in the sun. Attorneys in Mexico are very expensive, just as private attorneys in the U.S., and may cause your parents to have to take out a second mortgage on the house to get you out of jail.

- **While you are in the sun, the crooks are at your apartment:** The burglars and thieves of our fair community are keenly aware that spring break is coming up. They can hardly wait. Your apartment is their treasure trove. This community may seem safe, but any burglar will happily enter your apartment if you leave the door unlocked. Lock the windows and doors. Make sure you have renter's insurance. Your landlord is NOT the insurer of your personal property. Take your most valuable items back home. Do NOT turn off the heat. It is not too late for deep freeze weather (after all that is why you are heading south). Pipes can and do freeze in March and your apartment can be a flooded mess when you return.

Don't be scared, be prepared! Most students have a safe and wonderful time on spring break as long as they use common sense. Dad's final piece of advice: "If you wouldn't do it on campus, you shouldn't do it on spring break ... well, most of the time."

THOMAS E. BETZ,
director, Student Legal Service

Appendix E

Letters of Appreciation and "Thank You" notes and emails

> Subject: Re: Update
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Cc:
> Date: Monday, August 31, 2009, 3:23 PM Dear, Mary
>
> This is great ! Many thanks for this.
> Have a good day.
>
> Best regards,

>
> On Mon, Aug 31, 2009 at 9:26 AM,
> Mary Ann Midden <m.a.midden@sbcglobal.net>
> wrote:

> your
> traffic case has been dismissed and the case is over.
>

To: Mr. Betz and Mrs. Midden

Date: 8/31/2009 Time: _____

of _____

Phone: () - Ext: _____

Telephoned Please Call Back Will Call Again

Was Here to See You Wants to See You Urgent

Returned Your Call

Message: I would like to say
thank you for the advice
you gave me. I had the
hearing on Friday and the
charges were dropped. I'm
very happy to still stay here
on campus

RECEIVED SEP 23 2009

Hi! Mary Ann,

Thank You So Much for helping me this time! The thing goes so well because of your help!

I really appreciate it! Hope you will like these chocolates :)

Thank You So Much ~!

Best wishes,



Godiva Truffle Party Favors

Other products by [Godiva Chocolatier](#)
(4 customer reviews)

Price: \$9.00

Size: 4 pc. Truffle Favor with Red Ribbon

4 pc. Truffle Favor with Red Ribbon

In Stock.

Ships from and sold by [Godiva Chocolatier](#).

(Amazon.com)

> From:
> Subject: Re: Update
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Wednesday, September 23, 2009, 5:30 PM Mary Ann,
>
> I just wanted to thank you so much for your help in my case. I just
> really appreciate the time you took to help me.
> Thanks so much,

>
> On Tue, Sep 29, 2009 at 12:02 AM,
> wrote:
>
> Ok Great! Thanks! I will
> definitely sign it and mail it back to you. You can send it to:
Thank you
> for all of your help through these processes Mrs. Midden.
>
>

> Subject: Re: Check received
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Thursday, October 1, 2009, 6:21 PM Mrs.Midden,
>
> Yes, I got the check. Thank you for your help!
>
>
> Regards,
>

> ----- Original message -----
> >Date: Thu, 1 Oct 2009 10:18:53 -0700 (PDT)
> >From: Mary Ann Midden <m.a.midden@sbcglobal.net>
>
> >Subject: Check received?


> >
> >Have you received the \$40 additional security deposit
> refund yet? If not, I'll check on it. Thanks.
> >
> >Mary Ann Midden
> >Attorney
> >Student Legal Services
> >University of Illinois, Urbana-Champaign
> >217.333.9053
> >m.a.midden@sbcglobal.net

> Subject: Re: Surprise - the check is here
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Tuesday, October 20, 2009, 5:52 PM Thank you Mrs. Midden for all
> of your help throughout these processes.

> subject: re: Update
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Wednesday, October 28, 2009, 3:42 PM That's sounds great to me.
> Thank you so much for all of your help. You have made this situation
> so much less stressful than it could have been.
>
> Sincerely,

> Subject: Re: Update
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Friday, October 30, 2009, 6:55 PM Mary Ann,
>
> Thanks so much for helping me get this thing resolved! I have never
> been through such encounters with the legal system.... I think this
> should be enough to prevent my license suspension. Have a great
> weekend and Take Care!
>
> Sincerely,

Subject: Re: Update
To: "Mary Ann Midden"
Date: Tuesday, November 17, 2009, 4:48 PM
I'll be in later today to pick it up.
Thank you so much for everything!

To: TB 
Date: 11/13/09 Time: 11:45 AM
From: _____
of _____
Phone: () - Ext: _____
 Telephoned Please Call Back Will Call Again
 Was Here to See You Wants to See You Urgent
 Returned Your Call
Message: _____

Thank you so much!

> Subject: Happy Thanksgiving
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Thursday, November 26, 2009, 6:17 PM
>
> Hi Mary,
>
>
>
> We want to express our deep gratitude
> for your helps in our
> case. Thank you for your patient and meticulous job. We wish you and
> your family a happy Thanksgiving!

> Subject: Re: Reminder
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Tuesday, November 17, 2009, 8:53 PM Dear Ms. Midden,
>
> You are right. Having patience is perhaps the most difficult part of
> situations like these. On the other hand, thanks to your assistance
> and representation, I have felt very well informed throughout the
> process. I appreciate that very much. Please keep me informed as more
> details become clear.
> Thank you again
> for all of your help.



<http://blog.admissions.illinois.edu/?p=4213>

Thank You Student Legal Services!



Posted by [Jake](#) on December 10, 2009;
Topics: [Everyday Life](#), [Resources](#)

I recall [Student Legal Services](#) being mentioned at freshman orientation events. I also recall thinking that I would not ever need their services. Oh, how wrong I was!

This past summer I received a traffic citation far from campus (in southern Illinois for an internship) for what I maintain was 50 miles per hour in a 55 mile per hour zone. The officer, however, did not agree and cited me for traveling 50 miles per hour in a 35 mile per hour CONSTRUCTION ZONE! Needless to say, the fine was not going to be pleasant. My insurance was probably not going to appreciate it either!

I took hundreds of pictures of the scene and headed back to campus a couple weeks later. My trial was scheduled for October.

While chatting with a relative one day, he suggested I look into Student Legal Services on campus to see if they could help me defend myself. Shortly after, I scheduled an appointment and took all my evidence in. The attorney I worked with at Student Legal Services was able to do virtually everything with the exception of representing me in court. She contacted the prosecutor and managed to get my trial delayed. She again contacted the prosecutor to waive my first appearance so that I would only have to make the 8-hour round trip drive once. She reviewed the evidence and gave some suggestions on how to defend myself. She advised me of the implications of each decision I made and suggested courses of action for several contingencies. I went into that courtroom *well* prepared last week.

The case was dismissed. THANK YOU Student Legal Services, funded by your Student Organization Resource Fee!

> Subject: Thanks!
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Friday, December 11, 2009, 3:26 AM Mary,
>
> I traveled down to last Friday to defend myself in the
> traffic case that I worked with you on. I arrived well prepared only
> for the case to be dismissed because the officer didn't show up. I was
> extremely angry that I was forced to make that drive when the officer
> was probably instructed not to show up because they didn't have the
> slightest case. I let the judge and prosecutor know of my displeasure
> in no uncertain terms. However, I am quite ecstatic this ordeal is
> finally over much in part to all of your help!
>
>
> I think you might enjoy this link:
> <http://blog.admissions.illinois.edu/?p=4213>
>
> Again thanks!

Gift received: Wooden box with wood inlay in top plus
two imported chocolate bars, 2 oz. each
Est. value \$15.00

Wednesday, January 20, 2010 10:53 AM

To: "Thomas Betz" <tbetz_legalguy@yahoo.com>

Thomas:

Yeah thank you very much I could not have done it without you. I will be more careful from know on.

RECEIVED JAN 26 2010

Just want to send you
a formal thank you.

Dear Thomas Betz,
I thank you very much for
the great legal defense you
provided for me. I could not
afford to pay you, so I
want to give you this
chocolate.

Thanks!

--- 3 squares
Ghirardelli
chocolates
Est. \$2.25

> Subject: Re: About my case
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Thursday, January 28, 2010, 8:21 PM Dear Mary Ann,
>
>
> I want to thank you so much for taking care of everything for me.
> I am sorry I was unable to reply earlier as I was out of the country.
> I just got back and realized I have received your letter with the
> Courts Judgement.
> I really really appreciate all you have done for me.
>
> Thanks a lot,

> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Monday, February 15, 2010, 8:24 PM Dear Mary Ann,
>
> Thank you again for all your time and hard work. Student legal service
> is an excellent aid to students, especially in circumstances like this
> where it seems hard to stand up for yourself and ethical treatments.
> Everyone should be held accountable for their business and personal
> transactions. I am sorry I was not able to receive restitution, but at
> least with your help, I was able to stand up for myself and my rights.
> Thank you again.

> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Wednesday, February 17, 2010, 5:27 PM That is wonderful news! I
> am extremely relieved to put this behind me. Your help with this is
> SO APPRECIATED.
>

Date: Tue, Feb 23, 2010 at 11:07 AM
Subject: Thank you and followup from pre-law advising
To: "studentlegalservice@illinois.edu" <studentlegalservice@illinois.edu>

This message is for Mr. Thomas Betz. Could you please pass it along to him?

Dear Mr. Betz—

Thank you kindly for taking the time to speak to our pre-law students about your practice. It was great to hear about your experiences, and I particularly appreciated your discussion of how you chose which law school to attend. We are always advising students to consider the programs and fit of law school and sometimes it is challenging for students to look beyond a rank. Thank you for sharing your advice and experiences!

We appreciate your visit and hope that we can do a similar event in the future. Thanks again!
Sincerely,

> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Wednesday, March 3, 2010, 9:00 PM Mary Ann,
>
> I just wanted to thank you one last time for all of your help. I
> really appreciate your service.
>

3/11/2010

Gift from
student to Mary
Ann Midden with
card below
(flowers only)
Est. value \$10



Thank you
for your kindness.

I cannot thank you enough
for all of the hard work
you put into my case. I am
so proud to have worked
with you and I am truly
blessed to have known you.
Thank you & continue to do
what you do best, and that
is helping others in need!!

Jenna Johnson Hello... I am an education reporter at The Washington Post and write a blog ... Feb 8
 Thomas Betz TB -- Would you be interested in doing something like the below? Nice plug fo... Feb 10
 Student Legal Service Jenna, I spoke with our Director, Thomas E. Betz, and he is interested in Feb 10
 Student Legal Service Jenna, Mr. Betz said you had contacted him directly about guest-blog Mar 15
 Jenna Johnson AWESOME! Thank you and Mr Betz so much for doing this. And spring break is Mar 15
 Student Legal Service Great! I would appreciate your letting us know when/ if it is posted so I ca Mar 15
 Jenna Johnson Hey Beckee, I am planning to post this first thing tomorrow morning -- and wi... Mar 15
 Student Legal Service Jenna, I've attached a jpg pic of Mr. Betz, the same one that appears Mar 16
 Jenna Johnson to Student [show details](#) Mar 16 Reply

The link is live! http://voices.washingtonpost.com/campus-overload/2010/03/stay_out_of_jail_debt_and_the.htm#more

Thanks again for all of your help. This is one of the best guest blogs that I have gotten so far....
Cheers, Jenna

 Jenna Johnson / The Washington Post
 Student Life & Culture Reporter
 202.334.9606 / jjohnson@washpost.com
 My new blog: <http://voices.washingtonpost.com/campus-overload>
 Have a college-related tweet you want featured on our higher ed page? Use the hashtag #wpcollege.

Student Legal Service
 <StudentLegalService@jllinois.edu>
 Sent by: studentlegal.ukc@gmail.com
 03/16/2010 10:02 AM

To: Jenna Johnson <JohnsonJ@washpost.com>
 cc
 Subject: Re: Washington Post Blog

> Subject: Re: Letter for Jury Commission
 > To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
 > Date: Tuesday, March 30, 2010, 11:41 PM Thanks you for your
 > assistance Miss. Midden you have been a great help.
 >

> Subject: Re: Update
 > To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
 > Date: Thursday, April 1, 2010, 10:38 PM Mary Ann,
 >
 > Thank you again for meeting with me and providing me with such
 > valuable information. I will make sure to get a copy of my insurance
 > and come in and sign that form.
 >

Message:

Dear Betz,

Thank you for

your effort & time

Gift received: 2 tickets to Krannert Center performance of "He and She"

Value: \$16.00

> Subject: Re: I need to drop by your office really briefly today...
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Wednesday, April 7, 2010, 10:17 PM Mary Ann Midden,
>
> I want to thank you so much for everything you've helped me with. I
> had my appeal hearing and I am no longer dismissed from this
> university!!!!!!! I get to finish my classes and obtain my degree. I
> am eternally grateful.
>
>
> Thank you so much,
>

Subject: A special thank you
To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
Date: Tuesday, April 13, 2010, 1:24 AM

Hello Mary Ann,

I just wanted to thank you for coming out and supporting yesterday's conference! Your advice made quite an impression on all of the students present including us!

--

Best Regards,

Amanda Moncada
UIUC College of Liberal Arts and Sciences
Psychology, Honors Pre-Law - 2010
Minority Association for Future Attorneys - President
moncada2@illinois.edu

To Attorney Mary Ann Midden, RECEIVED APR 20 2010

When I received my ticket, I was terrified because I was clueless about the law.

I'm really happy my friend recommended you to me because you made me feel reassured. With all of the laws, it was hard to feel hopeful. However, knowing you were working diligently to resolve my ticket made me know that I shouldn't give up. Thank you for securing that deal with the lawyer and getting me out of court. I really appreciate it.

RECEIVED APR 26 2010

Dear Susan,
A token of appreciation
for your help with
my case!

> Subject: Re: Update
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Monday, May 10, 2010, 3:49 PM
> Mary,
>
> I cannot begin to thank you enough for all of your help.
> This is really a great ending for my undergraduate career.
> It's a great comfort knowing that I can fully enjoy this weekend
> without having to worry about this matter.
>
> Thank you.

> Subject: Re: Update
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Sunday, May 16, 2010, 12:26 AM
> That is great news. Thank you very
> much for all of your help and I'm glad things worked out.
> Yes as soon as I receive the letter I will be sure to contact you to
> confirm this. Thank you again for your help and time.
>

Subject: Re: Update
To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
Date: Saturday, June 5, 2010, 8:19 PM

I cant say THANK YOU enough! Thank you, thank you. This is music to my ears

> Subject: Re: Update
> To: m.a.midden@sbcglobal.net
> Date: Saturday, June 19, 2010, 4:01 AM Dear Mary,
>
> Thank you very much being with me in the court today. It makes me much
> less nevous.

> Subject: Re: Update
> To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
> Date: Tuesday, June 22, 2010, 5:58 PM
> Thanks, Mary Ann! I enjoyed
> working with you.
>
> Best regards,
>

Subject: Re: Update
To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
Date: Wednesday, June 23, 2010, 2:32 AM

That is the best news Ive heard this year!!! Thank you so much for your help.