



I L L I N O I S

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

STUDENT LEGAL SERVICE

-- ANNUAL REPORT --

JULY 1, 2008

*“UIUC Student Legal Service Program
celebrates **30 years** of providing legal service
to University of Illinois students.”*

**2008 Jim Aldridge Award for Special Project Excellence
Western Region – University Student Legal Services Association
for our Program CD.**

www.odos.uiuc.edu/sls

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I. ATTORNEYS' REPORT

In accordance with the University of Illinois at Urbana-Champaign Student Legal Service Plan, the staff attorneys are pleased to submit the 2007-2008 Annual Report to the Student Legal Service Advisory Board, the Board of Trustees, and the general University community.

The program is financially sound as we end the second year of the three-year budget resolution adopted by the Student Organization Resource Fee (hereafter "SORF") Board in April of 2006. The program receives \$271,984 per year and, in turn, the program agrees not to request additional funds during the three year cycle.

In this reporting period a total of 2,156 SORF refunds were made. In the previous reporting period, there were 1,546 refunds, a 71% higher number of refunds in this reporting period. The Student Legal Service Program and Tenant Union and many other service organizations aided by the fee appreciate the continued support of the student body.

The Staff

Beckee Bachman has been working as office secretary since August of 2003. Ms. Bachman handles client intakes; screening; scheduling; word processing; our CD, brochure, and web design and layout; compilation of bills and expenses, and submission for payment, among many other duties. Ms. Bachman is fluent in Spanish, which is very useful for staff and students. She performs above and beyond her duties.

Thomas E. Betz is the directing attorney for the office, currently nearing his twenty-third year with the program. Betz is a 1981 graduate of Wayne State University Law School, a

member of the Illinois Bar and formerly a member of the Michigan Bar. He is a member of the Champaign-Urbana Tenant Union Community Advisory Board. Mr. Betz is also an elected member of the Champaign County Board, since 1995, and serves as Vice Chairman of the Board; Chairman of the Policy, Appointments, and Procedures Committee; and is a member of the Facilities Committee and the Labor Negotiations Committee. Betz is also, for the fifth year, the Chair of the "Elizabeth Berg Streeter Community Service Award" committee of the National Legal Aid and Defenders Association -- Student Legal Services Section.

At the 30th meeting of National Legal Aid and Defenders' Association – Student Legal Service Section in July of 2007 in Santa Fe, New Mexico, Betz presented a paper "Dos and Don'ts on the Internet; Advising Clients on the Law; Examining myspace and Facebook." The paper and presentation were well received.

Susan Y. Hesse, a 1982 graduate of the University of Illinois College of Law, is in her nineteenth year as a program staff attorney. Hesse is a member of the Illinois and Michigan Bar Associations. She is active with the Champaign County Bar Association, Health Care Consumers, Planned Parenthood, and the American Civil Liberties Union. A member of St. John the Divine Episcopal Church, she is member of the choir and serves on the Discernment Committee.

Jeremy D. Grose completed his sixth year as staff attorney and served as a staff attorney for one month of this reporting period. He is currently practicing law in Florida.

Mary Ann Midden became a staff attorney with the office February 1, 2008. She graduated from Southern Illinois University at Carbondale's Law School in 1979. She started working with students while an Assistant City Attorney for Carbondale for four years and subsequently continued while an Assistant City Attorney for Champaign from 1985 to 1994.

She has experience handling misdemeanor and traffic tickets as well as housing complaints and landlord complaints. She brings to the office, in addition, experience in discrimination and harassment disputes, contract law, and mental health issues.

In July of 2008, she will present the paper and lecture, "Cultural Competence – Communicating More Effectively", at the 31st annual meeting of the National Legal Aid and Defenders' Association – Student Legal Service Section, in Philadelphia, PA.

In July of 2007, all of the staff attorneys attended the Annual Education Conference of the National Legal Aid and Defenders' Association, Student Legal Services Division in Santa Fe, New Mexico, and in January of 2008, Attorneys Betz and Hesse attended the University Student Legal Service Association, Western Region conference at Lake Tahoe, California.

The continuing legal education seminars, are designed for the unique topics that student legal service offices confront, such as issues surrounding student loans, student discipline codes, campus alcohol policies, tenant rights and responsibilities, and a myriad of other topics. The Tahoe conference specialized in issues and ramifications of students unlawfully downloading copyrighted materials; many campuses have been targeted by RIAA (Recording Industry Association of America) with major financial and disciplinary consequences for students. At this meeting, the office received the "Jim Aldridge Award for Special Project Excellence" for our project of putting our website on CDs for distribution to the student body.

The staff attorneys appreciate the financial commitment of the Program to Mandatory Continuing Legal Education, which enables us to better serve the student clientele.

FULFILLING THE MISSION

The Student Legal Service Plan, as adopted by the University of Illinois Board of Trustees in 1978, envisions a three-pronged mission for the Student Legal Service Program:

“receive legal counseling and advice, become better informed regarding legal procedures available to them as individuals, be put in contact with attorneys who may represent them individually and in litigation...” (Student Legal Service Plan, p.1)

The program is fulfilling each branch of the Mission through an expansive preventative legal education program, daily counseling of students with legal issues, and regular litigation on behalf of students in the Circuit Court of Champaign County:

Preventive Legal Education

The Student Legal Service Plan requires that the program “inform” students regarding “legal procedures available to them” and, more specifically, encourages the use of various media for preventive legal activities:

“The Students’ Attorneys will furnish students with general information concerning management of their personal affairs under the law. The design of this assistance is to educate the student body and to enable individuals to avoid legal difficulties and promote greater concentration on academic pursuits. To this end, the Attorneys may provide information to The Daily Illini or other publications in order to educate members of the student body as to their rights and responsibilities; and may speak to groups of students upon request and arrange speakers on practical aspects of the law as the need arises. The Students’ Attorneys will make available to students the various information pamphlets published by the Illinois State Bar Association, other bar associations, and other appropriate items.” (SLS Plan, p. 4)

During this reporting period, the office published 23 informative/preventive advertisements in *The Daily Illini*, with a total of 51 runs. We placed 518 thirty-second and 30 fifteen-second ads

on the campus radio station, WPGU. The office was mentioned in 5 articles in the *Daily Illini*, one article in *The News Gazette*, and one article in the *Los Angeles Times*, both in print and on-line, and Director Thomas Betz was interviewed by a reporter for local TV station WICD about postings on "juicycampus.com" for broadcast at 6:00 pm and 10:00pm news.

The office participated in 18 speaking engagements. The office currently publishes 37 brochures and two booklets, see pages 37 and 38 for the lists.

We had a three item distribution this year for Quad Day. We stuffed plastic tote bags imprinted with Student Legal Service information with chip/bag clips, which contain information about the Student Legal Service and Tenant Union, and copies of our program CD. We distributed approximately 4,500 stuffed bags, and more chip clips were distributed separately. For Quad day 2008, we will again have chip clips with attached magnets and have switched to a 25% post-consumer recycled material plastic bag that is also recyclable, but durable.

In 1978, the Internet and the concept of web pages did not exist, however, it has proven to be an invaluable tool for communicating with office clients and, more importantly, it has been very effective in fulfilling the goal of preventative legal education. Our web site, located at www.odos.uiuc.edu/sls, contains all brochures as pdf files, which can be downloaded, printed, and/or forwarded without fear by students of copyright infringement. In addition to the brochures, there are staff-produced sections and articles on "Tenant and Housing Matters", "Court Appearances", and "How to Use the Service", and a library of Student Legal Service "advertisements". It is not an exaggeration to say that our website is the most comprehensive Student Legal service web site in the United States. We regularly update content and put out warnings to students regarding changes in the law or applicable practices. We encourage the readers of this report to take an opportunity to peruse the web site at their convenience.

15,782 hits were recorded on the web site during this reporting period. After a trial period using Google Analytics to analyze usage of several of our web pages for various demographics, we are in the process of switching the counting of hits on the various pages to Google Analytics from the page counters, which were prone to spontaneous resetting at least once a year and inoperable due to the university firewall, rendering the statistics somewhat inaccurate. The conversion should be complete by the end of the summer.

We placed court approved forms and instructions for “Expungement” and “Joint Simplified Dissolution of Marriage”, on the web site, and added court forms for changing one’s name and our office form, Waiver of Confidentiality, along with maps to the local Driver’s Services office and the Champaign City Building. These maps are downloadable and very useful to most of our clients who are not familiar with the local community.

Once again, “Unofficial St. Patrick’s Day” took place on campus. This year it was on Friday, February 29th, and several bars/bar owners tried to make it into a two day event, adding Saturday, March 1st, before students left for spring break. The office placed two ads for a total of five runs, one in color, in the *Daily Illini*, and three-times-daily, 30-second ads on WPGU Radio, Monday through Friday of the week of February 25th through 29th. 199 students received citation for various offenses, most alcohol-related, as compared with 162 in 2006. Staff believe that our efforts combined with many others’ in the University community, did reduce some of the untoward impact of this event.

This office was actively engaged in preventing travel scams that are promoted before spring break. We ran a preventive advertisements twice in the *Daily Illini* in addition to our brochures, “Guidelines for Spring Break” and “Airline Travel: Passenger Rights”. The office received national recognition in the Travel Section of the March 10, 2008, *Los Angeles Times*.

See article, pages 50 through 53.

This year, the office used our campus radio station at several different times to reach students about the existence of the office and to inform students of the consequences of certain behaviors. In the fall semester \$264.00 was spent at WPGU to run 61 spots regarding traffic laws, drinking tickets, k-license rules, and security deposits. In the spring term, \$2,587.85 was expended for 488 preventive radio spots, which included the University's Mom's Day weekend. We also co-sponsored the Central States Collegiate Hockey League Tournament, hosted by the Illini Hockey Club, through placement of ad-spots on WPGU. The staff would like to continue to use similar radio outreach in the next reporting period.

As part of ongoing preventive legal education efforts, staff attorneys meet with various student organization to discuss issues ranging from alcohol rules to search and seizure. During this period, staff conducted seminar or were the guest speaker at 18 events with 7,330 students attending.

The mission goal of preventive education is being fulfilled and being renewed each year by new and creative approaches.

Counseling and Litigation

1547 students received in-office consultations with a staff attorney, and an additional 248 students received notary services. Consultations involve a wide range of issues; however, the most common involved housing, traffic, criminal, and consumer. Housing (landlord-tenant) is a basic area of counseling and litigation provided by the Plan. 293 students utilized the office for this service, while 401 sought help with traffic matters and 118 with criminal matters. City offenses continue to be an area where students seek help from the staff. 151 students sought

legal consultation in city ordinance violation cases, which are not criminal matters, but usually relate to alcohol, parties, or misuse of identification.

Extensive litigation is not feasible, given the small staff, the current budget, and the volume of usage; however, basic litigation is provided in housing matters where students are being evicted, seeking habitability code enforcement, and the return of their security deposits. In-court representation is common in traffic and misdemeanor criminal matters. The office received dismissals in 35 traffic cases out of 201 closed this period and 9 misdemeanors out of 40 total closed this period.

Attorneys continue to encourage alternatives to litigation, such as mediation and other out-of-court settlement approaches.

Our total office use of 1,795 is a 2.13% decrease over the previous reporting period. This is within the normal range over the past ten years. The ten year average is 1980.6 and this year's total is 9.37% lower than average. The web site answers many basic questions for students, and thus, in-office use of services is expected to continue to decrease slightly in coming years.

CONCLUSION

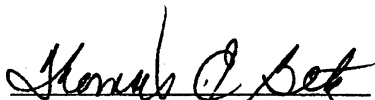
The three mission goals of the Student Legal Service Plan are being met and exceeded in every aspect. We are in the second year of the destruction of sixteen years of old files that have been stored on the fifth floor (south) of the Illini Union. This project will take two, or possibly three, more summers to complete, due to the sheer volume of office paper generated by files and cases. This massive volume is also ironically a positive comment on the extensive usage of the services provided by the Plan over the decades.

In June, the office acquired Westlaw, which will allow staff ready access to a much wider range of legal resources than previously existed in our library. It will also enable better use of office space as the paper materials are deacquired.

This year is the 30th anniversary of Student Legal Service at the University of Illinois. The program is an outstanding resource for the student body and is regarded by peers in the National Student Legal Service community as one of the best programs in the country. Three decades have not diminished the need for or purpose of the program.

Fulfilling the mission is an ongoing process with every enrolling class. The staff appreciate the insight and guidance of the Student Legal Service Advisory Board, the financial support of the Student Organization Resource Fee Board, and the students who pay the fee that allows them access to the services. We look forward to the continued support of the Board of Trustees and the entire University community in the 2008-2009 academic year.

Respectfully submitted:


THOMAS E. BETZ, Director


SUSAN Y. HESSEE


MARY ANN MIDDEN

II. STUDENT LEGAL SERVICE ADVISORY BOARD MEMBERS

Ruth L. McCauley, Treasurer
UIUC Office of Dean of Students

Scott E. Rice
UIUC University Legal Counsel

Steven Beckett
UIUC College of Law

Christine Brunka, Co-Chair
UIUC Law Student

Jonathan Gonzalez, Co-Chair
UIUC Student

Jonathan Motto, Secretary
UIUC Student

Amy Gurka (Fall semester)
UIUC Student

Student Legal Service Advisory Board
Minutes of the October 4, 2007 Meeting

Members Present: William Riley
Ruth McCauley
Scott Rice
Jonathan Motto
Christina Brunka
Jonathan Gonzalez
Amy Gurka

Members Absent: J. Steven Beckett

Attorneys Present: Thomas Betz
Susan Hesse

The meeting came to order at 5:10 p.m.

Dean Riley presented a history and purpose of the SLS program at the University of Illinois, explaining the roles and responsibilities of the members of the Advisory Board, collectively and individually.

Dean McCauley then presided over the introduction of the members of the Advisory Board and the attorneys.

It was then moved and seconded to table the Treasurer's Report, the motion carried.

No additions or alterations were proposed for the meetings' agenda.

The minutes of the SLS Advisory Board meeting of April 26, 2007, were reviewed. Approval was moved and seconded; the motion carried.

Mr. Betz presented the Attorneys' report. The activities of April, May and June 2007 were reviewed. Expenditures for those months were duly approved by the Board.

The activities of July, August and September 2007 were reviewed. Expenditures for these months were duly approved.

A motion to submit the office's newly printed CD for the Aldrich Award at an upcoming conference was made and seconded; the motion carried.

Further business was then addressed. New attorney interviews are anticipated for either the week of October 22 or October 29, 2007; Board members are urged to submit their availability for these interviews.

The reception of the Annual Report, election of officers, and review of outreach materials were all duly tabled.

The next meeting of the SLS Advisory Board was scheduled for November 7, 2007, at 8:00 a.m.

The meeting was adjourned at 6:10 p.m.

Respectfully submitted,

Susan Y. Hesse, Secretary Pro Tempore

Student Legal Service Advisory Board
Minutes of the November 7, 2007 Meeting

Members Present: Christina Brunka, Jonathan Gonzalez , Amy Gurka , Jonathan Motto,
Scott Rice, J. Steven Beckett

Members Absent: William Riley, Ruth McCauley

Attorneys Present: Thomas Betz, Susan Hesse

The meeting was called to order by acting Chairperson Scott Rice.

The minutes of the SLS Advisory Board meeting of October 4, 2007, were unanimously approved.

Members discussed election of officers with agreement that there would be co-chairs, alternating as presiding officer for the meeting. Christina Brunka and Jonathan Gonzalez were elected co-chairs with Christina Brunka designated as presiding chair for the remainder of the November 7, 2007, Advisory Board meeting. Jonathan Motto was unanimously elected Secretary.

The Treasurer's Report was distributed. Treasurer Dean McCauley was absent due to illness. Moved by Scott Rice and seconded by Jonathan Motto to review and place on file the Treasurer's Report with the provision that the Treasurer should account specifically for the \$20,000.00 SORF grant expenditures in the next report; the motion carried.

Moved by Amy Gurka and seconded by Jonathan Gonzalez to receive and place on file the 2007 Annual Report; the motion carried.

Thomas Betz presented the Attorneys' Report, reviewing web usage, ads, and speaking engagements, moved by Jonathan Motto and seconded by Amy Gurka to approve the expenditure report of \$6,550.83; motion carried.

Moved by Steve Beckett, seconded by Scott Rice, to permit acceptance of a gift of flowers to Susan Hesse valued at \$40.00; motion carried.

Moved by Steve Beckett, seconded by Scott Rice, to allow Attorneys to spend \$700.00 on presentation education regarding the changes in Court Supervision for alcohol offenses in relation to driving privileges, which take effect January 1, 2008; motion carried.

Given many difficult scheduling issues it was decided that there would not be a December meeting. Jonathan Gonzalez will be the presiding Chair for the January meeting, which will be scheduled when students return from winter break.

The meeting was adjourned at 8:55 a.m.

Respectfully submitted,

Thomas E. Betz, Secretary Pro Tempore

Student Legal Service Advisory Board
Minutes of the February 15, 2008, Meeting

Members Present: Christina Brunka, Jonathan Gonzalez, Jonathan Motto,
Scott Rice, J. Steven Beckett

Members Absent: William Riley, Ruth McCauley, Amy Gurka

Attorneys Present: Thomas Betz

The meeting was called to order by Jonathan Gonzalez at 1:00 pm.

Motion to approve the agenda by Scott Rice. Seconded by Jonathan Motto. Motion carried.

Budget addressed by Mr. Betz. Motion to approve payment of bills from November to February totaling \$7,231.99 by Steven Beckett; seconded by Jonathan Motto; motion carried.

Mr. Betz presented proposal to request \$2,400.00 additional funds from SORF to paint the office. Motion approved.

Treasurer's report was presented by Mr. Betz as Dean McCauley was unable to attend. Motion to accept report by Steven Beckett; seconded by Christine Brunka; motion carried. Report was placed on file.

Quorum was lost when Scott Rice had to leave to attend to University business.

Discussion of Westlaw versus CDs for legal research in the office. Consensus was for office to convert to computer based research and submit proposals at next meeting.

Monthly report discussed.

Jim Aldridge Award for Special Project Excellence received by Student Legal Service discussed and presented.

The next meeting will be a Friday, March 28, 2008, at 1:00, Beckee to send out email.

The meeting was adjourned at 1:40 pm.

Respectfully submitted,

Jonathan Motto, Secretary

Student Legal Service Advisory Board
Minutes of the March 28, 2008, Meeting

Members Present: Ruth McCauley, Christina Brunka, Jonathan Gonzalez, Jonathan Motto, Scott Rice, J. Steven Beckett

Members Absent: William Riley, Amy Gurka

Attorneys Present: Thomas Betz, Mary Ann Midden

The meeting was called to order by Christine Brunka at 1:00 pm.

Minutes of February 15, 2008, meeting were reviewed; Motion to approve by Steven Beckett; seconded by Jonathan Motto; Motion carried.

Treasurer's report was presented by Dean McCauley. Motion to accept report by Steven Beckett; seconded by Christine Brunka; motion carried. Report was placed on file.

Budget was not prepared, but Thomas Betz stated that we are on budget for everything.

Attorney report was presented by Thomas Betz, noting high February statistics. New type of case opened in February was "Internet defamation"; there was a discussion of "juicycampus.com". Budget was discussed; motion to approve attorney report by Steven Beckett; seconded by Jonathan Motto. Motion carried.

Expenditure report reviewed; Scott Rice moved to accept; Seconded by Jonathan Motto. Motion carried.

Westlaw discussed; everyone agrees that it is a good idea to adopt Westlaw. Steven Beckett moves for expenditures for library expenses not exceeding \$9,500.00 for fiscal year 2009 for the Westlaw online system; seconded by Jonathan Motto. Motion carried.

The next meeting will be a Friday, April 18, 2008, at 1:00, location to be determined.

The meeting was adjourned at 1:44 pm.

Respectfully submitted,

Jonathan Motto, Secretary

Student Legal Service Advisory Board
Minutes of the April 18, 2008, Meeting

Members Present: Ruth McCauley
Christina Brunka
Jonathan Gonzalez
Jonathan Motto
Scott Rice
J. Steven Beckett

Members Absent: William Riley
Amy Gurka

Attorneys Present: Thomas Betz
Susan Hesse
Mary Ann Midden

The meeting was called to order by Jonathan Gonzalez at 1:00 p.m.

Minutes of March 28, 2008, meeting were approved.

Treasurer's report was received and placed on file.

Attorney Thomas Betz reviewed March statistics and web usage. The Board approved bills totaling \$9,264.46. Betz noted \$3,161.05 in anticipated print ads for summer and early fall with this projection being approved.

The Board also approved expenditures for chip clips, tote bags and radio ads within the budget.

The meeting was adjourned at 1:45pm.

Respectfully submitted,

Thomas E. Betz, Secretary, Pro Tempore

III. STATISTICS

A. STUDENT LEGAL SERVICE STATISTICAL SUMMARY

Advice Only (AO) - Type

Accident	20	Internet Defamation	1
Americans W/Disabilities Act	1	Internet Fraud	1
Bailment	1	Interview	13
Bar Application	1	Law School Application	2
Certification	69	Medical Malpractice	2
City Offense	118	Miscellaneous	57
Civil	3	Misdemeanor	36
Collection	11	Name Change	2
Conservation Ticket	1	Nigerian Scam	1
Consumer	71	Parking Ticket	9
Contract	35	Patent	1
Copyright	3	Paternity	1
Credit	3	Personal Injury	6
Crime Victim	11	Power of Attorney	57
Criminal	18	Post-Judgment Issues	1
Damage Deposit	25	Post Plea Issues	1
Discrimination	2	Post-Sentencing Issues	1
Divorce	16	Real estate	1
Domestic Battery	2	Residency	1
Domestic Violence/Abuse	7	RIAA	4
DUI	13	RSO	4
DUI laws	1	Search & Seizure Laws	1
Employment	19	Sexual Assault	2
Expungement	14	Small Claims	12
Fake ID	5	Student Discipline	19
Family	11	Towing	5
Fraternity	1	Traffic	174
Harassment	8	Victim Rights	1
Housing	202		
ID Theft	6	TOTAL	1131
Immigration	2		
Insurance	15		

Notary Service

Individual requests	248
Number of signatures	425

Opened Cases

Accident	4
Americans W/Disabilities Act	1
City Offense	28
Collection	3
Consumer	24
Contract	1
Crime Victim	1
Criminal	5
Damage Deposit	18
Domestic Battery	2
Domestic Violence	1
DUI	11
Employment	1
Family	1
Housing	48
Human Rights Violation	1
ID Theft	2
Insurance	4
Involuntary Commitment	2
Miscellaneous	2
Misdemeanor	33
Name Change	6
Parking Ticket	1
Personal Injury	1
Religious Discrimination	1
Restitution	1
Small Claims	4
Student Discipline	4
Towing	2
Traffic	199
Traffic - Scott's Law	4

TOTAL 416

**Class Rank of AO
and Opened Cases**

Blank	11
Freshman	120
Sophomore	178
Junior	309
Senior	443
Graduate	428
Professional	45
Non-degree	13
Ineligible	0

TOTAL 1547

**Learned of SLS of
AO and Opened Cases**

Blank	11
Brochure/Poster	45
Campus Office	77
CD of Student Legal Service	3
Court or Police	69
Daily Illini ad	16
Friend	584
I-Book listing	32
Orientation	37
Other	30
Previous Use	366
Quad Day	17
Radio/WPGU	10
Speaker	9
Tenant Union	92
Website	149

TOTAL 1547

B. TEN YEAR STATISTICAL SUMMARY OF OFFICE USAGE

YEAR	ALL INTAKES †	ADVICE ONLY †	OPENED CASES
2007-2008	1795 *	1379	416 *
2006-2007	1834	1354	480
2005-2006	1879	1439	440
2004-2005	1955	1387	573
2003-2004	2108	1553 **	555
2002-2003	2113 **	1444	669 **
2001-2002	2099	1449	650
2000-2001	1957	1435	522
1999-2000	2015	1398	617
1998-1999	1998	1351 *	647
10-year average	1980.6	1410.6	560.5

† = Figure includes notary services

* = Lowest figure for the 10 years

** = Highest figure for the 10 years

Percentage difference between Lowest and Highest:

All intakes	15.05%
Advice Only	13.01%
Opened Cases	37.82%

Percentage difference between 2008 and 10-year average:

All intakes	9.37%
Advice Only	2.24%
Opened Cases	25.78%

C. WEBSITE STATISTICS

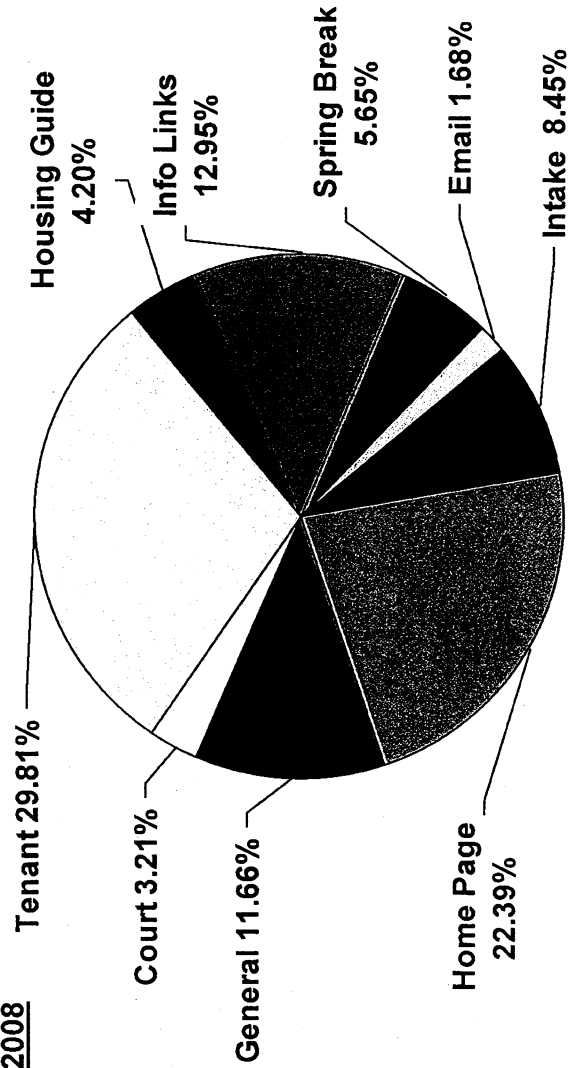
<u>Web Site -- www.odos.uiuc.edu/sls</u>		<u>Court Presence</u>		<u>Tenant/Housing</u>		<u>Housing Guide</u>		<u>Info Links</u>		<u>Spring Break</u>		<u>Email Guidelines</u>		<u>Intake Forms</u>		<u>Total</u>	
<u>FY2007/2008</u>	<u>Home Page</u>	<u>General</u>	<u>Court Presence</u>	<u>Housing</u>	<u>Guide</u>	<u>Links</u>	<u>Break</u>	<u>Guidelines</u>	<u>Forms</u>	<u>Total</u>	<u>Break</u>	<u>Guidelines</u>	<u>Forms</u>	<u>Total</u>	<u>Break</u>	<u>Guidelines</u>	<u>Forms</u>
JULY *	485	114	45	64	60	203	14	24	50	1059	14	24	50	1059	14	24	50
AUGUST	426	110	40	84	72	221	31	37	95	1116	31	37	95	1116	31	37	95
SEPTEMBER	476	183	50	66	64	185	36	24	128	1212	36	24	128	1212	36	24	128
OCTOBER	591	216	56	100	68	325	39	25	119	1539	39	25	119	1539	39	25	119
NOVEMBER	414	168	50	60	58	178	92	13	101	1134	92	13	101	1134	92	13	101
DECEMBER	314	137	27	19	17	130	101	8	65	818	101	8	65	818	101	8	65
JANUARY	207	146	49	552	53	50	244	9	128	1438	244	9	128	1438	244	9	128
FEBRUARY	130	174	43	601	44	52	172	11	137	1364	172	11	137	1364	172	11	137
MARCH	147	176	45	600	87	93	102	31	141	1422	102	31	141	1422	102	31	141
APRIL	142	206	36	977	51	196	19	35	150	1812	19	35	150	1812	19	35	150
MAY *	113	114	38	735	44	240	19	27	121	1451	19	27	121	1451	19	27	121
JUNE	88	96	28	847	45	171	23	21	98	1417	23	21	98	1417	23	21	98
Total	3533	1840	507	4705	663	2044	892	265	1333	15782	892	265	1333	15782	892	265	1333

* Hits to all pages not containing Google Analytics estimated; counters malfunctioned in July 2007, and spontaneously reset in May 2008.

Google Analytics logged hits on "Home Page", "General", "Court Presence", "Tenant/Housing", "Housing Guide", "Brochure page of Info Links", and "Spring Break"

WEB HITS

Fiscal Year 2007/2008



IV. PREVENTIVE LEGAL EDUCATION / OUTREACH

A. INFORMATIONAL / PREVENTIVE ADVERTISING – DAILY ILLINI

Beware: Unofficial St. Patrick's Day; 2/25/08, 2/27/08, 2/28/08 (see also, "It's Official")

Congratulations Class of 2008! Moving? ...Protect your...Deposit 4/30/08 (Graduation section), 5/6/08 (Year in Review)

Do You Know Student Legal Service Brochure Titles? 5/5/08 (Study Break/Game & Puzzle Guide)

Especially For Freshmen: Champaign Drinking Specials, 10/30/07

Got Kegs?, 9/21/07

got unresolved legal issues? (Final Exams issue) 5/2/08

Guard Your Security/Damage Deposit! (Move-In Guide) 8/10/07

Guidelines for Spring Break 3/10, 3/13/08

Guidelines for Throwing a Party (Touchdown Times), color: 10/5, 10/12, 10/19, 10/26/07; 11/2, 11/9, and 11/16/07

Guidelines for Homecoming (Homecoming Guide) 10/22/07; color ad: 10/23, 10/24, 10/25, and 10/26/07

Having a Party? 3/6/08, 3/7/08

It's Official! 2/26/08, 2/29/08

New State Law 1/14/08

6 Steps Before Signing a Lease (Fall Housing Guide) 10/9/07, (Housing Fair Guide) 10/25/07, (Spring Housing Guide) 2/5/08

Student Legal Service-Included/Excluded Services Guide (Quad Day Edition) 8/21/07

Studying Abroad...? You may need a Power of Attorney 11/30/07, 4/16/08, 4/30/08

Tips for Thanksgiving Break 11/13/07, 11/14/07, 11/15/07

Tips for Winter Break, 12/7, (Finals Edition) 12/11/07, and (Year in Review Edition) 12/12/07

U of I students: If you get into trouble... (Holiday ABCs page, color ad) 12/4/07, 12/7/07, and 12/10/07

Welcome Back! (Welcome Back Edition) 8/17/07 (large), (Welcome Back Edition) 1/11/08 (small)

Welcome to the U of I! (New Student Edition) 7/31/07 (Summer Orientation issue) 5/28/08

Yes! Student Legal Service is open in the summer! 6/9/08

Youthful Indiscretions (Fall Career Guide) 9/17/07

BEWARE: "unofficial" St. Patrick's Day

NEW IN 2007: IF CAUGHT DISRUPTING CLASS, YOU FACE POSSIBLE DISMISSAL FROM THE UNIVERSITY.

NEW IN 2008: IF ISSUED STATE TICKET FOR UNDERAGED DRINKING, CONSUMPTION OR POSSESSION, YOU WILL LOSE YOUR LICENSE FOR A YEAR. EVEN IF YOU ARE GIVEN COURT SUPERVISION, YOU WILL LOSE IT FOR 3 MONTHS!

Just a few Reminders for you:

Drinking until you see Leprechauns can get you a **disorderly conduct** charge and a **Public Intoxication** fine of \$300.00 each.

A **DUI** can get you a **loss of your license** for 1 year (2 years if <21), **jail time** up to 1 year, and a **fine** of \$2,500.00.

If you are <21 and are caught purchasing or in possession of ANY amount of alcohol, upon conviction, your **driver's license will be suspended for 1 year** in addition to a \$300.00 **fine**.

Using another Leprechaun's ID will cost you your **driver's license** (and the other person, too) and **1 year in jail**.

University sanctions will be applied. Student Discipline will contact you.

There is NO pot of gold at the end of the rainbow for Leprechauns that are caught, just a LOT of debt and problems!

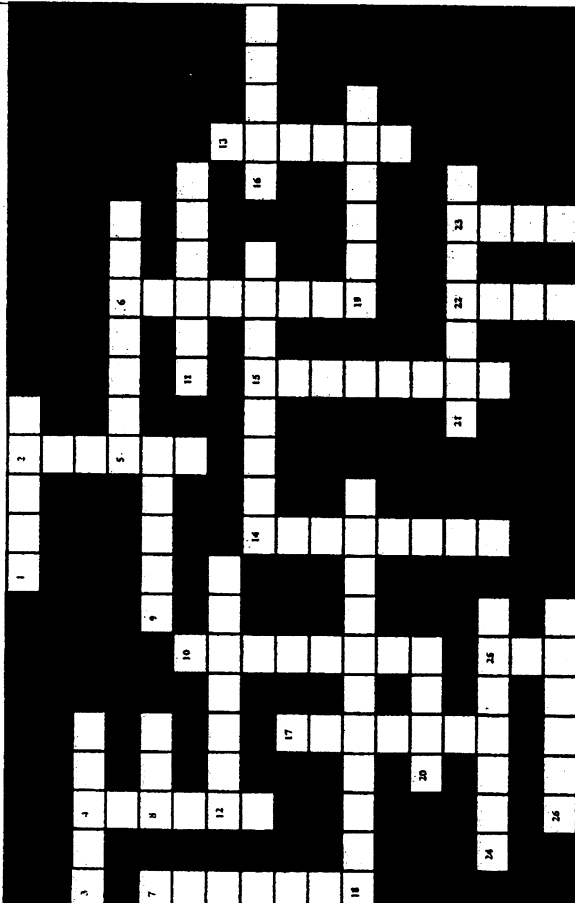


STUDENT LEGAL SERVICE
324 Illini Union (North tower)
Office Open: 8:30am-Noon; 1-4:30pm, M-F
www.odos.uiuc.edu/sls



PAID FOR BY S.O.R.F.

Do You Know Student Legal Service Brochure Titles?



ACROSS

- 1 Your Appearance
- 3 Court and Filing Fees
- 5 Collection Agencies & your Credit
- 8 Drug Convictions & Your Financial
- 9 Identity
- 11 Can you to drive a car?
- 12 Party Drugs
- 14 If You're in a "Traff"
- 16 Guidelines for Throwing a
- 18 Court
- 19 Guidelines for Break
- 20 Offenses
- 21 Travel: Passenger Rights
- 24 Campus Urban
- 26 Notaries

DOWN

- 2 of International Students and Scholars in the United States
- 4 and Seizure
- 6 Guidelines for Traff and Convictions
- 7 How to Address and Convictions when Seeking Employment
- 10 Your Deposit
- 13 Its not just a Greek thing!
- 14 Power of
- 15 Battery
- 17 Student Legal Program
- 22 Marijuana is changing!
- 23 Hello! My is changing!
- 25 (Operating a motor vehicle while impaired)

These and more on our website:
www.odos.uiuc.edu/sls

STUDENT LEGAL SERVICE

324 Illini Union
Office open: 8:30am-4:30pm M-F
(closed Noon-1)

PAID FOR BY S.O.R.F.

Especially For Freshmen
(and all other students under 21)
CHAMPAIGN'S DRINKING SPECIALS

NOW EVEN HARDER ON YOUR BUDGET!!

Supplies are unlimited, so purchase any quantity desired!

Possession /Consumption of Alcohol, under age 21 \$300 Min. Fine

Carrying open liquor out of premises \$155 Min. Fine

Fake ID (unlawful use of identification) Up to \$2,500 fine and/or 364 days in Jail AND loss of driving privileges for 12 months


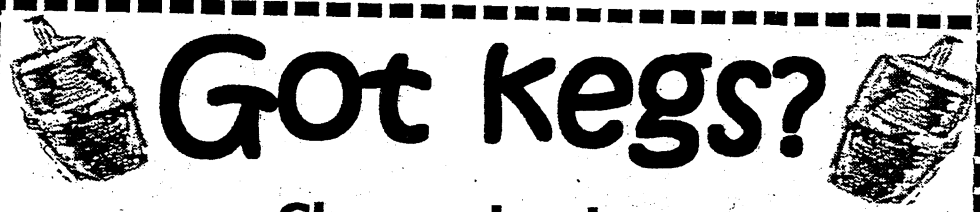
Possession of Unlicensed Keg \$300 Min. Fine for each keg

Driving Under the Influence of Alcohol \$300 Min. Fine, 2-yr loss of driving privileges

** Searches through pockets, purses and wallets for additional charges will be performed at officers' discretion**

STUDENT LEGAL SERVICE
324 Illini Union, www.odos.uiuc.edu/sls
Office Open: M-F 8:30am-Noon, and 1-4:30pm

PAID FOR BY S.O.R.F.

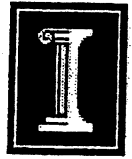
Got kegs?

Champaign laws require you to have a K-license.

For violation: \$300.00 fine PER KEG; empties count!

Apply for your K-license -- at least a week before your party -- at the City of Champaign building, 102 North Neil St. (corner of Neil & University, 2 blocks from the MTD/Amtrak station downtown Champaign)

STUDENT LEGAL SERVICE
324 Illini Union
www.odos.uiuc.edu/sls



Office Open: 8:30am-Noon
and 1:00-4:30pm, M-F
PAID FOR BY S.O.R.F.

got unresolved legal issues?



Be sure to take care of them before Summer I begins
and your eligibility ends!

NOTE: YOU MUST COME IN, WITH YOUR I-Card IN ORDER TO SET UP AN APPOINTMENT. YOU CAN FILL OUT PAPERWORK ON OUR WEB SITE & PRINT, OR FILL IT OUT WHEN YOU COME IN TO OUR OFFICE. YOU CAN NOT MAKE THE INITIAL APPOINTMENT OVER THE PHONE. No walk-in or same-day appointments.



STUDENT LEGAL SERVICE

8:30a.m.-Noon; 1:00-4:30p.m., M-F
324 Illini Union

www.odos.uiuc.edu/sls

PAID FOR BY S.O.R.F.



GUARD YOUR SECURITY/DAMAGE DEPOSIT!

When you move in, take stock of the condition of your unit:

1. You can get an "Apartment Condition Checklist" from the Tenant Union office, 326 Illini Union, or their web site: www.tenantunion.uiuc.edu. If there are problems, take/send a copy to your landlord with a written request to repair/fix the deficiencies. Keep a copy of both the checklist and your letter!
2. Take pictures! If you have a video camera, take a video.
3. Be sure to keep the "checklist", your copy of the letter, and your pictures/video in a safe place so you have them at the end of your rental period to take stock again.

Take care of your living space! Keep it clean; clean it when you leave.

Come in to Student Legal Service to set up an appointment with an attorney if:

- a. you do not get your damage/security deposit back within 30 days of the end of your lease,
- b. you do not receive a list of deductions from your deposit with documentation within 45 days of the end of your lease, or
- c. you believe the deductions are unwarranted (bring in your checklist, photos, video).

STUDENT LEGAL SERVICE

324 Illini Union

Office open: 8:30am-Noon; 1:00-4:30pm

www.odos.uiuc.edu/sls

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GUIDELINES for HOMECOMING

1. Get a K-license if you have kegs.
2. DO NOT allow underage drinking.
3. DO NOT drink and drive.
4. DO NOT carry open alcohol on the street.
5. Call Night Rides/Safe Rides:
265-7433.
6. Come to Student Legal Service if you fail to observe 1-4.

STUDENT LEGAL SERVICE

324 Illini Union, www.odos.uiuc.edu/sls
Office open: 8:30-Noon; 1-4:30pm, M-F

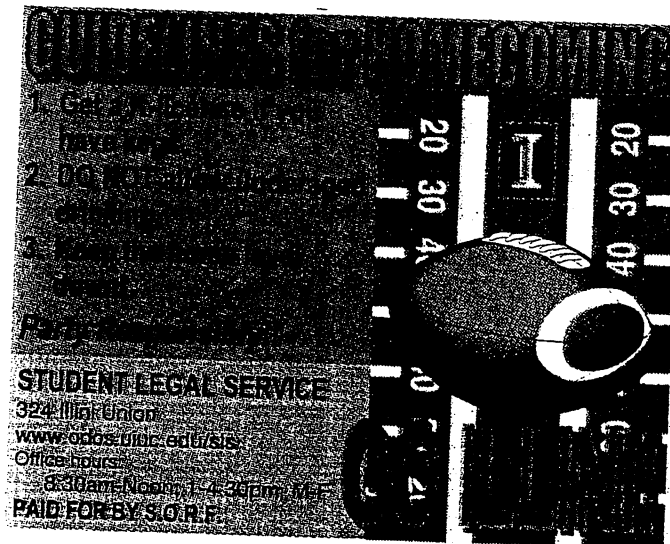
PAID FOR BY S.O.R.F.

 **ILLINOIS**
UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Party Responsibility!

Go Illini!!!

Party Responsibility!



GUIDELINES FOR SPRING BREAK

2. **Secure your stuff.** Spring break is prime time for thieves. Be sure ALL doors are locked. Don't take with you valuables such as your laptop, i-pod, etc.

3. **Follow the laws wherever you are.** You are subject to the laws of the state you are in. Find out what they are.

4. **Have fun and come back refreshed!**

STUDENT LEGAL SERVICE

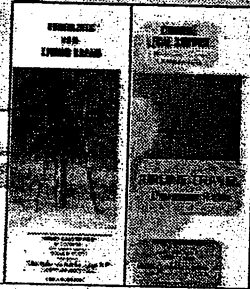
324 Illini Union

www.odos.uiuc.edu/sls

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Read our brochures at:
www.odos.uiuc.edu/sls



YOU MAY NOT:

- 1- Charge a cover fee of ANY amount where alcohol will be served or available.
- 2- Charge for individual cups of alcohol unless you have retail liquor dealer's license.
- 3- Serve or allow those under 21 to be served alcohol. Party hosts can be charged with violating the adult responsibility law for EACH minor served.
- 4- Have more than ONE keg on the premises in Champaign without a K-license; Empty kegs count!

The above carry minimum fines of \$300.00 EACH!

You should not have your music too loud (\$205.00 minimum fine).

STUDENT LEGAL SERVICE

324 Illini Union

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www.odos.uiuc.edu/sls

Office hours:

8:30am-Noon, 1-4:30pm, M-F

Having a Party?

- ➔ **YOU MAY NOT** charge a cover fee of any amount where alcohol will be served or available.
- ➔ **YOU MAY NOT** charge for cups of alcohol without a retail liquor dealer license.
- ➔ **YOU MAY NOT** charge for cups where alcohol will be served or available.
- ➔ **YOU MAY NOT** serve or allow those under 21 to be served alcohol. Those throwing the party can be charged with violating the adult responsibility law for each minor served.
Posting a sign does NOT relieve you of the responsibility!
- ➔ **YOU MAY NOT** have >1 keg on the premises without a K-license; empties count!

VIOLATIONS OF THE ABOVE EARN YOU A \$300.00 MINIMUM FINE FOR EACH ONE!

Also: You should not have your music too loud. (\$205.00 min. fine)

- You SHOULD:**
1. Plan your party around a theme other than alcohol.
 2. Keep your music down! Noise complaints are the #1 reason cops bust parties.
 3. Make sure that there are plenty of sober designated drivers.
 4. Set limits on the quantity of alcohol available.
 5. Talk to your neighbors before the party; let them know to call YOU about noise.
 6. Read our "Guidelines for Throwing a Party" brochure online or on our CD, or pick up a copy in our office.



STUDENT LEGAL SERVICE

www.odos.uiuc.edu/sls

PAID FOR BY S.O.R.F.

324 Illini Union (north tower)

Office Open:

8:30-Noon; 1-4:30pm, M-F

It's Official!

162 students were officially busted at 2007 "unofficial".

If you are convicted of violating State of Illinois statutes for underaged drinking/consumption/possession, you will lose your driver's license for one year.

Even if you are given Court Supervision as a part of your plea, you will lose your license for three months!

A City of Champaign Ordinance Violation ticket for underaged drinking/consumption/possession will cost you \$300.00.

A DUI can get you a loss of your license for 1 year, or 2 if you're under 21, plus a fine of up to \$2,500.00.

Student Discipline will contact you; university sanctions will be applied.

STUDENT LEGAL SERVICE

324 Illini Union

Office hours: 8:30am-Noon; 1-4:30pm M-F



www.odos.uiuc.edu/sls

PAID FOR BY S.O.R.F.



Congratulations Class of 2008!!

NOW THAT YOU'VE **GRADUATED**, ARE YOU



MOVING?

10 Steps to Protect Your Security/Damage Deposit



STEP 1. Call the owner or manager two weeks before you move out to arrange a joint inspection of the apartment. Be sure to clean your apartment completely and have all belongings removed before your appointment time.



STEP 2. Before the appointment, prepare a complete written inventory of the condition of the rental unit. Be very detailed and specific for each room. Have two copies of the inventory, and keep one after having the landlord sign it. Forms are available at the Tenant Union.



STEP 3. Get a camera/video camera and a witness. A witness should be 18 or older, **NOT** a roommate or family member. Take lots of pictures that show how clean you left the apartment. Walk through your apartment with your witness and have him/her take notice of its condition. (Advantage: video camera includes narration.)



STEP 4. If the landlord appears for the appointment, be sure to have him/her sign and date YOUR COPY of the inventory form. Be sure to use a witness and the video camera.



STEP 5. Take your pictures before you give back the keys. Also, make sure your pictures and your witness take note of the condition of the oven, refrigerator, kitchen area, and bathroom. Also, show that the walls and carpet are clean and undamaged. You and your witness should both sign and date your inventory in front of a notary.



STEP 6. If you sublet your apartment for the summer, return at the end of the sublease period to follow these procedures with your subtenant, if s/he wrecks the place, it could cost you.



STEP 7. Be sure that you return ALL keys to the apartment, mailbox, laundry room, etc. Return them in person and get a receipt to avoid being charged for lock changes. Have one person in your group be responsible for returning all keys.



STEP 8. When your deposit is returned, come to Student Legal Service if you have any questions or complaints about the amount deducted. If you have a problem **DO NOT** cash the check before talking to an attorney.



STEP 9. **DO NOT TAKE A SORF REFUND!** If you want to use Student Legal Service to pursue settlement of a problem, our office cannot help you if you have refunded the SORF fee.



STEP 10. Step into some money. Use your money to treat yourself to a reward for completing another year of school!

STUDENT LEGAL SERVICE

324 Illini Union (North)

Office open: M-F, 8:30-Noon & 1-4:30

[Http://www.odos.uiuc.edu/sls](http://www.odos.uiuc.edu/sls)

PAID FOR BY S.O.R.F.

NEW STATE LAW

As of Jan. 1, 2008.

BE AWARE:

If you are charged with violating STATE OF ILLINOIS statutes for **underaged drinking/consumption/possession**, you will lose your Illinois driver's license for **ONE YEAR**.

Even if you are given COURT SUPERVISION as part of your plea, you lose it for **THREE MONTHS**.

If caught Driving on a Suspended License,

364 days in jail and a \$2,500 fine



STUDENT LEGAL SERVICE

324 Illini Union

www.odos.uiuc.edu/sls

PAID FOR BY S.O.R.F.

from Student Legal Service:

6 Steps Before Signing a Lease



1. **Don't Rush into signing a lease for Fall of 2008!** While the early bird gets the worm, keep in mind that you want an apartment not a worm!



2. **Know the complaint history of the landlord!** Check the history with the Tenant Union at 326 Illini Union. You can easily rent from a landlord with no complaints. Don't settle for one with a bad complaint history!

3. **Don't sign a lease for a building that hasn't been built yet!** This is unsafe no matter what promises the landlord makes to induce you to sign.

4. **Know your prospective roommate(s)!** Be sure no semester abroad or wedding is looming.

5. **Read the lease!** Your rights and obligations are governed by the lease. There is little law that protects you as a tenant, so you must protect yourself!

6. **Get it in writing!** If you want the place painted, want notice before the landlord enters your apartment, etc., you must have this written into the lease. If it's not in writing, you are out of luck.

NOTE: No advice is given over the phone. You must come in to the office with your I-card and fill out an intake form (or fill out and print on our website) before you can make an appointment for a different day. No walk-in or same-day appointments.

STUDENT LEGAL SERVICE

324 Illini Union, www.odos.uiuc.edu/sls
Office Open: 8:30am-Noon; 1-4:30pm, M-F

PAID FOR BY S.O.R.F.

 **ILLINOIS**
UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

You have heard the pitch from the landlords,
now get the "other side" of the story.
 Visit our table at the Housing Fair, March 6th.



6 Steps Before Signing a Lease



1. **Read the lease!** Your rights and obligations are governed by the lease. There is little law that protects you as a tenant, so you must protect yourself!
2. **Get it in writing!** If you want the place painted, want notice before the landlord enters your apartment, etc., you must have this written into the lease. If it's not in writing, you are out of luck.
3. **Know the complaint history of the landlord!** Check the history with the Tenant Union at 326 Illini Union. You can easily rent from a landlord with no complaints. Don't settle for one with a bad complaint history!
4. **Don't sign a lease for a building that hasn't been built yet!** This is unsafe no matter what the landlord promises to induce you to sign.
5. **Know your prospective roommate(s)!** Be sure no semester abroad or wedding is looming. If you're roommate leaves and doesn't pay, *you are stuck!*
6. **Be sure before you sign!** Once you sign the lease, you cannot get out of it without serious consequences!

NOTE: No advice is given over the phone. You must come in to the office with your I-card and fill out an intake form (or fill out and print on our website) before you can make an appointment for a different day. No walk-in or same-day appointments.



ILLINOIS
 UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN
STUDENT LEGAL SERVICE
 324 Illini Union
www.odos.uiuc.edu/sls
 Office Open: 8:30am-Noon; 1-4:30pm, M-F
PAID FOR BY S.O.R.F.

**CUT OUT
 AND SAVE
 THIS AD!**

STUDENT LEGAL SERVICE
 8:30a.m.-Noon; 1:00-4:30p.m., M-F
 324 Illini Union
www.odos.uiuc.edu/sls

**CUT OUT
 AND SAVE
 THIS AD!**

Look for us "on the Quad" during Quad Day

 AVAILABLE SERVICES	EXCLUDED SERVICES 
<ul style="list-style-type: none"> + Landlord/Tenant issues + Traffic tickets + Misdemeanor charges + Name changes + City Ordinance Violations + Small Claims + Auto Accidents and Insurance Problems + Other miscellaneous problems/issues + Certifications of copies of documents + Notary services <i>(Don't sign the document before you come in!)</i> 	<ul style="list-style-type: none"> - Claims against the University of Illinois or the State of Illinois. - Income-producing activities - Felony charges - Contingent fee matters - Student vs. Student - Real estate matters (other than landlord/tenant) - Wills or trusts - Courtroom representation <u>outside</u> Champaign County - Immigration or international law matters - Family issues (No-contact orders, child support, child custody, etc.)

NOTE: YOU MUST COME IN, WITH YOUR I-CARD, TO SET UP AN APPOINTMENT. Paperwork can be done online, printed and brought in, or you can fill it out in our office.
YOU CANNOT MAKE THE INITIAL APPOINTMENT OVER THE PHONE.

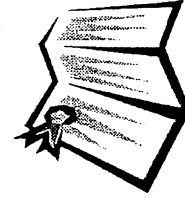


Our informational brochures are available on our web site:
www.odos.uiuc.edu/sls
PAID FOR BY S.O.R.F.

Studying Abroad in Summer or Fall?

You may need a

Power of Attorney



Q: What is a "Power of Attorney"?

A: A legal document signed by one person authorizing another person to act for him or her.

Q: Who needs a "Power of Attorney"?

A: Students traveling abroad or studying abroad who will need to maintain their bank/checking accounts, receive and cash/deposit financial aid checks, renew enrollment with financial aid and with the university.

Q: When should I obtain a "Power of Attorney"?

A: If you want a **free** P.O.A. prepared by Student Legal Service, as soon as you have a firm departure date, go to our website: www.odos.uiuc.edu/sls. You can fill out the paperwork through the "Intake Forms Page" link; print it and bring it in, or you can fill it out in our office. Bring in your I-card, and we will set up an appointment to come back to execute the P.O.A. The day before you leave is **not** the best time to obtain serious legal documents.

Read our "Power of Attorney" brochure: www.odos.uiuc.edu/sls ("Our informational Brochure Collection on the Web" link)

Be sure to come in before the end of this semester, while you are still eligible under the S.O.R.F. fee you paid!



STUDENT LEGAL SERVICE

324 Illini Union

Office is open: 8:30am-Noon

& 1-4:30pm, M-F

www.odos.uiuc.edu/sls

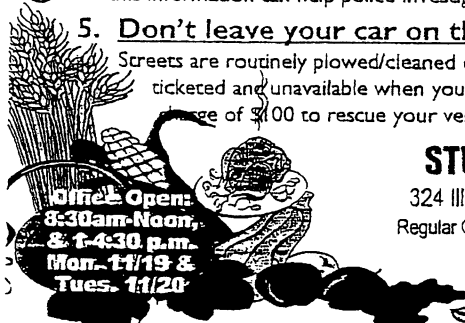
PAID FOR BY S.O.R.F.

Tips for **THANKSGIVING BREAK**

November 17-25, 2007

BEFORE you take off on Thanksgiving break, PLEASE:

1. Don't shut off the heat in your apartment! Thanksgiving break can get cold in Central Illinois. This can lead to frozen pipes and major destruction. Check your lease or with your landlord to see what temperature you should maintain and leave the thermostat at least 2 degrees higher than what the landlord recommends. Tenants in the past have been billed as much as \$14,000 for frozen pipes!
2. Lock all doors and windows. Double check before you leave! Using a pass key is a common means of breaking in, but locked doors keep some honest.
3. Get renter's insurance and/or take your valuables with you. Fall break is a prime time for burglars. If you can't afford insurance, take your valuables with you! Do not leave your laptop, I-pod, camera, X-box 360, etc. in your apartment!
4. Inventory your personal items which have a quick sale value. Keep a written list of serial numbers of TVs, stereos, CD player, etc. If a theft takes place, this information can help police investigate. Brand your CDs!
5. Don't leave your car on the street while you're on break. Streets are routinely plowed/cleaned during breaks. Your car will be towed and/or ticketed and unavailable when you return to campus. You can expect a minimum fee of \$100 to rescue your vehicle.



Office Open:
8:30am-Noon,
& 1-4:30 p.m.
Mon. 11/19 &
Tues. 11/20

STUDENT LEGAL SERVICE

324 Illini Union / www.odos.uiuc.edu/sls

Regular Office hours: 8:30-Noon, and 1-4:30pm, M-F

PAID FOR BY S.O.R.F.



Visit our website: www.odps.uiuc.edu/sls

Tips for WINTER BREAK

BEFORE you take off on your hard-earned winter break, PLEASE:

Make sure you have renter's insurance. Winter break is a prime time for burglars. If you can't afford insurance, take your valuables with you!

Lock all doors and windows. A common means of breaking into apartments is the use of the pass key, but locked doors keep some honest.

Don't shut off the heat in your apartment! This will lead to frozen pipes and major destruction. Check with your landlord to see what temperature you should maintain and leave the thermostat at least 2 degrees higher than what the landlord recommends. Tenants in past years have been billed as much as \$14,000 for frozen pipes!

Inventory your personal items which have a quick sale value. Keep a written list of serial numbers of TVs, stereos, CD player, etc. If a theft takes place, this information can help police investigate. Brand your CDs!

Don't leave your car parked on the street while you're on break. Streets are routinely plowed/cleaned during break. Your car will be towed/ticketed and unavailable when you return to campus. Expect a minimum charge of \$100 to rescue your vehicle.

Check your lease/Pay January rent before you leave. If you plan to return after January 1st (classes begin January 14) you may accumulate fourteen days of late charges unless you prepay January rent or your lease provides for a very long free grace period.

324 Illini Union
1401 W. Green St.

WE WILL BE CLOSED:
 12/21/07 3:00pm until 8:30am on 1/2/08
www.odps.uiuc.edu/sls

Office hours: 8:30 a.m.-Noon, 1:00 to 4:30 p.m., M-F

Student Legal Service

Student Legal Service

Paid for by S.O.R.F.

OF STUDENTS:

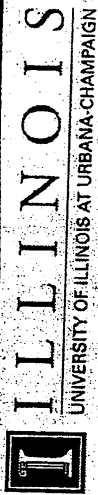
IF YOU GET INTO TROUBLE COME INTO

STUDENT LEGAL SERVICE

324 ILLINI UNION, M-F, 8:30AM-NOON & 1-4:30PM

Use us on the Web - <http://www.odps.uiuc.edu/sls>

PAID FOR BY S.O.R.F.

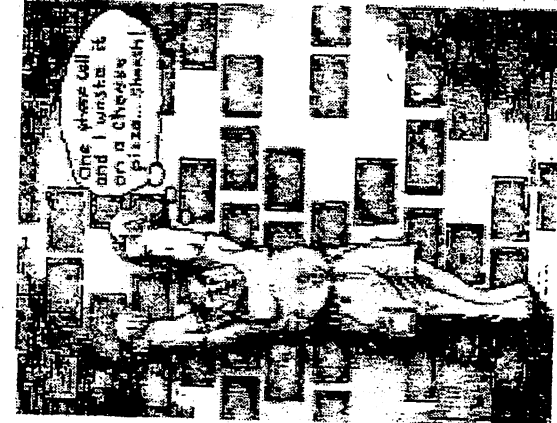


WELCOME BACK TO THE UNIVERSITY!

The **Student Legal Service** office at UIUC welcomes you back to campus! Each year our office, staffed by full-time attorneys, serves nearly 3,000 students with various legal problems. The purpose of the SLS program is to inform students of the practical aspects of the law as applied to their individual problems. Representation in court is available in many cases.

Who is eligible? Students enrolled at UIUC who have paid and not received a refund of the \$14.00 Student Organization Resource Fee (SORF) are eligible. Student Legal Service cannot even give you general advice if you have refunded your SORF fee.

What kind of services are available? Counseling and representation in: landlord-tenant disputes, traffic, misdemeanors, name changes, small claims, city ordinance violations (drinking tickets, noise violations, etc.) and in many other areas. **All questions and concerns are kept completely confidential.**




How can you get help?

- 1- Go to our Web site and fill out paperwork ("Intake Forms" link), print, and bring it in, or fill it out in our office.
- 2- Bring your i-card and any necessary documentation (traffic or city ticket, bills, letters, lease, etc.) with you.
- 3- Schedule an appointment for a different day.

Legal advice is NOT given over the phone for the protection of your privacy. No walk-in advice or appointments.

STUDENT LEGAL SERVICE www.odos.uiuc.edu/sls
 324 Illini Union
 Office open 8:30am-Noon, 1-4:30pm, M-F
PAID FOR BY S.O.R.F.





UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Welcome Back to the University!

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What kind of services are available? Counseling and representation in: landlord-tenant disputes, traffic, misdemeanors, name changes, small claims, city ordinance violations (drinking tickets, noise violations, etc.) and in many other areas. All questions and concerns are kept completely confidential.



How can you get help?

- 1- Go to our Web site and fill out paperwork ("Intake Forms" link), print, and bring it in, or fill it out in our office.
- 2- Bring your i-card and any necessary documentation (traffic or city ticket, bills, letters, lease, etc.) with you.
- 3- Schedule an appointment for a different day.

Legal advice is NOT given over the phone for the protection of your privacy. No walk-in advice or appointments.

STUDENT LEGAL SERVICE www.odos.uiuc.edu/sls

324 Illini Union, Office open: 8:30am-Noon, 1-4:30pm, M-F

PAID FOR BY S.O.R.F.



UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Welcome to the University of Illinois!

The **Student Legal Service** office at UIUC welcomes you to campus! Each year our office, staffed by full-time attorneys, serves nearly 3,000 students with various legal problems. The purpose of the SLS program is to inform students of the practical aspects of the law as applied to their individual problems. Representation in court is available in many cases.

Who is eligible? Students enrolled at UIUC who have paid and not received a refund of the \$14.00 Student Organization Resource Fee (SORF) are eligible. Student Legal Service cannot even give you general advice if you have refunded your SORF fee.

What kind of services are available? Counseling and representation in: landlord-tenant disputes, traffic, misdemeanors, name changes, small claims, city ordinance violations (drinking tickets, noise violations, etc.) and in many other areas. All questions and concerns are kept completely confidential.



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PAID FOR BY S.O.R.F.



YES! *Student Legal Service* IS open in the Summer!

You have to be enrolled in a summer session AND be assessed the SORF fee to be eligible for our services.

You must come into the office with your I-Card to schedule an appointment; intake forms are available online or in our office.

Office hours are: 8:30a.m.-12 Noon & 1:00-4:30p.m.

STUDENT LEGAL SERVICE
324 Illini Union (North tower)

www.odos.uiuc.edu/sls
PAID FOR BY S.O.R.F.



“Youthful indiscretions” threatening your job search?

Go to: www.odos.uiuc.edu/sls

Select: “*Our Informational Brochure Collection on the Web*”

Read: “How to Address Arrests or Convictions
When Seeking Employment” (*a brochure*)

STUDENT LEGAL SERVICE
324 Illini Union

Office Open:
8:30am-Noon,
1-4:30pm M-F



PAID FOR BY S.O.R.F.

To speak with an attorney you must set up an appointment. Fill out an “Intake Form” on the web (see link on our home page) and print it, or fill out one in our office when you bring in your I-card to set up the appointment for a different day. No phone advice, and no same-day or walk-in appointments.

B. SPEAKING ENGAGEMENTS AND EVENTS

<u>Date</u>	<u>Event/Group</u>	<u># of Participants</u>
8/7	Paraprofessional Resource Fair	200
8/13	Office of International Students & Scholars Services – Getting Started Fair	100
8/14	OISSS New Student Orientation	65
8/21	Quad Day	5,000
9/6	Graduate Student Information Fair	200
9/6	LAS New/Transfer Student Fair	6
10/25	Daily Illini Housing Fair	70
1/11	OISSS New Student Orientation	20
2/1	Transfer Student Day, Information Fair	3
2/18	Admitted Students Day, Information Fair	200
2/25	Pi Beta Phi Sorority	100
2/26	Psi Upsilon Fraternity	26
3/6	Daily Illini Spring Housing Fair	60
3/13	Pi Kappa Alpha	30
3/14	Admitted Students Day, Information Fair	300
3/24	Theta Chi Fraternity	20
3/28	Admitted Students Day, Information Fair	900
6/6	OISSS New Student Orientation (Summer)	30

C. BROCHURES, BOOKLETS AND FORMS

I. BROCHURES AVAILABLE

Airline Travel: Passenger Rights
Beware of Internet Fraud
Campus Urban Legends
Can You Afford to Drive a Car?
City Offenses
Collection Agencies and Your Credit History
College Party Drugs
Court Costs and Filing Fees
Court Supervision
Domestic Battery
Drugs and Your Financial Aid
D U I
Expungement
Fake IDs
Greeks and The Law
Guidelines for Spring Break
Guidelines for Throwing a Party
Guidelines for Traffic Offenses
Hazing: It's Not Just a Greek Thing
How to Address Arrests or Convictions when Seeking Employment
Identity Theft
If You're in a Traffic Accident
Marijuana Laws
(What is a) Misdemeanor
Misdemeanor Arraignment
myspace may not be just YOUR space
Notaries Public
Power of Attorney
Rights of International Students and Scholars in the United States
Search and Seizure
Sexual Violence
Student Legal Service Program *
Want to Change Your Name?
When Student Legal Service Can't Help
Your Court Appearance
Your Security Deposit

(All brochures are available as pdf files on our website)

** Revised and reprinted this year*

2. **BOOKLETS**

Roommate Survival Guide
Housing Guide

3. **REQUESTS FOR BROCHURES/BOOKLETS**

8/7	Babcock Hall Resident Advisory	25 ea. of multiple brochures
8/15	Office of International Students and Scholars	900 CDs
8/21	Teaching Assistant (during Quad Day)	25 CDs
9/1	Student Affairs	50 CDs
9/27	Allen Hall, 3 rd Floor, Resident Advisor	50 CDs
10/10	Committee on Student Rights (Student Senate)	100 CDs, 25 each of "Fake IDs" and "SLS Program" brochures
1/14	Office of Dean of Students	200 "SLS Program" brochures
5/29	ODOS Table at New Student Orientation	400 "SLS Program" brochures

4. **FORMS: A.O. CASE INTAKE FORMS**

- City Offense
- General
- Housing/Damage Deposit
- Medical/Health care Power of Attorney
- Misdemeanor
- Name Change (*new this year*)
- Power of Attorney
- Traffic

(all revised and reformatted this year; available on-line through web page www.odos.uiuc.edu/sls, and on SLS CD)

D. STUDENT LEGAL SERVICE LISTINGS

The Greek Directory (Fall and Spring issues)

Campus Specials Coupon Book (Fall and Spring)

I-book, 2008-2009 (available June 1, 2008)

STUDENT LEGAL SERVICE

AT THE UNIVERSITY OF ILLINOIS

"LET SLS CLEAN UP
YOUR MESS"



324 ILLINI UNION
1401 W. GREEN, URBANA
HOURS: 8:30A-12:00N & 1:00P-4:30P
PHONE: 333-9053 FAX: 333-0474
www.odos.uiuc.edu/sls
PAID FOR BY S.O.R.F.

• YOUTHFUL INDISCRETIONS NEED ATTENTION?

• DRINKING TICKET? PUBLIC URINATION TICKET?
• SPEEDING TICKET? ACCIDENT? TRAFFIC ISSUE?
• PROBLEM WITH YOUR LANDLORD/HOUSING?

• Student Legal Service, 324 Illini Union
• Office Open: 8:30am-Noon, 1-4:30pm, M-F
• <http://www.uiuc.edu/unit/SLS>
• PAID FOR BY S.O.R.F.



STUDENT LEGAL SERVICE

Are you a student in need of legal services but cannot afford a lawyer?

You've already paid the fee! *

1. Do not resist arrest by a police officer even if you feel you are innocent or that the arrest, itself, is illegal.
2. You do not have to give permission or consent to a search of a dormitory room or apartment; if you give consent or permission, any evidence obtained from the search is admissible against you in court.
3. If the police are in a place where they have a legal right to be, any evidence in plain view is admissible against you in court.
4. It is illegal to search you without probable cause.
5. It is illegal for the police to arrest or detain a person without probable cause.
6. It is illegal to arrest you for exercising free speech.
7. It is illegal for the police to exercise excessive force against you.
8. You do not have to take a breathalyzer test, but if you refuse, your driver's license may be suspended for 180 days.
9. If arrested or stopped by the police, stay cool, calm, and friendly, and do not attempt to flee or evade; be firm but not hostile.
10. Under no condition should you submit to a polygraph test without advice of counsel.

STUDENT LEGAL SERVICE

324 Illini Union (Green St. side)
1401 W. Green St., Urbana

www.odos.uiuc.edu/sls
Phone: 333-9053

Office Hours:
8:30am-Noon, 1-4:30pm M-F

PAID FOR BY SORF.

AVAILABLE SERVICES

- ⇒ Landlord/Tenant issues
- ⇒ Traffic tickets
- ⇒ Misdemeanor charges
- ⇒ Name changes
- ⇒ City Ordinance Violations
- ⇒ Small Claims
- ⇒ Auto Accidents and Insurance Problems
- ⇒ Other miscellaneous problems/issues
- ⇒ Certifications of copies of documents
- ⇒ Notary services (Do NOT sign the document before you come in!)

*-NOTE: You must have been assessed and not refunded the SORF fee in your tuition and fees to be eligible to use Student Legal Service during any semester until the first day of the next semester, including summer.

V. NEWSPAPER INTERVIEWS / ARTICLES / TV NEWS SPOTS

Attorneys were formally interviewed thirteen times.

Articles, etc., that appeared/aired:

<u>Date</u>	<u>Medium</u>	<u>Article/Topic</u>
10/3/07	<i>Daily Illini</i>	"Student senate to bring cards to bars"
10/9/07	<i>Daily Illini</i>	"Keeping records limits hassle when tenants file complaints"
10/9/07	<i>Daily Illini</i>	"Tenant Union advocates students; urges lease review before signing in order to avoid problems later on"
11/12/07	<i>Daily Illini</i>	"Spring break scams track UI students every year"
1/24/08	<i>Daily Illini</i>	"Credit card debt takes toll on students"
1/30/08	<i>News Gazette</i>	"Savoy allows residents to return to apartments"
3/10/08	<i>Los Angeles Times</i>	"From parties in Mexico to Miami, spring breaks into action"
4/24/08	WICD-TV	"juicycampus.com"

Student senate to bring cards to bars

BY MICHAEL LOGLI
STAFF WRITER

Instead of maintaining a buzz as they visit campus bars Wednesday night, the members of the student senate's Committee on Student Rights will try to create one during their annual "Card Crawl" event. Members will visit eight campus bars.

"Members of the committee will pass out small cards that students can carry in their wallets," said Jaelyn O'Day, junior in LAS and student senator. The senators will also hand out

cards to bartenders, servers and anyone else interested.

There was originally controversy in the student senate regarding whether or not to purchase as many cards as last year. Because there was a surplus of cards left over after last year, senators believed it was frivolous to spend money on the cards if there would be cards leftover.

"You can find these numbers on the Internet," said Gerald Charleston, graduate student, during a senate meeting on

Student senate "Card Crawl" schedule

- Kam's - 9 p.m.
- C.O. Daniel's - 9:30 p.m.
- Firehaus - 10 p.m.
- The Clybourne - 10:30 p.m.
- Red Rock Bar & Eatery - 11:15 p.m.
- FUBar Lounge - 11:45 p.m.
- Station 211 - 12:15 a.m.
- Murphy's Pub - 12:45 a.m.

Sept. 19.

Last year the committee had close to 10,000 cards printed, but this year the committee only bought 3,000 with the money allocated by the senate.

O'Day said she believes there will be more than enough cards for students.

"Anyone who wants a card will get one," she said.

On one side of the card, recipients can find the telephone numbers for SafeRides and other organizations. On the other side, students can learn the appropriate way to handle encounters with law enforcement.



www.iss.uiuc.edu/RIGHTS

IMAGE COURTESY ILLINOIS STUDENT SENATE

ents can find the telephone numbers for SafeRides and other organizations. On the other side, students can learn the appropriate way to handle encounters with law enforcement.

The cards are an installment of the "Know Your Rights" campaign, a project that informs undergraduate students of their rights on campus. The campaign's information targets stu-

See **CARD CRAWL**, Page 6A

The Daily Illini | www.DailyIllini.com

CARD CRAWL

FROM PAGE 1A

students living in University residence halls, fraternities and sororities.

The committee may hold another crawl shortly before Unofficial St. Patrick's Day. The committee planned on distributing cards last year as well, but it could not organize quickly enough, O'Day said.

"I know a lot of people that still keep them in their wallet (from last year's crawl)," she said.

KNOW WHAT NOT TO DO

- ▶ Don't run.
- ▶ Don't ever touch an officer.
- ▶ Don't argue. Be polite, but firm.
- ▶ Don't say anything without a lawyer, but you must tell an officer your correct name and address.
- ▶ Don't talk, babble, or lie.
- ▶ Don't threaten to file a complaint.
- ▶ Don't give officers permission to search you or your property.
- ▶ Don't keep a fake ID in your wallet or purse.
- ▶ Possession of a fake ID is illegal.
- ▶ Don't resist arrest even if you are innocent.
- ▶ Don't carry open containers of alcohol outside.

www.iss.uiuc.edu/RIGHTS

IMAGE COURTESY ILLINOIS STUDENT SENATE

Tenant Union advocates students, urges lease review before signing in order to avoid problems later on

MEGHAN O'KELLY
STAFF WRITER

Danielle Burian, sophomore in LAS, recently visited the Tenant Union with a copy of a potential lease. After sitting down with Esther Patt, coordinator of the Tenant Union, she left in surprise.

"There was so much that actually surprised me," Burian said. "My jaw dropped."

The lease's wording implied to Burian that utilities were included in her lease, however Patt's closer look revealed that they were not, and she planned to talk to the landlord before signing.

Burian said she is thankful that she is now aware of liability, accountability and utility bills she would have incurred had she signed.

Patt said she frequently sees cases like Burian's.

"The best thing we can do is prevent these problems by checking the landlord and having the lease reviewed," she said. "We are not magicians. If you agreed to something stupid in your lease, we can't fix it."

The other main function of the Tenant Union, located in Room 326 of the Illini Union, is to provide students with landlord complaint records.

The records document incidents of students' problems with various area landlords. Students can visit the Tenant Union to see them in person or request the records by e-mail at tenant@uiuc.edu. Patt said the e-mail requests are generally answered within one hour.

"The hardest part of this job is getting people to take the landlord complaint records seriously," she said. "Students tend to focus on location, but a good location with cockroaches and a leaky roof isn't worth it."

Brittany Gebka, senior in Education, used the Tenant Union's services last year when she moved into a house that had not been cleaned and needed extensive repairs.

"They told us what action we could take and how to file a complaint," she said, adding that the Tenant Union suggested calling

What you can do

The Tenant Union provides free services including lease review, landlord complaint records, assistance locating housing and help with landlord problems.

Having issues with your landlord or general questions about your housing rights? Contact the University Tenant Union at 352-6270 or visit its Website at www.tenantunion@uiuc.edu.

the city's health inspector, who took action by condemning one of the house's rooms and fining the landlord.

Patt said there is a limit to what the Tenant Union can do, and sometimes Student Legal Services gets involved in student-landlord disputes.

"Students don't sue landlords often enough," she said. "Part of why landlords are ripping off people's deposits is because they know how easy it is."

Move-in and move-out photos are crucial when it comes time to get deposits back, and landlords often take advantage of students by not refunding an adequate amount of their deposits, Patt said. She discourages students from taking the Student Organization Resource Fee refund, which funds the Tenant Union, Student Legal Services and hundreds of other student programs. Students who take the refund are not eligible for free legal representation offered by Student Legal Services.

After being counseled by her parents to visit the Tenant Union, Burian encouraged other students to have their lease reviewed before signing. Students can walk in from 9 a.m. to 4 p.m., Monday through Friday and can also pick up a copy of the Tenant Handbook.

"If you've never lived in an apartment before, have your lease checked out by the Tenant Union," Burian said. "You'll be surprised by what's hidden in there."

Keeping records limits hassle when tenants file complaints

BY HANNAH CLAIRE HESS
CONTRIBUTING WRITER

Pipes burst. Drains clog. Roofs leak.

When these problems arise, after calling their landlords, many student tenants turn to the Tenant Union to report their issues.

Esther Patt, coordinator of the Tenant Union, hears these complaints each day at her office on the third floor of the Illini Union.

"We're advocates for the tenant. We're catalysts to get the landlord to get it done," she said.

Many times, filing an official complaint with the Tenant Union about neglected repairs or unwarranted charges is enough to compel the landlord to comply with their legal responsibility to the renter.

Brian Kirkley, junior in Business, said that he found a five-day eviction notice taped on his door for not paying his rent.

"I knew it was all paid up because I had all of my receipts," said Kirkley, who now assists students facing similar problems as an employee of the Tenant Union.

In Kirkley's case, the College Park employees who failed to collect his payment from their drop box admitted their error after he filed a complaint at the Tenant Union.

Documenting all transactions is crucial to problem resolution, said Patt, who helped students file more than 150 complaints last year.

She recommends saving all receipts and

photographing any damage because evidence is essential if you seek legal action.

The Tenant Union can only encourage landlords to follow ordinances, not enforce property law.

"We're the legal backup," said Thomas Betz, an attorney at the Student Legal Services office.

Any student enrolled at the University who has not requested a refund of their \$14 Student Organization Resource Fee is eligible to use the service.

"This is the least expensive access to an attorney you're going to get anywhere in the world," Betz said.

Last year Student Legal Services represented 339 students as tenants in landlord suits. Betz encourages students to explore options at the Tenant Union before seeking litigation on housing matters.

"What amazes me in the 23 years I've been here is the number of landlords who are completely oblivious to ordinances regarding property. Often times it simply takes a phone call or a letter and the problem can be resolved," Betz said.

Whether resolving a housing conflict can either take months of litigation or a 10-minute phone call, Betz and Patt both agree that the smartest step students can take is to check complaint records at the Tenant Union before signing a lease.

"Bring your lease in and have it reviewed before signing," Patt said.

Tenant Union advocates students, urges lease review before signing in order to avoid problems later on

MEGHAN O'KELLY
STAFF WRITER

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Spring break scams trap UI students every year

Student Legal Services urges caution when signing contracts for vacations

BY MEGHAN O'KELLY
STAFF WRITER

As students formulate their plans for spring break 2008, Student Legal Services encourages travelers to err on the side of caution when planning a trip.

Thomas Betz, director of Student Legal Services, said he sees students fall victim to spring break travel scams every year. He said a tell-tale sign of a potential scam is a suspiciously low price.

"A price of \$450 for a round trip flight and hotel in Florida for all of spring break — that figure is really too low," Betz said, explaining that some companies advertise artificially low prices and then charge nonrefundable deposits upon arrival.

Many spring break travel companies do not operate all year and are based out of a post office box, and students should also be wary of companies that solely exist for the purposes of student spring breaks, Betz said.

"You should know what airline you're on. You should have a ticket number," he said. "You might pay a little bit more, but you get a lot of guarantees with that."

April Thomas is the manager of Travel Cuts, 618 E. Green St., Champaign. She said students who choose to use a spring break company should be sure the company is a certified tour opera-

tor with the American Society of Travel Agents and has proof they have been in business for a significant amount of time.

"You have to use good sense like you would with anything else," Betz said. "If you're going

"Everything is there for you to know, you just have to read the rules and fine print."

APRIL THOMAS,
Manager of Travel Cuts

to buy a package to go to any of these spring break destinations, you need to find out who you're dealing with."

It is untrue, Thomas said, that a spring break trip is best booked with a spring break company, but students who make reservations on their own need to do their homework.

"The last thing we want them to do is for them to get down there and have the hotel say, 'Sorry, we don't allow spring breakers,'" she said. "Spring break tends to give hotels a bad reputation."

Thomas said many companies do not give travelers all available information. She said she works with a company that requires clients to sign a 17-page contract with terms that allow the company to change trip dates within two weeks of departure.

"If they change it from Friday to (an earlier date) and you have an exam, that's too bad," Thomas said. "Everything is there for you to know, you just have to read the rules and fine print."

Thomas also said that spring

break travel companies aren't advertising that spring break falls during Holy Week this year. In some parts of the Caribbean, observing the holiday includes abstinence from alcohol and motorized water sports.

"We're not telling anybody to go to the Caribbean," Thomas said.

Spring breaks gone bad are subject to lawsuits, but Betz said students often overlook contract terms that allow for change in travel dates and sharing rooms with other people.

"The problem in many instances (is) these are travel companies that promote spring break that are around for a very short amount of time," he said. "You can't sue a post office box."

Jackie McCambridge, senior in ACES, experienced multiple unexpected inconveniences on her spring break trip to Mexico her freshman year, which she booked through a spring break travel company.

She found herself frustrated and at the mercy of the company after a small, shaky charter flight that made multiple stops combined with fuel surcharges and a last-minute change in the dates of her trip.

"For how much we paid, we were put through a lot of trouble," McCambridge said.

Betz encourages students to bring contracts to Student Legal Services for review before signing and putting down a deposit.

"After you've done it and you've had a bad experience, it's very difficult to get the money back," he said. "People are always disappointed when they expect a chocolate cake, and they get a Hostess Twinkie."

Credit card debt takes toll on students

BY ANDREW KWALWASER
STAFF WRITER

Last August, Jixin Chen, freshman in Engineering, filled out a credit card application. Even though he never used his card, he was one of the thousands of college students targeted by banks and lenders each year.

Students can sign legally binding contracts at 18, making them a new and appealing demographic for credit card companies, said Alex Viecco, co-founder of Debt and Credit Advisors, a non-profit consultant group.

Almost one-half of college students carry credit cards, said Carol Kaplan, American Bankers Association public relations director.

Banks market credit cards on campuses around the country, usually accompanied with giveaways and discount incentives, said Justin Katz, branch manager at National City Bank, 505 E. Green St.

"I don't like to see it on campus," Katz said. "They'll give students as high a credit as they can get. That's not how I want to make my money."

With so many opportunities to acquire and use credit cards, students are confronted with a high risk of credit debt. Still, there are strategies for dealing with the potential consequences.

Katz said applicants are commonly offered credit limits of up to \$15,000. Students can accept a lower limit or

have their parents co-sign their application, but rarely do so, he added.

"Most of the time, the students are looking to not let their parents know," Katz said.

Kaplan said 63 percent of college students pay their bills on time, which is greater than the 50 percent of the American public.

"It could be because college students don't have as many responsibilities, like having a house and kids," Kaplan said.

In spite of this, most student debt comes from school-related expenses, Kaplan said.

Lindsay Saffrin, freshman in ACES, said she worked during the summer so she could use her credit card for food and iTunes downloads during the year.

"Most people would love to believe that it's just the students being irresponsible, and there's certainly an element of that, but everything you need for school costs money," Viecco said.

Thomas Betz, attorney at the University's Student Legal Services, said they see 50 to 100 cases involving student debt every year. He said he only expects that number to rise.

"I see students with eight to 10 credit cards and they're all overdue," Betz said. "It will catch up and bite them in so many ways."

Students faced with credit

See **CREDIT**, Page 6A

CREDIT

FROM PAGE 1A

debt have several options available, from re-evaluating their lifestyles to declaring bankruptcy. In order to prevent this, credit card companies often design lengthy



PHOTO ILLUSTRATION BY BRAD VEST THE DAILY ILLINOIS

Almost one-half of college students have credit cards burning a hole in their pockets.

payment plans to prevent debtors from defaulting on loans.

"The college student is way too young to consider bankruptcy," Betz said. "I have students come in with a \$10,000 debt and they think it's the end of the world. But it's relative."

Betz said students can bene-

fit from more practical actions, such as getting a job and surpassing minimum monthly credit payments.

"I have students call me years after they graduate and ask, 'what do I do?'" Betz said. "I say you can only do one thing — pay off your debt."

Thursday

January 24, 2008

Savoy allows residents to return to apartments

Pipes froze, burst in early January; mold still issue at one building

By CHRISTINE DES GARENNES
cgarenne@news-gazette.com

SAVOY — Most residents of a Savoy apartment complex are back home again, more than three weeks after frozen pipes forced tenants to live elsewhere.

Due to cold weather, water pipes froze and burst within several buildings at College Park Fields, Sterling Court, Savoy, on Wednesday, Jan. 2 and Thursday, Jan. 3. About 200 residents, mainly University of Illinois and Parkland College students, were evacuated at the time.

But it wasn't until last Friday that the majority of residents were able to move back into their units. One three-story building containing 12 units has not yet reopened due to mold issues, according to the village of Savoy.

While repair work continued on the buildings, students could live with friends or family or they were placed in apartments in the complex not affected by the water damage.

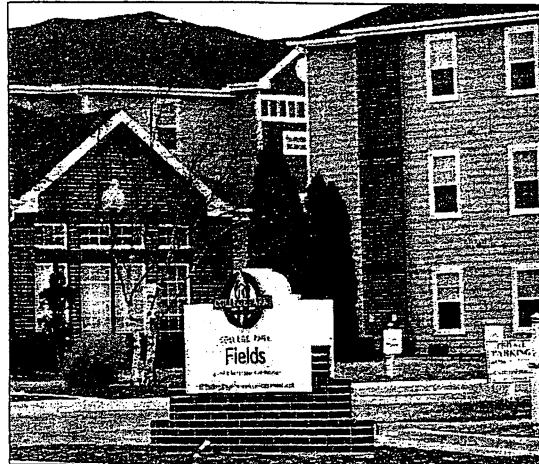
"Nobody was without. They were placed either at that property or our sister property (Lincoln View or Campus Connection on North Lincoln Avenue, Urbana)," said Kathy Grim, vice president of marketing for Maryland-based GMH Communities, which owns the apartments.

However, since the episode, at least a dozen students have stopped by the Champaign-Urbana and University of Illinois Tenant Union offices in Champaign and the Illini Union. Several other residents have also visited the UI's Student Legal Service seeking information about getting out of their leases or requesting reimbursement from the landlord.

The company is "not at this time" considering giving rent reductions or reimbursements to tenants who were forced to live elsewhere during the building repairs, Grim said.

That has upset a lot of students, said Tom Betz, attorney and director of Student Legal Service, and Esther Patt, coordinator with the tenant union.

Betz said he's been telling tenants, "don't make any quick



Heather Coir/The News-Gazette

About 200 residents of College Park Fields apartments in Savoy were evacuated earlier this month after water pipes froze and burst. Most residents are back home again, but one building has not yet reopened due to mold issues.

moves" if they're thinking of breaking their lease. And as for reimbursements or rent reductions, he said the way this particular lease is written, the landlord can relocate a tenant to another building or a comparable facility. Even if the tenant's apartment is uninhabitable, as long as the landlord offers an alternative living arrangement, the tenant is not entitled to reimbursement according to the lease, he said.

He and Patt urged people to make sure to read leases before they sign. Some landlords will negotiate terms and prices, Betz said.

The first water line breaks in the apartment complex happened between 11 a.m. and noon Jan. 2 and the Savoy Fire Department was called to the scene about 5 that evening, said Dan Davies, the village's building inspector and head of the Building, Zoning and Engineering Department.

They found broken sprinkler systems, water damage to carpets, walls and other areas, plus not all fire alarms were working properly, he said. The Savoy Fire Department needed to test the sprinkler systems in each building.

As a result, the village of Savoy closed eight buildings. The village allowed the residents to retrieve their belongings, but did not allow them to stay in the building while the repairs were being made.

Two buildings were reopened on Friday, Jan. 18,

and by Friday, Jan. 25 all but one building had reopened, Davies said.

Davies said the pipes froze because heat had been turned off to the mechanical closets, which housed the pipes.

During their inspection of the building, Savoy inspectors found mold in several buildings, particularly in areas that had previous water damage from when pipes had frozen and burst prior to the Jan. 2 and 3 incidents, Davies said.

Because not all fire alarms were not working properly, the village required the building owner to provide certification to ensure all fire alarms in each building were working, Davies said. The village also required the owner to certify the buildings were mold-free before anyone could move back into the apartments, Davies said.

"Once (the village of) Savoy came in, we wanted to make sure this wouldn't happen again so we took extra precautions," Grim said.

Among the measures the company has taken, according to Davies: putting antifreeze in all the sprinkler systems, installing alarms on the thermometers in the mechanical rooms (which should then notify maintenance staff if the temperature drops in the rooms). New insulation and drywall was added throughout.

The remaining building that has not reopened yet has extensive mold issues, Davies said.

Los Angeles Times Travel

WEEKEND GETAWAYS | NIGHTLIFE + REVELRY

From parties in Mexico to Miami, spring breaks into action

Thousands of Spring Break revelers are primed to overtake Cancun, Vegas and other top party spots. To keep the (good) spirits flowing, read on.

By Christopher Reynolds, Los Angeles Times Staff Writer

March 10, 2008

Spring break — the collegiate ritual, the parental horror show, the thriving industry — is here. And given the varying schedules of our nation's college campuses, it will be with us, for better and for worse, through early April.

Like an ineradicable weed, the tradition is driven by powerful biology and fueled by exposure to sun and water through deceptively complex roots. And yet, unlike an ineradicable weed, its history includes George Hamilton, Sonny Bono and a staggering number of sons and daughters of California.

Between now and April 6, thousands of California college students will head to Mexico, Las Vegas or Lake Havasu in Arizona. An estimated 225,000 revelers are expected in Panama City Beach, Fla., the unofficial North American capital of spring breakage.

And smaller versions ("more modest" would be the wrong phrase) of the same scene will erupt — often with the encouragement of civic leaders who can't resist the cash infusion — at Miami's South Beach, Key West and Daytona Beach in Florida; South Padre Island in Texas; Myrtle Beach in South Carolina; and Jamaica and the Bahamas.

Mexico lures many with its legal drinking age of 18, rather than the usual 21 in the U.S. And tour operators and resort companies woo students by assembling packages that bundle airfare, lodging, meals, access to "VIP" rooms and often drinks as well. Wander into any spring-break zone and you'll find that even the most scantily clad celebrants are sporting color-coded plastic bracelets to affirm their party privileges. (And even if spring-breakers don't buy a tour operator's package, in Mexico they're likely to find clubs that charge \$25 to \$35 for admission, then serve beer at no charge.)

To be sure, these partying legions are but a small part of the 17 million U.S. college students. And many young people fill their spring breaks in wholesome and constructive ways.

But when March rolls around each year, the deeds and misdeeds of the spring breakers can be striking and profitable (especially for operators of nightclubs) and scary (especially if you're one of their parents).

The U.S. State Department, which estimates that more than 100,000 American teenagers and young adults travel to Mexico for spring break each year, notes that although most students enjoy themselves, "several may die, hundreds will be arrested, and still more will make mistakes that could affect them for the rest of their lives."

Inevitably, the mix of free-flowing alcohol and rampant hooking-up will yield profound headaches, sunburns and varying degrees of embarrassment, some involving video footage. And some of the trouble will go deeper: money lost to dodgy travel companies; injuries; arrests; and perhaps worse.

"Probably 98% of our kids don't get into any sort of trouble," says Thomas Betz, an attorney with Student Legal Service serving the 41,000-student University of Illinois campus in Urbana. But in 23 years of legal service to spring-breakers fleeing chilly Illinois, Betz said, he has reckoned with everything from jellyfish stings to hot-tub burn (something to do with over-chlorination) to Mexican incarcerations.

If a student is caught buying drugs in Mexico, Betz said, "that's when all hell breaks loose." He tells families to hire a Mexican attorney immediately – big hotels often keep a list at the desk – and expect to pay \$500 to \$2,500 in bail and fines if the offense is a small amount of marijuana. If it's a large amount, or a stronger drug, Betz said, it gets worse.

Kristen Celko, vice president of marketing and e-commerce in North America for the global student travel agency STA Travel, calls spring break "the biggest international movement that you have during the school year." At STA, which has 11 offices in Southern California, year-over-year spring-break numbers continue to grow, she said, surpassing those for Thanksgiving or New Year's Eve.

Acapulco, Mexico, is especially strong this year, Celko said, drawing students from East and West coasts. (It accounted for about 25% of STA's spring-break packages sales this year; a typical package costs \$500 for round-trip airfare and four nights' shared lodging.)

But Costa Rica is coming on as well, Celko said, with spring bookings up 21% from last year. If this continues, "I think over the next few years, we'll see [Costa Rica] as the No. 1 or No. 2 destination for spring breakers from the West Coast," Celko said.

Among U.S. spring-break destinations, several industry veterans say, Las Vegas has been gaining ground.

The attraction is no great mystery, especially with flights so frequent and relatively inexpensive, and rooms plentiful. The problem with so many students going to Las Vegas, said Illinois attorney Betz, is "most of them are not of legal age to gamble, and most of them cannot legally drink, either. Somehow there's this assumption that if there are enough of you there, this [legal barrier] will all go away."

As a result, Betz says, he sees a lot of "drinking under-age" cases (which typically result in fines), but things get worse when students are caught with fake identification, which can put them "in the felony zone."

If you or somebody on your insurance policy is considering a venture into the world of spring-breakery – or if you're looking to stay out of the din – here are a few things to know about seven popular spring break destinations:

Lake Havasu City, Arizona

This town of 55,000 expects 15,000 to 20,000 visitors during the last three weeks of March, many of them college students from California, Arizona and Colorado. The town is about 10 miles from the California border and 60 miles south of Las Vegas.

Hot spots: The Kokomo Havasu club, part of London Bridge Resort & Convention Center, features 10,000 square feet, a pool, four levels, a signature drink (the Tremor); and no dress code to speak of. Other clubs include the Naked Turtle, and the 139-room waterfront Nautical Inn Resort (which bumps up its refundable room deposits for the occasion) is said to be the scene of much action as well. Meanwhile out on the water, students occupy scores of houseboats and other vessels, many of them rented from outfitters like Arizona Watersports and Paradise Boat Rentals. Many gather at Bridgewater Channel (a mile-long stretch beneath the city's imported London Bridge), Copper Canyon (a cove with rocks that daredevils jump from), Steamboat Cove and Satellite Cove.

But the mayhem peaked during the MTV years in the early 1990s, and there's talk that the Mexican outpost of Puerto Penasco, 60 miles south of the Arizona border, has been stealing market share.

Fear factor: Not what it used to be, since MTV stopped coming. But Arizona's public officials would like to remind all parties that it is just as illegal to drive a boat drunk as it is to drive a car that way. Also, in August, the Lake Havasu City Council imposed a new ordinance banning offensive behavior, including public intoxication, exposing oneself and vulgarity. The ordinance sets penalties at fines up to \$2,500 and up to six months in prison – and city spokesman Charlie Cassens says it was summer crowds that prompted that move, not spring-breakers. Nowadays, Cassens says, "The college students that we see here during spring break are well-behaved, especially when you compare them with some of the folks who come here on summer weekends. We're glad they're here."

Las Vegas

Hot spots: They're everywhere, including the 40,000-square-foot PURE Nightclub at Caesars Palace (opened in 2004); Prive at Planet Hollywood Resort & Casino and the Bank at Bellagio (both of which opened this year); the 26,000-square-foot LAX at Luxor (which opened last year and stages weekly bikini contests). The Palms Casino Resort features a Playboy Club (on the 52nd floor), the Pearl Theater and Moon, a nightclub with a retractable roof. The Hard Rock Hotel has its Body English nightclub and The Joint concert venue.

Fear factor: If gamblers as a group lose more than they win, how do you suppose young, drunk gamblers do? Also, Vegas casinos, clubs and police are vigilant about underage drinkers and gamblers. "If you're not 21," says Erika Pope, spokeswoman for the Las Vegas Convention & Visitors Authority, "you're going to be shut out of a lot of what people come to Las Vegas to do. The traditional college population isn't Las Vegas' target audience."

Panama City Beach, Florida

Hot spots: Club La Vela claims to be the largest in the country. Its main rival: Spinnaker. Sharky's on the beach is big for concerts, with a restaurant and bar. A popular hotel is the Holiday Inn Sunspree on the beach. (Victoria's Secret is doing a promotion there.) Also new this year is Pier Park, a beachfront retail, restaurant and entertainment complex with 900,000 square feet. These venues share 27 miles of beach and draw an estimated 225,000 or more spring-breakers to a city of 38,000. Most bars don't close until 4 a.m.

And, not least, there's the powerful buzz that comes with having MTV cameras on hand. Compared with former spring break destination Fort Lauderdale and Daytona Beach, "the prices are lower, the beaches are more beautiful, the bars are open until 4," says Marta Rose, senior marketing vice president for Panama City Beaches Chamber of Commerce. "We look after the kids, but at the same time, we don't want to be in their face."

Fear factor: This where the "Girls Gone Wild" video empire got a lot of its footage -- more specifically, footage of underage girls in sexual situations at the Château Motel. This is also where "Girls Gone Wild" impresario (and USC alumnus) Joe Francis was arrested in 2007 in connection with legal wrangling over the videos. (He pleaded no contest to child abuse and prostitution charges today under an agreement that allowed him to walk free after nearly a year in jail. Francis had returned to Florida after posting a \$1.5 million bond this week in Nevada, where he is accused of tax fraud.)

Acapulco, Mexico

Hot spots: Clubs include the Palladium (about 2,500 capacity), which sits high on a hillside with enormous windows and features a 4 a.m. "dance with the devil". Baby'O is a jungle. El Alebrije holds more people than the Palladium and has an indoor waterfall. Disco Beach, an outdoors bar, throws foam parties on Fridays. And at Barba Roja, they dress like pirates. The 420-room Hotel Emporio Continental is usually busy.

Fear factor: The U.S. State Department says that "drug-related violence has been increasing in Acapulco. Although this violence is not targeted at foreign residents or tourists, U.S. citizens in these areas should be vigilant in their personal safety." In their online advice for spring-breakers and their families, State Department officials note that "several American citizens have died while swimming in rough surf at the Revolcadero Beach near Acapulco."

Cancun, Mexico

Hot spots: Gorgeous water, treacherous tides, about 570,000 locals, more than 20,000 hotel rooms and too many tipsy Americans to count. Perhaps 200,000, perhaps 300,000 spring-breakers have gathered for spring breaks in past years on Cancun's 14-mile hotel row. The damages wrought by Hurricane Wilma in 2005 may have discouraged some, but Mexico has spent billions rebuilding (and adding sand back to the beaches). The 1,008-room Oasis Cancun hotel (11 restaurants, 10 bars) is in the middle of the action, offering all-meals, all-drinks packages for less than \$150 nightly to students who sleep three or four to a room. By March 7, the hotel was sold out for the month. (One critic at TripAdvisor complains that the hotel

"is mostly for young people partying every night acting stupid and drunk.") Clubs include the City, Dady'O, Coco Bongo and Bulldog. **Fear factor:** The U.S. State Department notes "increasing reports of crime" in Cancun and Cozumel, often involving nightclubs. Officials urge visitors to travel in pairs or groups and leave valuables behind, and also note the "very strong undertow" along Cancun's beach "from the Hyatt Regency all the way south to Club Med. Already this season, several U.S. citizens have drowned when overwhelmed by ocean conditions. In Cozumel, several drownings and near-drownings have been reported on the east coast, particularly in the Playa San Martin-Chen Rio area."

Los Cabos, Mexico

Hot spots: The city of Cabo San Lucas, the slightly quieter city of San Jose del Cabo, and the 18-mile waterfront corridor between them have turned Baja's southern tip into a playground for golfers, fishing enthusiasts and party people of collegiate years and beyond. Beachfront hot spots include Billygan's Island, Mango Deck and the Office, all on oft-crowded Medano beach. Also there is the Melia San Lucas Hotel and its upscale Nikki Beach nightclub (DJs, tepees and lounge beds). Other clubs include the Zoo Club, Nowhere Bar, and still-popular with old-timers Cabo Wabo, El Squid Roe (where waiters patrol like fumigators with spray tanks of tequila) and the Giggling Marlin.

Fear factor: The State Department says you should worry about beaches on the Pacific side of Cabo San Lucas, which are "dangerous due to rip tides and rogue waves." But there's considerable peril also in attempting to join the "Too Much Fun" club at the Giggling Marlin. (To get in, you have to drink four "Skip and Go Naked" cocktails.)

Rosarito Beach, Mexico

Hot spots: About 18 miles south of the border in northernmost Baja, Rosarito beckons (in a loud, cheesy, dusty sort of way) with a drinking age of 18 and more than a dozen nightclubs featuring beer pong, foam parties and pimp-and-ho dress-up nights. The biggest club is the 47,000-square-foot Papas & Beer (mechanical bull, rock-climbing wall). Others include Club Animale, Club Maya and the new Coco Beach Club (where another mechanical bull is promised). The Festival Plaza Hotel, a riot of colors, is a hub of spring break events.

Fear factor: Tourism to northern Baja has been traumatized by escalating battles among the region's drug lords and police along with several incidents of travelers being targeted. The number of travelers affected is tiny compared with the number of Americans passing through, but the reports came in tandem with heightened border ID requirements. The result: Travel to Tijuana, Rosarito and Ensenada has slowed notably, and Tijuana's downtown merchants' organization has estimated that tourism is down 90% since 2005. (Though all air travelers now need passports to visit Mexico, visitors by land can show a driver's license and birth certificate.)

chris.reynolds@latimes.com

VI. SPECIAL LETTERS OF ACKNOWLEDGEMENT, E-MAILS & THANK YOUs

Continued Notes:

To: The Fantastic Mrs. Hesse JUL 10 2007
From:

It is from the most sincere depths of my heart that I extend to you my deepest gratitude on account of the time and effort that you put in on my behalf. I realize that I was a terrible pain-in-the-back at times in regards to my case, and my shame and embarrassment at this, as well as my great appreciation of your graciousness for putting up with it, and ~~your~~ undeniably heartfelt and beautiful prosperity. Good Karma, and perfect health be with you on your days.

Again, many thanks

SEP 20 2007

Fines	250.
Court Costs	130.
check fees	1.25
	<u>\$ 381.25</u>

Mr Betts -
Thank you so much.
Such a huge burden lifted
from my shoulders.
Sincerely,

Bachman, Beckee

From: Christian, Joan Etta [jchristn@uiuc.edu]
Sent: Tuesday, September 11, 2007 10:21 AM
To: Kunde, Wendy Ann; aclark3@uiuc.edu; Petzing, Kimberly; Ono, Kent A; slyman@uiuc.edu; Brinkmann, Kathleen A; Riha, Erik Matthew; Bailey, Beth Marie; Alsberg, Jane Morrison; Finley, Sandra J; Kari May; khoerner@champaign.org; paulkha@champaignschools.org; Blum, Patricia L.; drsquire@uiuc.edu; kmsimpso@uiuc.edu; myeazel@uiuc.edu; Goodlin, Blair Franklin; Lambeth, Gregory S; abroga@uiuc.edu; Elena Velde; Hedrick, Bradley Noble; Rick, Melinda Kay; Taylor, Kerri R; Patty Hill; Johnson, Mikki L; Otto, Alan R; Blacker, Timothy Andrew; Gregg, Robert D; lserb@shout.net; Dosch, Tabitha Marie; cbosley@uiuc.edu; Harum, Susan L; nmcglath@yahoo.com; Ramsey Walter, Allison Brooke; Misa, Julie B; Sautman, Anne Helen; Womble, Crystal; jkijowski@cumtd.com; Galvan, Nallely; mwright@mhcenter.org; Davis, Janet M; Kibler, B Elizabeth; dsweat@uiuc.edu; Rivera-Rogers, Monique Elise; curtb@uiuc.edu; Williams, Otis George; sponsler@uiuc.edu; ejohnson@parkland.edu; kspegal@ppeci.org; sbutler@cuphd.org; Watkins, Elizabeth Page; tkeller@uiuc.edu; Curtin, Donna M; bachman@uiuc.edu; Ng, Jerome E; epatt@express.cites.uiuc.edu; Weider, Jeanette Kay; Jenkins, Sara Lee; Johns, Chris; Ashwill, Cynthia Jayne; Hensley, Merinda Kaye; Amberg, Catherine Ellen; dadcock@usd116.org; kwicks@tufl.info; erkirsanoff@urbanaparks.org; bgreco@uillinois.edu; mjreilly@uiuc.edu; Morley, Elizabeth; Lomax, Debrae
Subject: Thank you for Participating in the Graduate Student Information Fair

Dear Information Fair Participant:

Thank you for your participation in the recent *Graduate Student Information Fair*, coordinated by the Graduate College and University Housing. I was very pleased by this year's turnout, with a steady stream of graduate students throughout the day. Over 500 graduate students attended, and many of them told us how useful they found the displays and expertise of the participants. Overall, I believe the event was a great success.

Because of your participation, I believe we were able to provide University of Illinois graduate students with a useful orientation to the numerous resources that can support them during their time on this campus and in this community. Your involvement was key to the success of this event, and I thank you. I hope you will be able to join us again next year. We will be in contact later this fall regarding next autumn's event.

Sincerely,

Richard Wheeler
Dean, Graduate College

OCT 03 2007

A Note
To Thank You

Just a simple message.

One that's often heard.

But one with special meaning

in every single word--

A simple, heartfelt "Thank you"

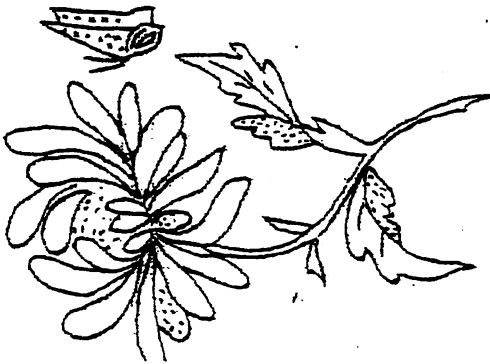
With warmest thoughts in mind.

From someone very grateful.

To someone very kind!

Thank you very much for your
patience and concern as well as
your help.

Sincerely,



DEC 21 2007

Thomas,

Thank you so much for your wise counsel regarding two of our students who recently got into trouble during finals. Your assistance while talking with my colleague Clint Wilson was invaluable, and we're grateful.

Brett Smith, Baptist Student Foundation

"I thank my God through Jesus Christ for you..."

ROMANS 1:8 KJV

While You Were Out



To: SH
Date: 1/7/08 Time: 10:26
From:

of
Phone () Ext

- Telephoned
- Please Call Back
- Will Call Again
- Was Here to See You
- Wants to See You
- Urgent
- Returned Your Call

Message: wanted to ask a couple of questions about his matter and to thank you very much for resolving it for him.

Sent: Tuesday, January 29, 2008 3:21 PM
To: Bachman, Beckee;
Subject: RE: Student Legal Service

Hi Bachman,

Thank you for this good news! Thank Mr. Betz for his hard work. I will pay the fees this week.

Best regards,

Dear Susan Hesse,

Thank you so much for your help. I was very upset and nervous about my ticket and you made sure all was resolved in my favor with no hassle. I really appreciate it.

February 8, 2008

Dear Thomas,

I wish to sincerely thank you in your assistance in helping to solve the disagreement between my landlady and myself. We have come to a settlement, and I have enclosed a copy for you. It has been quite a troublesome few months during this entire leak-settlement process. Best wishes to you in the future, and thank you again for your time.

Regards,

Date: Sat, 9 Feb 2008 17:43:14 -0600

From:

To: "Mary Ann Midden" <m.a.midden@subglobal.net>

Subject: Re: Thanks for your time and your advice on choosing attorneys needed

Dear Ms. Mary Ann Midden,

Thanks so much for the detailed information and I've talked with Mr John Wozniak at his office yesterday.

He is charging \$150 per hour. Do you think this is a reasonable price, madam?

Thanks again.

Sincerely,

FEB 12 2008

While You Were Out



To: 1B

Date: 2/20 Time: 4:12

From: Jim Nogle

of Illini Manor

Phone: 377-7990 Ext: _____

Telephoned Please Call Back Will Call Again

Was Here to See You Wants to See You Urgent

Returned Your Call

Message: _____

Dear Susan Hesse,

Thank you so much for your help. I was very upset and nervous about my ticket and you made sure all was resolved in my favor with no hassle. I really appreciate it.

Thank you for your involvement - his tenant got excellent advice!
 He would like to assist in the working out

FEB 26 2008

Dear Ms. Bachman, Ms. Kirts and Student Legal Services,

We at the Daily Illini wanted to take a minute to thank you for your support of student run media. Your advertising business contributes to the great success of the Illini Media Corporation and the opportunities and experience that it allows our students to gain.

We would also like to extend the invite to contact us at any time with any advertising questions or concerns that you may have.

Thank you again and we look forward to your continued business!

Best Wishes,
 The Daily Illini

From: acchapello@gmail.com on behalf of Andrew Chapello [achapel2@uiuc.edu]
Sent: Tuesday, February 26, 2008 10:26 PM
To: Bachman, Beckee
Subject: Proof of Presentation for Psi Upsilon

Beckee,

Tonight, Thomas Betz gave his presentation at Psi Upsilon. He and his co-presenter were excellent, and I would like to pass on my thanks to them for a job well done. I really enjoyed his presentation, and it seems that the rest of my brothers did as well.

More to the point, I scheduled this presentation because the inter fraternity council requires that each house put on a presentation of this nature each semester. We have to take the count of members that attend and present proof that the presenter actually came and presented on the topics. If you could have Thomas sign a short statement stating that he was here and gave his presentation, I would be grateful. I would be willing to pick it up at your convenience.

Thanks again for setting up this presentation, and have a great day.

Sincerely,

Andrew Chapello

Subject: Re: Driving School
To: Mary Ann Midden <m.a.midden@sbcglobal.net>
Date: Wed, 5 Mar 2008 15:18:18 -0600 (CST)

Thank you for all your help. I truly appreciate it!

Date: Thu, 6 Mar 2008 08:22:12 -0600

To: "Mary Ann Midden" <m.a.midden@sbcglobal.net>
Subject: Re: Action to get Lega issues resolved

Dear Ma'am.

As I just want to sign the papers and deliver the money order, I think you do not have to be at your office at that time. Again, thank you so much for your help.

regards,

While You Were Out



To: MM
Date: 5/2 Time: 1:35

From: _____
of _____
Phone: () - Ext

- Telephoned
- Please Call Back
- Will Call Again
- Was Here to See You
- Wants to See You
- Urgent
- Returned Your Call

Message: re: Allini Tower -

they let her out of the lease
as of today so you don't
need it's send the
letter.

Thank you very much
for your help!

Subject: Thanks.
To: m.a.midden@sbcglobal.net
Date: Mon, 28 Apr 2008 14:48:28 -0500 (CDT)

I got my check, and I just like to thank you for your help. You made my life much more simpler.
Thanks.

May 21, 2008

Dear Ms. Bachman,

Thank you so much for your assistance with the certification of my documents. I truly appreciate the incredible helpfulness of the SLS staff, including of course Mr. Betz. Your suggestion to go to the Dean of Students was perfect. When you say "how can I help you," you really mean it! This approach to situations is thoroughly American, and it makes me happy to be in this country and at this University. Thank you!

Subject: Re: Case Dismissed

To: Mary Ann Midden <m.a.midden@sbcglobal.net>

Date: Wed, 28 May 2008 11:54:50 -0500 (CDT)

Hello,

That sounds AWESOME! thank you so much for all your help!

Sent: Thursday, May 29, 2008 4:35 PM
To: Bachman, Beckee
Subject: RE: Student Legal Service

Thanks for all your help!

JUN 02 2008

Thank you so much again Mr. Betz.
Here are the two money orders you asked for
that you can forward to the proper places.
Don't worry either your postcard is also on its way,
I couldn't find the post office in Cancun, at least
not nearby.

wow, thank you so much. I did not expect things to work in my favor so soon. I wish I had
turned to your services much sooner. If there is any thing else that you need of me, or would
like, do not hesitate to contact me. Once again, thank you.

That is great news! Thank you very much for all of your hard work. I truly appreciate it.

Dear Mary Ann Midden

Thank you for the legal assistance you provided my mentee. Should
you ever need anything from Chicago or the CBA do not hesitaite to contact me
directly.

Karina Ayala-Bermejo

CBA Director of Community Service

Executive Director, Lawyers Lend-A-Hand to Youth

312-554-2041